



ClientLine Enterprise

REPORTS V2.3

PARTNER SOLUTIONS LEARNING ORGANIZATION

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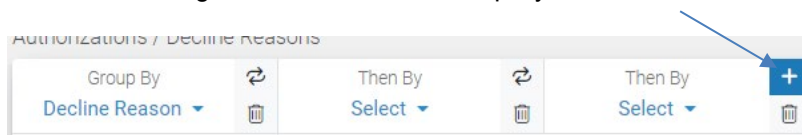
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i Overview

ClientLine Enterprise (CLX) will provide you with the data you need to manage and expand your business. It provides accurate and reliable information when you need it.

Here is a sample of the information available within ClientLine Enterprise:

- A web-based tool that gives you 24/7 access to your electronic payment information. Provides access to recently processed transactions, charges, and bank deposits.
- Information available to download into MS Excel®, CSV, JSON & Parquet files.
- Detailed transaction information available from:
 - Authorization: January 2019 till date.
 - Settlement/Funding/Chargebacks: January 2020 till date.
- Research tools to help identify both internal and external fraud, review chargeback reports, and answer your customer's inquiries.
- Reports can be customized to display the desired data by adding Filters. Use the dropdown to select options to refine your report. (Filter options vary by report).
- Click the Plus sign to add additional Group By reasons.



- Most reports can do the following:
 - **Compare:** Allows for a Day over Day, Week over Week, Month over Month, etc. kind of comparison reports. When clicked, the Compare With date range appears. By default, it will auto calculate the dates based on what is chosen. To set up your own date, please click on the pencil or edit  icon.
 - **Time Trend:** Displays the trend of the selected Group By dimension, allowing one to graphically see the impact over a defined time date range. This option is available only if there is one Group By option selected.

GLOSSARY: *Group By* Options for report creation:

Label	Description
Agent ID	Agent hierarchy level ID for the location.
All	Represents an overall view, not slicing by any dimension.
Approval Status	Identifies if the authorization was approved or declined.
Auth Attempt	Identifies the successful auth attempt
Auth Currency	Currency code used for the transaction.
Auth Op Action	Card account updater: identifies the action that was taken on the account.
Auth Op Status	Card account updater: identifies the status of account update.
Card B2B Program	Identifies business-to-business virtual payments product offering.
Card Billing Currency	Identifies cardholder billing currency.
Card Brand	Identifies the card brand in the front of the card.
Card Class	Categorizes the BIN as a Business card, Corporate T&E card, Purchase card or Consumer card. Assists the POS device with prompting decisions – to collect addenda or not. Visa, MasterCard and Discover only.
Card Debit Network Participant	Identifies debit network participant.
Card EBT State	Identifies the EBT state if the card is EBT eligible.

Card Fast Funds	Determines if the Visa/MasterCard account can receive the transfer of funds within 30 minutes.
Card Fund Source	Identifies the source of the funds associated with the primary account for the card.
Card Group	The group of the card that is used in the transaction.
Card Issue Detail	A detailed identification of the card type.
Card Issue Type	Identifies the card as credit, debit or prepaid.
Card Issuer	Identifies the issuing bank institution.
Card Issuer Bin	A numeric description of the bin.
Card Issuer Regulated	Identifies the bank regulation of the card.
Card Issuing Country	The Global BIN file includes cards issued from other countries and will be reported as long as they reside on the VISA ARDEF, MC MPE, and Maestro BIN file. Debit networks other than Maestro will recognize all BINs as USA and no international distinction.
Card Money Send Indicator	Determines if the MasterCard account is eligible to receive a money Send payment.
Card Money Transfer Indicator	Determines if the Visa account is eligible to receive an original credit money transfer.
Card Online Gambling Indicator	Determines if the Visa account can receive a gambling or lottery payout Original Credit Transaction (OCT).
Card Original Credit Indicator	Determines if the Visa account is eligible to receive an Original Credit Transaction (OCT).
Card Processing Indicator	Account level processing indicator.
Card Product Subtype	Identifies product sub-type.
Card Reloadable	Identifies if the card is reloadable.
Card Sub Type	Identifies the card sub type. Applicable to credit networks.
Corp ID	Corporation ID for the location.
Decline Reason	Identifies the decline reason for the transaction.
EC Indicator	Indicates the electronic commerce indicator used for the transaction.
Experience Provider	Host based discount value based on the relationship.
Fuel Purchase Location	Identifies whether the fuel was purchased at the pump or In-Store
Initial Assoc. Resp	Identifies the initial association response code for the transaction.
Lead ID	Lead corporation ID for the location.
Link Response	Identifies the Card N/w (i.e., VISA, Mastercard, Discover, AMEX) link response.
Merchandise Code	Describes the type of fuel purchased.
Merchant Category	Identifies the standard merchant category code assigned to the transaction.
Mobile Wallet	Identifies wallet type indicator (e.g., Apple Pay, Samsung Pay, Google Pay, etc.).
Native Debit Reject Code	Native debit reject code.
Native Merchandise Code	Native merchandise code.
Native Reject Code	The reject code as received from the front-end switches.
Network	Name of the authorizing network associated with the transaction.
Network Auth Indicator	Identifies if auth was performed with PAN or NT.
Network Auth Indicator 2	Identifies if auth was performed with PAN or NT - 2nd Try.

Network Auth Indicator 3	Identifies if auth was performed with PAN or NT - 3rd
Network Input Indicator	Identifies the value that merchant sent in the cardholder ID field as PAN or NT.
Network Token Offering Type	Network Token Program Participation - Offering Type
Online Transaction Indicator	Indicating whether this transaction came via online or batch server (compass)
P2PE Encryption Type	Point to Point Encryption: Identifies the encryption type.
P2PE Token Assurance	Point to Point Encryption: Identifies the pan token assurance level.
P2PE Token Type	Point to Point Encryption: Identifies the token type.
Payment Method	Identifies the method of payment used on the transaction.
Processor	Identifies the originating platform (Switch).
Recurring Type	Describes the recurrence type for the transaction.
Send Mode	Indicates store and forward mode of the transaction.
Site Alternate ID	The alternate ID assigned to the site. This can represent the store number or a merchant specific identifier for the site.
Site City	The city on file associated with the merchant.
Site ID (FE)	An unique identifier assigned to the merchant. Also known as a MID.
Site State	The state on file associated with the merchant.
Site Zip Code	The zip on file associated with the merchant.
Source	Identifies the transaction source.
Subtype	Transaction sub type codes e.g., Pin, Signature, etc.
Terminal ID	Identifies terminal identifier for the transaction.
Third Party Processor VAR ID	Identifies the third-party processor or value-added reseller involved in the transaction.
Token Response	Tokenization response indicator.
Txn Day	Day of the year associated with the transaction.
Txn Month	Month associated with the transaction.
Txn Quarter	Quarter associated with the transaction.
Txn Week	Week of the year associated with the transaction.
Txn Year	Year associated with the transaction.
Type	Transaction type code e.g., sale, refund etc.

Authorization (data) Measures available:

- # of Txns
- # of Approved Txns
- Amount
- # of Txns
- Approved Amount
- # of Txns %
- Amount %
- # of Txns Relative %
- Amount Relative %
- Approval Rate
- Avg. Ticket Size

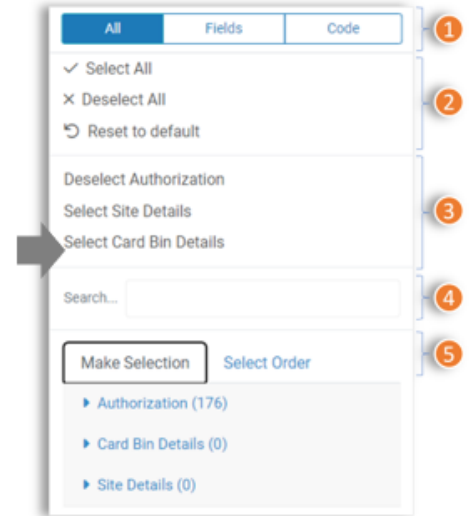
Report **Search** functionality: All Report types with a Search functionality have consistent rules.

NOTE: The search results will display 1,000 records on screen but can be ran *One Time* or *Scheduled Daily* to get the full search results.

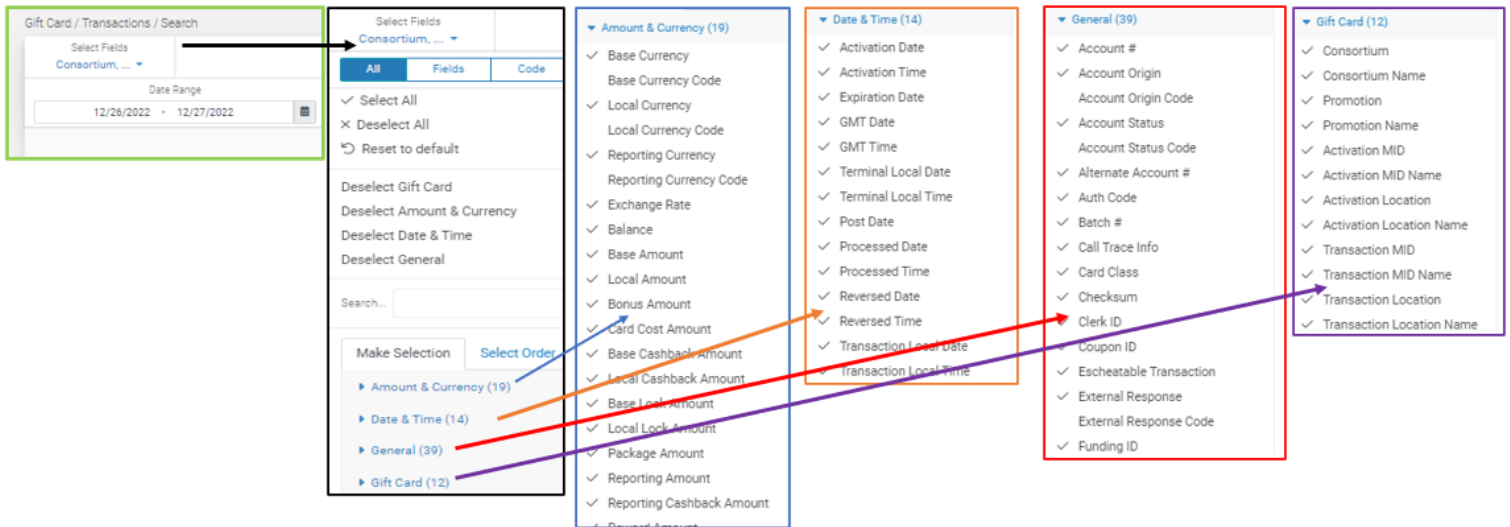
The **Search** report includes the following. Select Fields:

Here is the functionality that one can use to customize the output of the Search result.

- 1 Since CLX normalizes certain attributes of the transaction, we do have our internal Code for each normalized value. Here you can choose to include only the Fields, which are the values of the normalized code, or just the Code values. This selection determines when one wants to do multi-selection in #2 and #3.
- 2 This helps you Select/Deselect all groups at once, listed in #3.
- 3 In accordance to #1, this section helps you to Select/Deselect a particular group.
- 4 The Search input allows you to narrow down the field selection in #5's Make Selection.
- 5 Here there are 2 sections, first one is the *Make Selection*, which allows you to Select/Deselect certain attributes that you want/don't want to see in the result, and *Select Order*, that allows you to rearrange the order of the output result



Example of Gift Card Transaction Search Field select

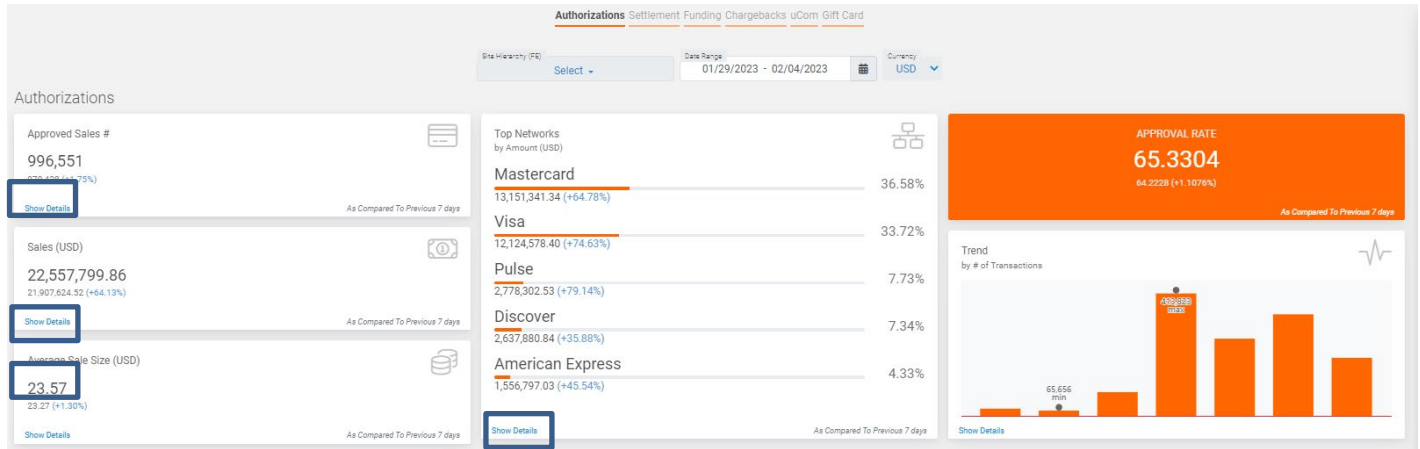


Homepage

i Authorizations

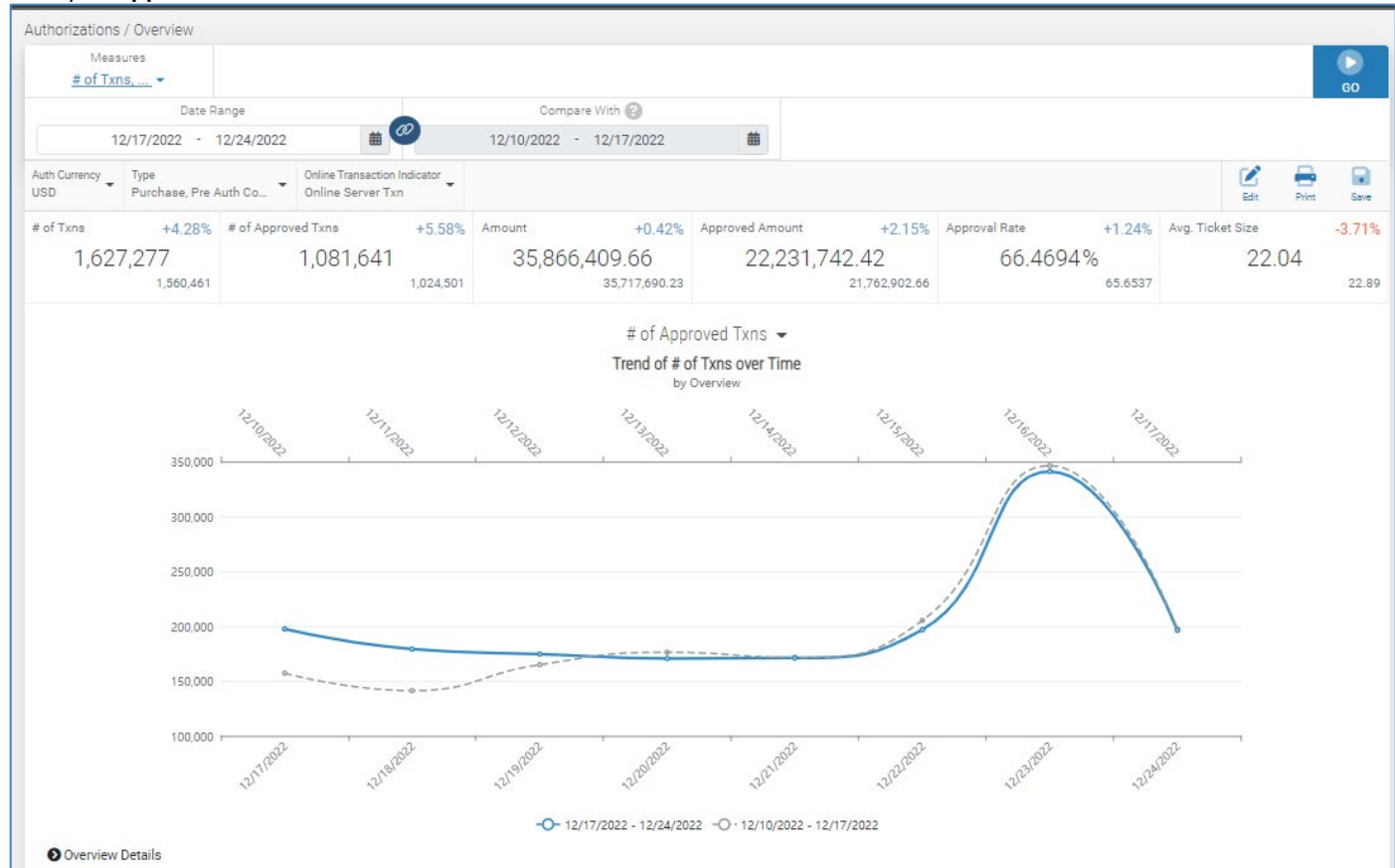
This report provides a quick high-level overview of authorization information in one unified view. Reports can be run at any hierarchy level (Bank, Agent, Corp, Chain, Outlet). Bank Level is the default level. Date Range is customizable. Authorizations have the following sections:

- Approved Sales #
- Sales USD
- Average Sales Size
- Top Networks
- Approval Rate



Click the **Show Details** button in each section to view additional details. This includes a graphical and numerical display of data and a previous week comparison. This also allows **Measures** to be selected, to **Edit**, **Print** or **Save** the report.

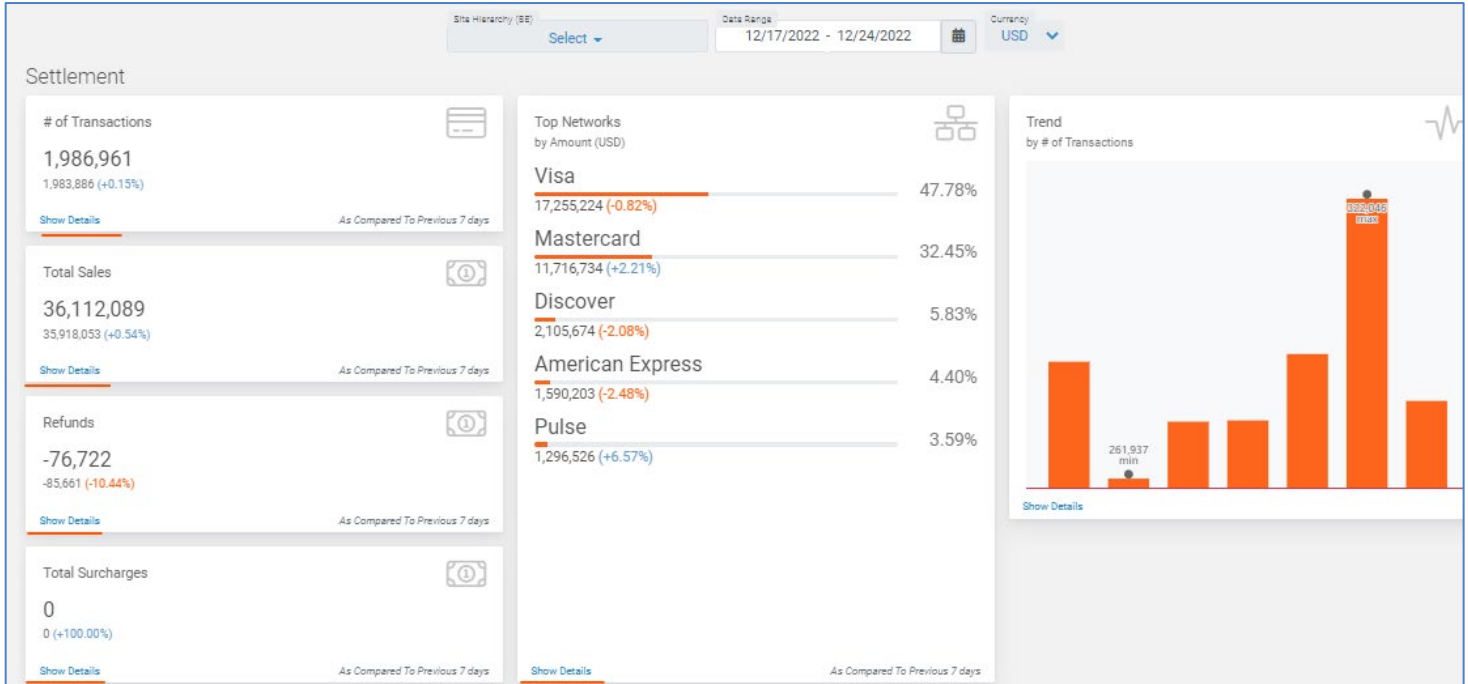
Example: Approved Sales



i Settlement

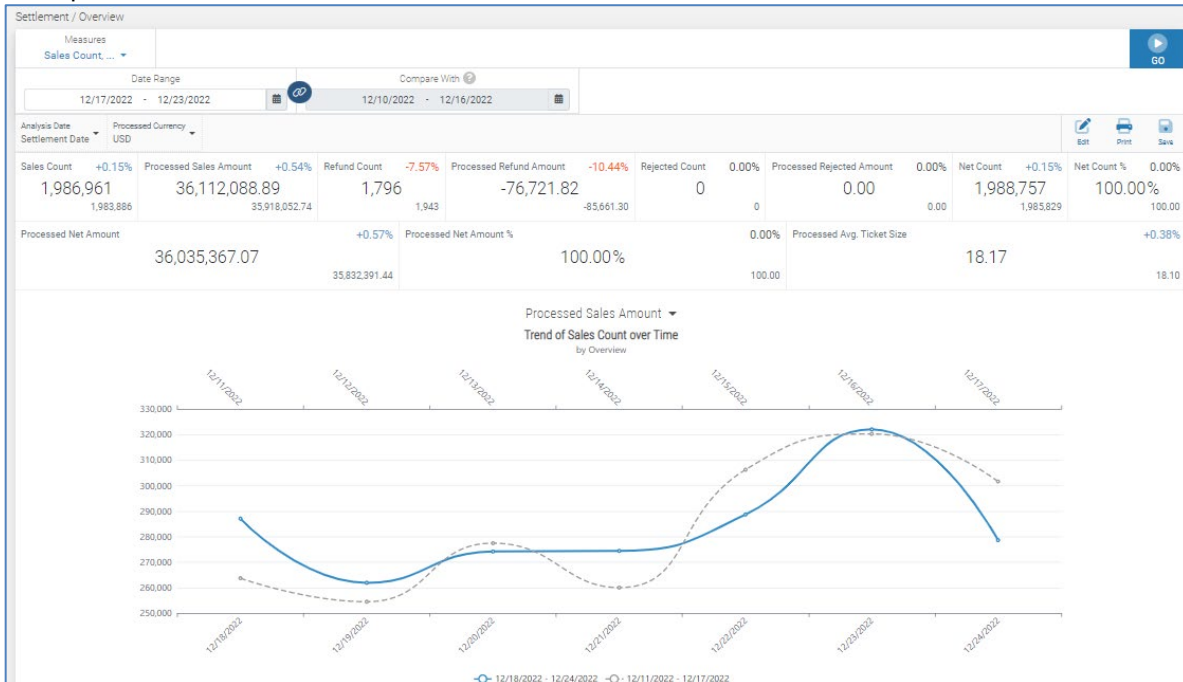
This report provides a quick high-level overview of Settlement information in one unified view. Reports can be run at any hierarchy level (Bank, Agent, Corp, Chain, Outlet). Bank Level is the default level. Date Range is customizable. Settlement has the following sections:

- # of Transactions
- Total Sales
- Refunds
- Total Surcharge
- Top Networks
- Trend



Click the **Show Details** button in each section to view additional details. This includes a graphical and numerical display of data and a previous week comparison. This also allows **Measures** to be selected, to **Edit**, **Print** or **Save** the report.

Example: Refunds

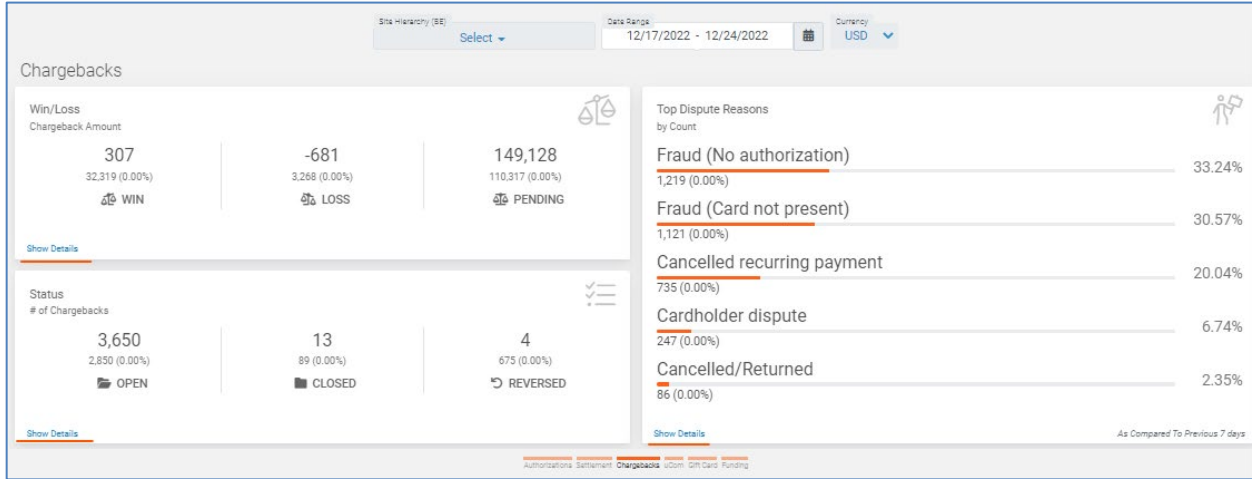


i Chargebacks

This report provides a quick high-level overview of Chargeback information in one unified view. Reports can be run at any hierarchy level (Bank, Agent, Corp, Chain, Outlet). Bank Level is the default level. Date Range is customizable.

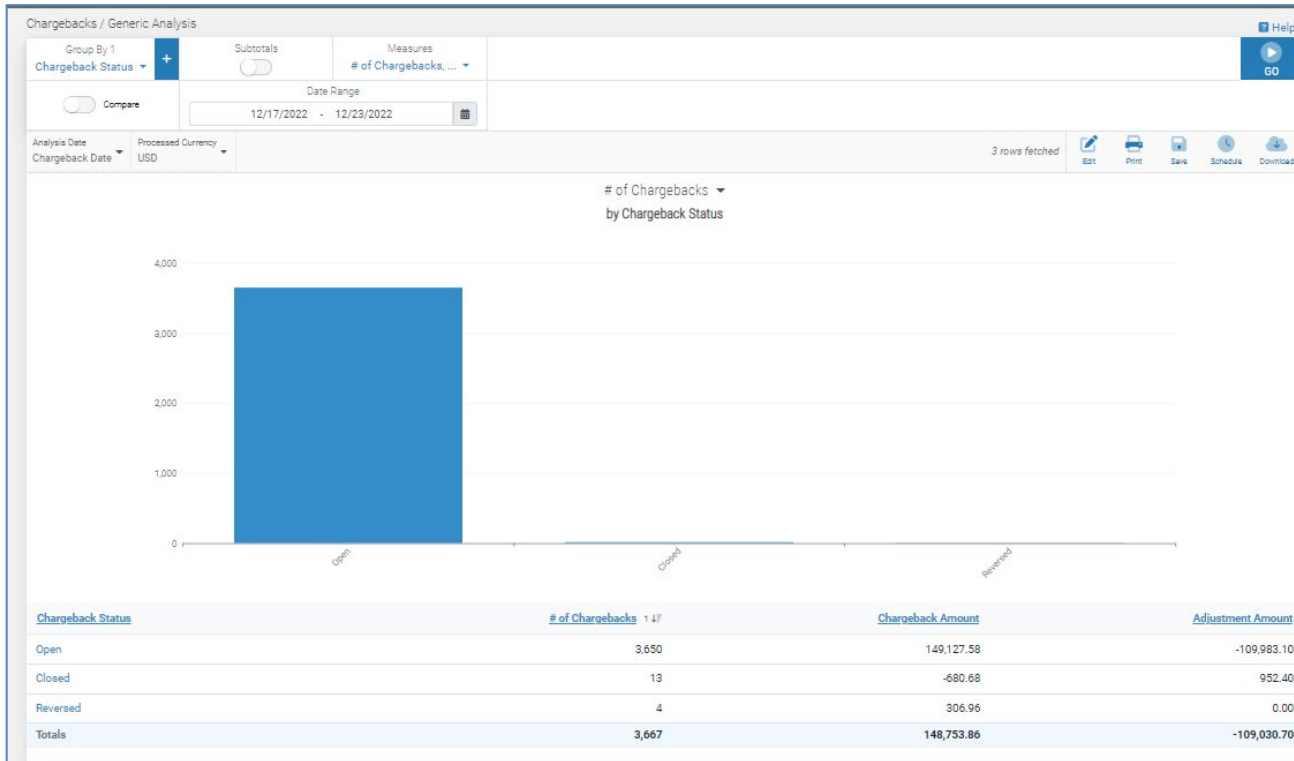
Chargebacks has the following sections:

- Win/Loss (Chargeback Amount)
- Status (# of Chargebacks)
- Top Dispute Reasons (by Count)



Click the **Show Details** button in each section to view additional details. This includes a graphical and numerical display of data and a previous week comparison. This also allows **Measures** to be selected, to **Edit**, **Print** or **Save** the report.

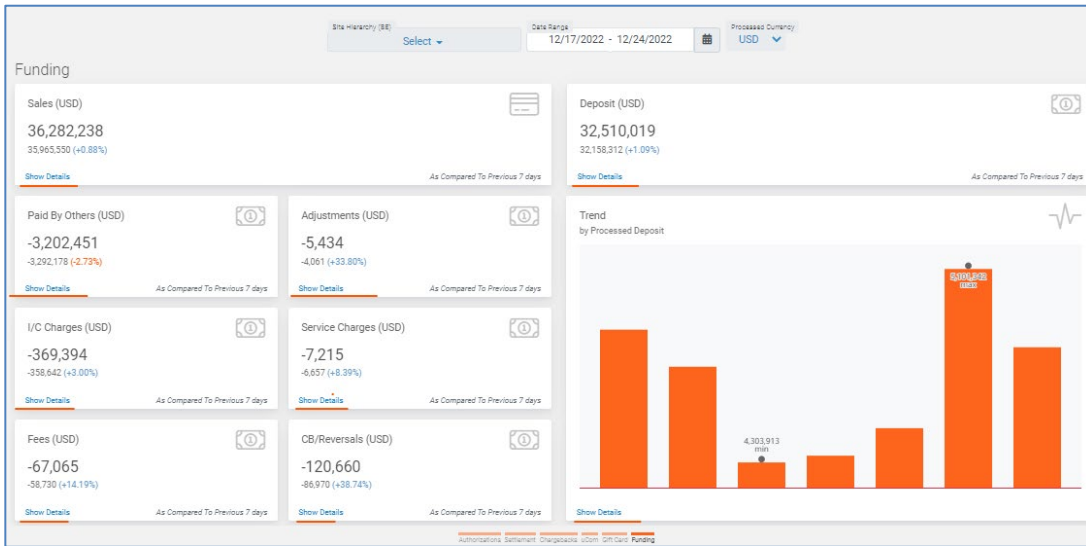
Example: Status (# of Chargebacks)



Funding

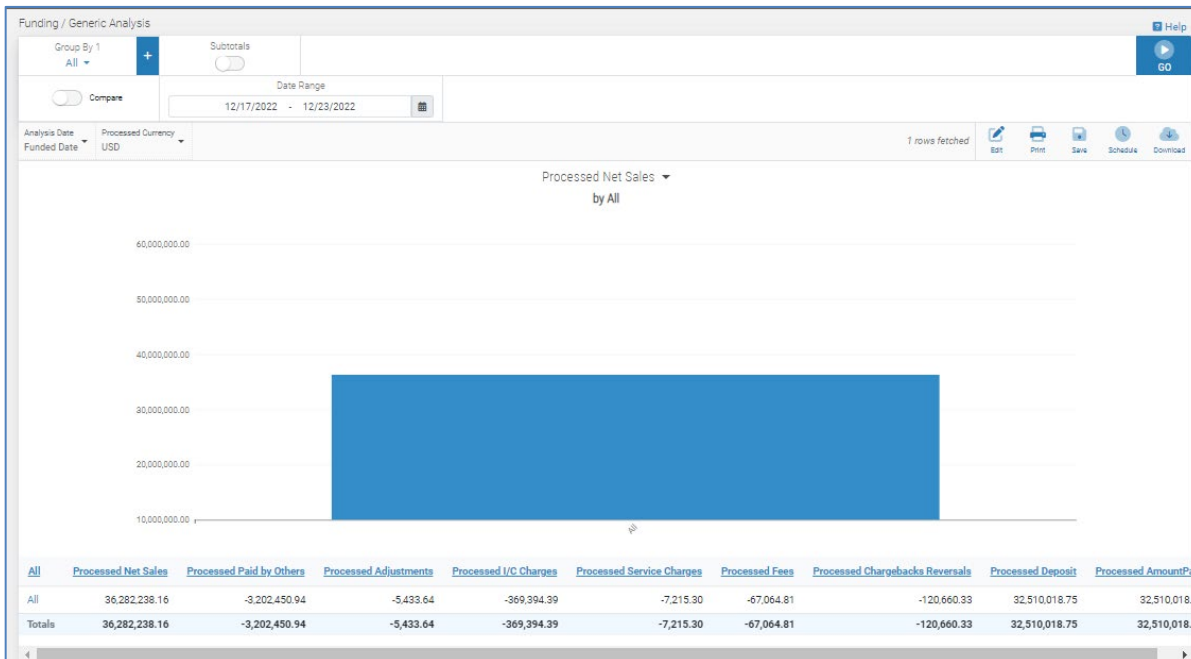
This report provides a quick high-level overview of Funding information in one unified view. Reports can be run at any hierarchy level (Bank, Agent, Corp, Chain, Outlet). Bank Level is the default level. Date Range is editable. Funding has the following sections:

- Sales (USD)
- Paid by Others
- I/C Charges
- Fees
- Adjustments
- Service Charges
- CB/Reversals
- Deposits
- Trends



Click the **Show Details** button in each section to view additional details. This includes a graphical and numerical display of data and a previous week comparison. This also allows **Measures** to be selected, to **Edit**, **Print** or **Save** the report.

Example: Sales (USD)

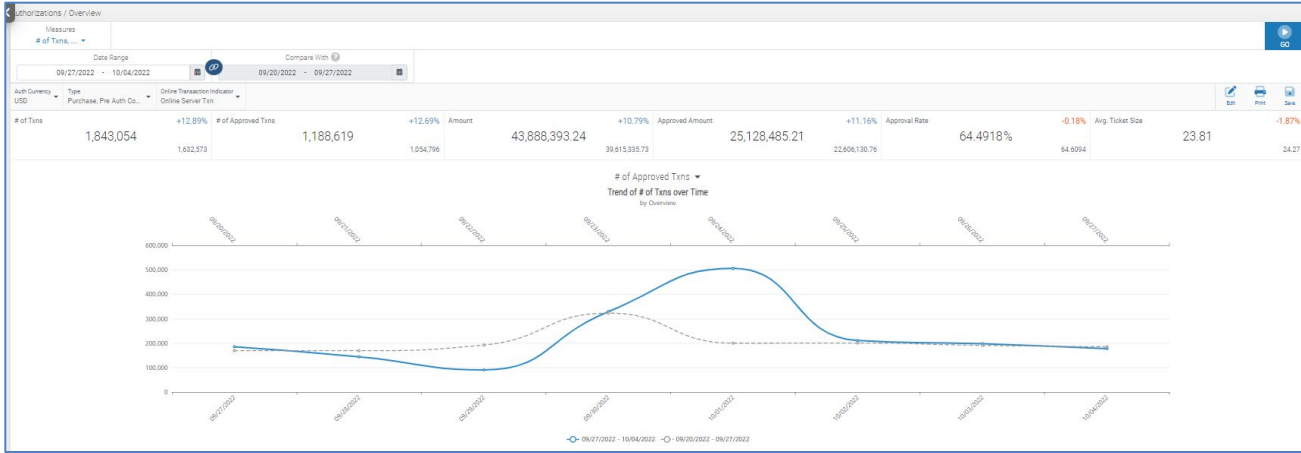


Authorization Reports

i Authorizations / Overview

Navigation: [Authorization](#) > [Overview](#) > [Measures](#) > [Date Range](#) > [Site Hierarchy](#) > [GO](#)

Authorizations / Overview Report sample:



i Authorizations / At-A-Glance

This report provides a quick overview of authorization information across multiple data elements in one unified view. You can utilize the generic analysis reports to drill into specific elements to analyze the data. Reports can be run at any hierarchy level (Bank, Agent, Corp, Chain, Outlet). Bank Level is the default level.

Authorizations are broken out by:

- **Network:**
The authorizer where the payment transaction was executed. For example: Visa, Mastercard, STAR, Accel, etc.
- **Card Issue Type:**
The type of the card that was used for payment. The different card types are Credit, Debit or Prepaid.
- **Card Issuer:**
The issuing bank of the card used. We only show top 25 based on the # of Txns.
- **Recurring Type:**
The frequency of the payment, whether it is One Time, Recurring or Installment payment.
- **Payment Method:**
The method of the payment, whether the card was dipped into the chip reader (EMV) or was it swiped (Magnetic Stripe), etc. during the payment.
- **Mobile Wallet:**
Identifying which wallet was used during payment, whether it is Apple Pay, Google Pay, etc. or in case it was a regular payment, then it will show Non-Mobile Wallet.

This report does not have any Group By functions. Field selection will customize data to be displayed.

Navigation: [Authorization](#) > [At-A-Glance](#) > [Measures](#) > [Date Range](#) > [Site Hierarchy](#) > [GO](#)

The screenshot shows the 'At-A-Glance' report interface. On the left is a sidebar menu with options: Home, REPORTS, Authorizations, Overview, **At-A-Glance**, Decline Reasons, Decline Details Analysis, Top Sites, Site/Card Activity, Amount Distribution, Generic Analysis, and Search. A blue arrow points from the 'At-A-Glance' menu item to the main report area.

The main report area features a 'Measures' dropdown set to '# of Txns...' and a 'Compare With' dropdown. Below these are several filter menus for 'State', 'Site City', 'Site Zip Code', 'Account #', 'Account # (Prior)', 'Account # (Alt)', 'Customer Name', 'SW', 'SW Pre Auth', 'Sub-Type', 'Card Group', 'Decline Reason', 'Recurring Type', 'ES Indicator', 'Mobile Wallet', 'Token Response', 'Merchant Category', 'Customer', 'CVV Result', 'Merchant/Issuer Code', 'Network Merchant/Issuer Code', 'Experience Provider', 'Transaction V', 'Network Transaction ID', 'External Reference ID', 'Initial Assoc Resp', 'Old Account #', 'Payment Code', 'Native Auth Op Action', 'Link Response', 'Token Number', 'People Account #', 'Minimum', 'Amount Maximum', 'Network Auth Indicator', 'Network Input Indicator', 'Network Auth Indicator 2', 'Payment', 'Network Token Offering', 'Merchant Advice', 'Online Transaction Pbk', 'Card Issuer', 'Card Issue Type', 'Card Issuer Registered', 'Card Reversible', 'Card Issuing Country', and 'Card Brand'.

	# of Txns	# of Approved Txns	Amount	Approved Amount	# of Txns %	Amount %	# of Txns Relative %	Amount Relative %	Approval Rate	Avg. Ticket Size
All	185,368 -3.02%	135,092 -0.82%	4,427,545.64 -5.41%	2,854,551.56 -2.54%	100.00% 0.00%	100.00% 0.00%	100.00% 0.00%	100.00% 0.00%	72.8777% +162.02%	23.89 -2.46%
Network										
Mastercard	80,317 -3.49%	53,991 -0.23%	2,047,200.91 -7.04%	1,118,377.24 -2.16%	43.33% -0.48%	46.24% -1.73%	43.33% -0.48%	46.24% -1.73%	67.2224% +219.56%	25.49 -3.69%
Visa	62,125 -3.13%	46,329 -1.11%	1,416,288.26 -3.51%	986,061.41 -2.05%	33.51% -0.11%	31.99% +2.00%	33.51% -0.11%	31.99% +2.00%	74.5738% +151.91%	22.80 -0.40%
Discover	14,297 -0.61%	12,114 -0.25%	317,804.56 -5.18%	250,306.76 -4.27%	7.71% +2.49%	7.18% +0.25%	7.71% +2.49%	7.18% +0.25%	84.7311% +30.98%	22.23 -4.59%
Pulse	8,945 -2.92%	6,739 -0.49%	154,067.88 -0.24%	110,501.68 +2.00%	4.83% +0.83%	3.48% +5.47%	4.83% +0.11%	3.48% +5.47%	75.3382% +184.13%	17.22 +2.76%
Star	6,034 -1.89%	4,759 -2.70%	109,181.29 -3.22%	82,245.97 -2.45%	3.26% +1.17%	2.47% +2.32%	3.26% +1.17%	2.47% +2.32%	78.8697% -65.87%	18.09 -1.36%
American Express	5,850 -0.63%	4,763 -0.08%	203,561.94 -0.11%	158,958.22 +2.65%	3.16% +2.47%	4.60% +5.60%	3.16% +2.47%	4.60% +5.60%	81.4188% +44.38%	34.80 +0.52%
NYCE	3,127 -4.08%	2,437 -4.69%	59,576.22 -7.06%	43,826.31 -9.02%	1.69% -1.09%	1.35% -1.74%	1.69% -1.09%	1.35% -1.74%	77.9341% -50.15%	19.05 -3.15%

i Authorizations / Decline Reasons

This report provides the Decline Reasons for a particular time range showing what are the top reasons for the decline rate. This analysis particularly helps in identifying if there are any recurring reasons for declines that is lowering the approval rate.

User can click on a particular **Decline Reason** and drill down to other available analysis options, that can give insight into whether the declines are coming from one location, or if one issuer is responsible for the majority of declines, etc.

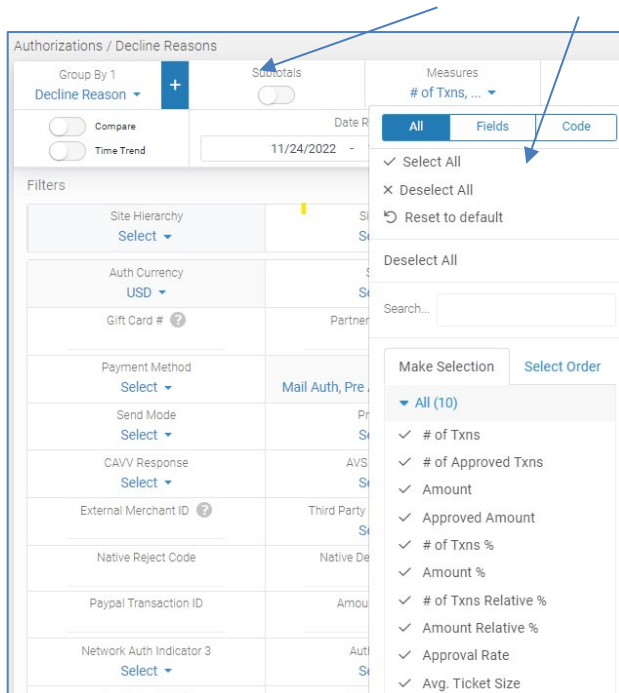
Group By: Defaulted to Decline Reason. You can add more *Group By* options to the list by clicking on the plus sign icon. See the Glossary above for the list of available *Group By* options.

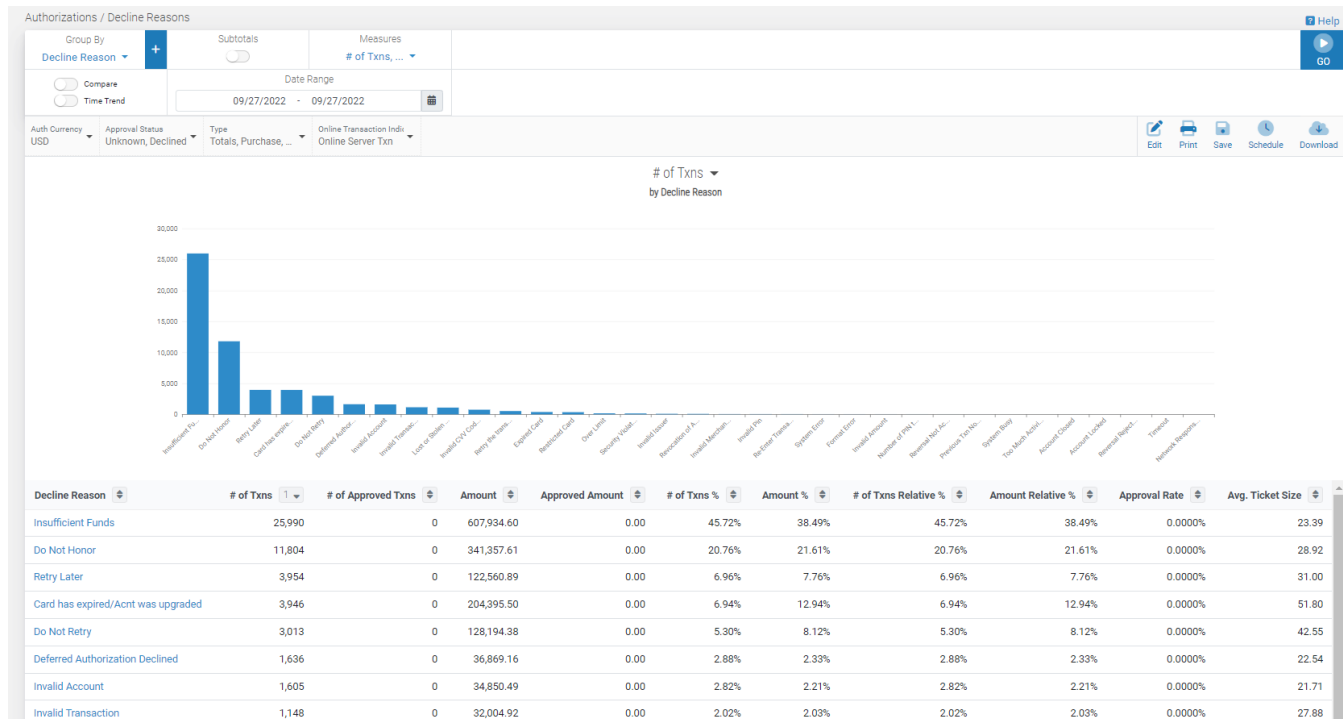
Filter:

Approval Status defaulted to Declined. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare and Time Trend analysis is available. Please click on the pencil or edit icon.

Navigation: [Authorization](#) > [Decline Reason](#) > [Group By](#) > [Measures](#) > [Date Range](#) > [Site Hierarchy](#) > [GO](#)





i Authorizations / Decline Details Analysis

The intent of Decline Details Analysis report is to provide a predetermined breakdown of declines based on the most commonly used dimension listed below. This report gives the percentage of declines and percentage of total authorizations for each line item, indicating the impact of the said decline.

NOTE: The search results will display 1,000 records on screen but can be ran **One Time** or **Scheduled Daily** to get the full search results.

Dimensions:

- **Txn Date:**
The date when the payment occurred.
- **Site ID (FE):**
The identifier of the site (location/outlet), a.k.a MID
- **Site Alternate ID:**
The additional identifier of the site, merchant provided store number.
- **Site Name:**
The name of the site.
- **Card Issuer Bin:**
The bin range for the card that was used in the payment.
- **Card Issuer:**
The issuing bank name for the card that was used in the payment.

- **Network:**
The authorizer where the payment transaction was executed.
For example: Visa, Mastercard, STAR, Accel, etc.
- **Decline Reason:**
Identifies the decline reason for the transaction
- **Native Reject Code:**
The reject code as received from the front-end switches.
- **Link Response:**
Identifies the Card network (i.e., VISA, Mastercard, Discover & AMEX) link response.
- **Auth Currency:**
Currency code used for the transaction.

Navigation: [Authorization](#) > [Decline Details Analysis](#) > [Date Range](#) > [Site Hierarchy](#) > [GO](#)

Txn Date	Site ID (FE)	Site Alternate ID	Site Name	Card Issuer Bin	Card Issuer	Network	Decline Reason
2022-10-03	311200311885	0004455799	LAIKA SUBSCRIPTIONS	517805	CAPITAL ONE BANK (USA), NATIONAL ASSOCIATION	Mastercard	Insufficient Funds
2022-10-03	311200311885	0004455799	LAIKA SUBSCRIPTIONS	60110 (00-11)	Discover - Issuer Bank Not Available	Discover	Deferred Authorization Declined
2022-10-03	311200311885	0004455799	LAIKA SUBSCRIPTIONS	440393 (10-28)	SUTTON BANK	Visa	Insufficient Funds
2022-10-03	311200311885	0004455799	LAIKA SUBSCRIPTIONS	440393 (35-42)	SUTTON BANK	Visa	Insufficient Funds

Report continued below

Native Reject Code	Link Response	Auth Currency	Total Decline Count	Total Decline Amount	Total Authorization Count	Total Authorization Amount	Percent of Total Count	Percent of Declines
051	51	USD	6,220	149,142.90	19,834	413,922.46	2.5140%	9.3613%
595	51	USD	1,537	36,715.66	13,903	246,352.84	0.6212%	2.3132%
051	51	USD	1,502	35,148.37	3,298	56,048.04	0.6071%	2.2606%
051	51	USD	1,094	24,587.63	2,290	37,126.27	0.4422%	1.6465%

i Authorizations / Top Sites

This report provides the [Site](#) level metrics for a particular time range, showing the top locations based on their volume.

As with any report, one can now click on a particular Site and drill down to other available analysis option, getting more insights like what the preferred payment method or which cards is more most accepted, etc.

Group By:

Defaulted to [Site ID \(FE\)](#). You can add more Group By to the list by clicking on the Plus button For the list of available Group By options, See the glossary above.

Filter:

Approval Status defaulted to Declined. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Navigation: [Authorizations](#) > [Top Sites](#) > [Group By](#) > [Measures](#) > [Hierarchy](#) > [Date range](#) > [GO](#)

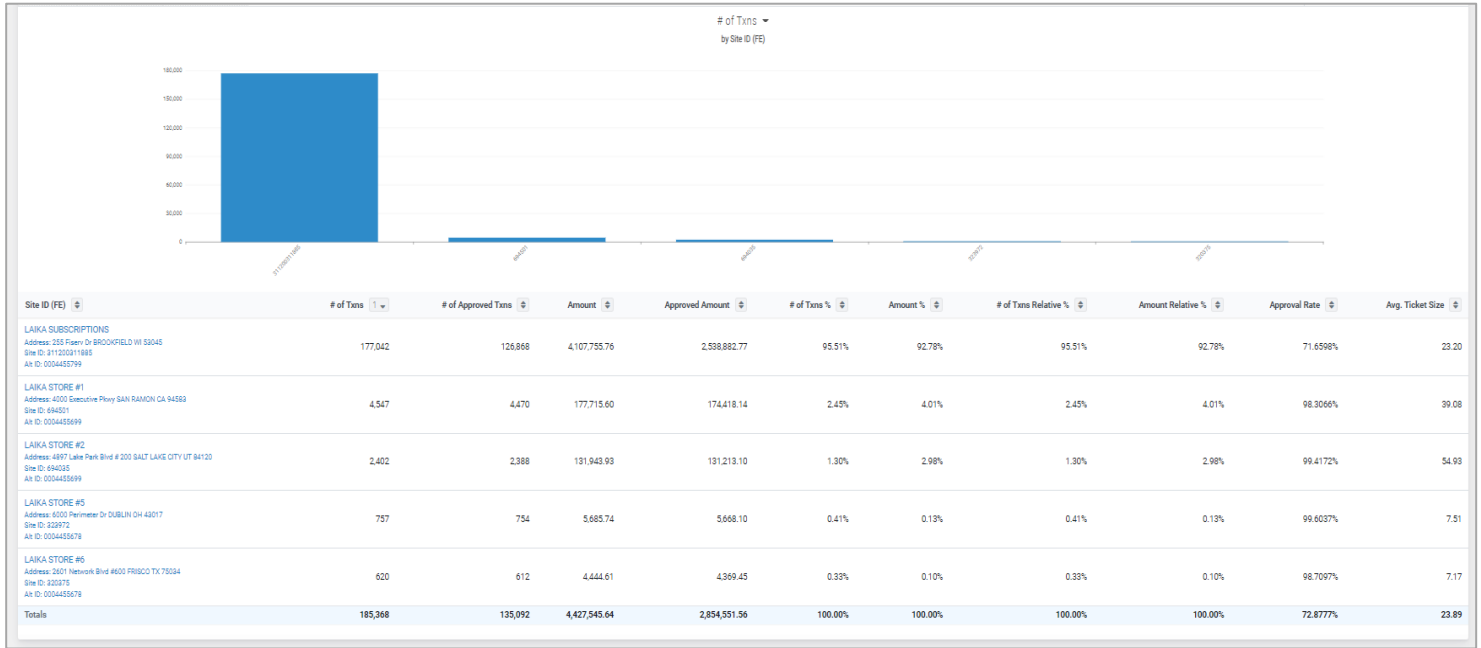
- Home
- REPORTS**
- Authorizations
- Overview
- At-A-Glance
- Decline Reasons
- Decline Details Analysis
- Top Sites**
- Site/Card Activity

Authorizations / Top Sites

Group By: Select | Then By: Select | Subtotals: [Toggle] | Measures: # of Txns, ...

Compare: [Toggle] | Date Range: 09/27/2022 - 09/27/2022

Help | Schedule | GO



i Authorizations / Site / Card Activity

The purpose of this report is to find **Account #** (cards) that have been repeatedly used at a **Site ID (FE)**. This is also called the **Multi-Authorization** report. This helps identifying any fraudulent activity at a particular location.

Filter:

There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Navigation: [Authorization](#) > [Site/Card Activity](#) > [Date Range](#) > [Hierarchy](#) > [GO](#)

Provides: Site ID, Account #, Approval Status, # of Transactions

- REPORTS**
- Authorizations
- Overview
- At-A-Glance
- Decline Reasons
- Decline Details Analysis
- Top Sites
- Site/Card Activity**
- Amount Distribution
- Generic Analysis
- Search
- Audit Search

Authorizations / Site/Card Activity

Date Range: 09/28/2022 - 09/28/2022

Auth Currency: USD | Type: Purchase, Pre Aut... | Online Transaction Ind: Online Server Txn

Edit | Print | Save | Schedule | Download

Site ID (FE)	Account #	Approval Status	# of Transactions
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	517805XXXXXX6124	Approved	30
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	517805XXXXXX2564	Approved	28
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	511565XXXXXX6689	Approved	27
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	481582XXXXXX0746	Approved	25
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	440393XXXXXX9494	Approved	17
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	440393XXXXXX9102	Declined	17

i Authorizations / Amount Distribution

This report provides a view into the pricing strategy of your business. You can quickly see which price range the greatest number of transactions are coming in. When you flip the view to Amount, you will see what price range is bringing in the most revenue.

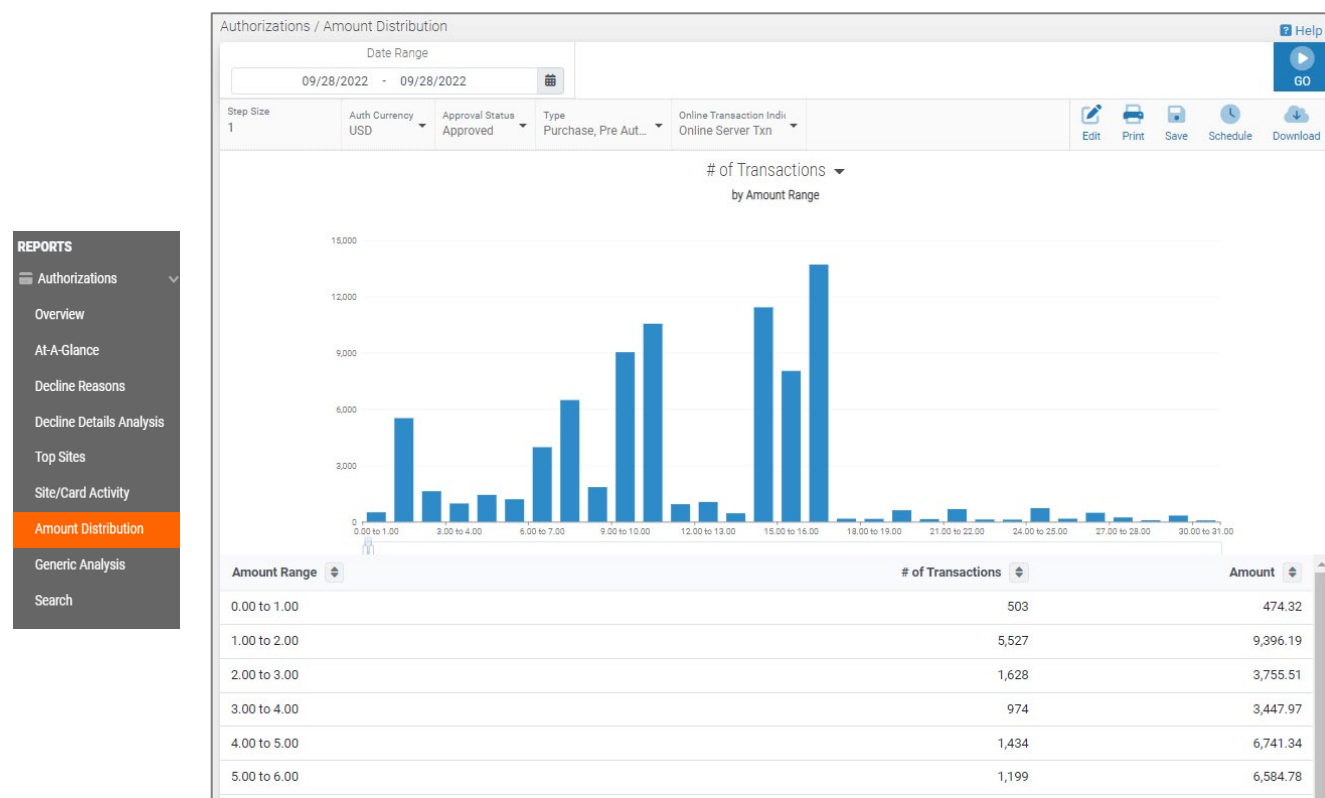
Authorizations related reports are processed for scheduling approximately after 4:00 AM EST.

You can control the Step Size of the price range. By default, it is set to 1, but depending on your business you can change it to get a better view of the analysis.

Filter:

Step Size defaulted to **1** and Approval Status defaulted to **Approved**. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Navigation: [Authorization](#) > [Amount Distribution](#) > [Date Range](#) > [Hierarchy](#) > [GO](#)



i Authorizations / Generic Analysis

Generic Analysis report is a scratch pad for doing all sorts of analysis. All the other reports, besides a few exceptions, are derivations of Generic Analysis. With the below available analysis options, one can pivot by 5 dimensions and narrow down the results using one of the many filters that are available.

Generic Analysis report options are - Group By, Filter, Compare and Time Trend.

Group By:

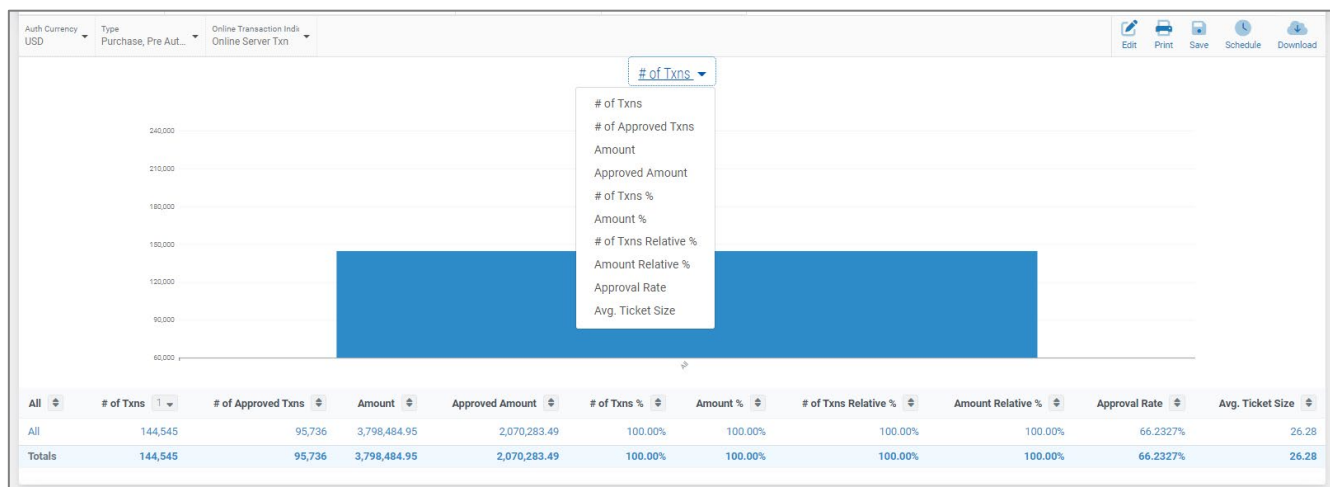
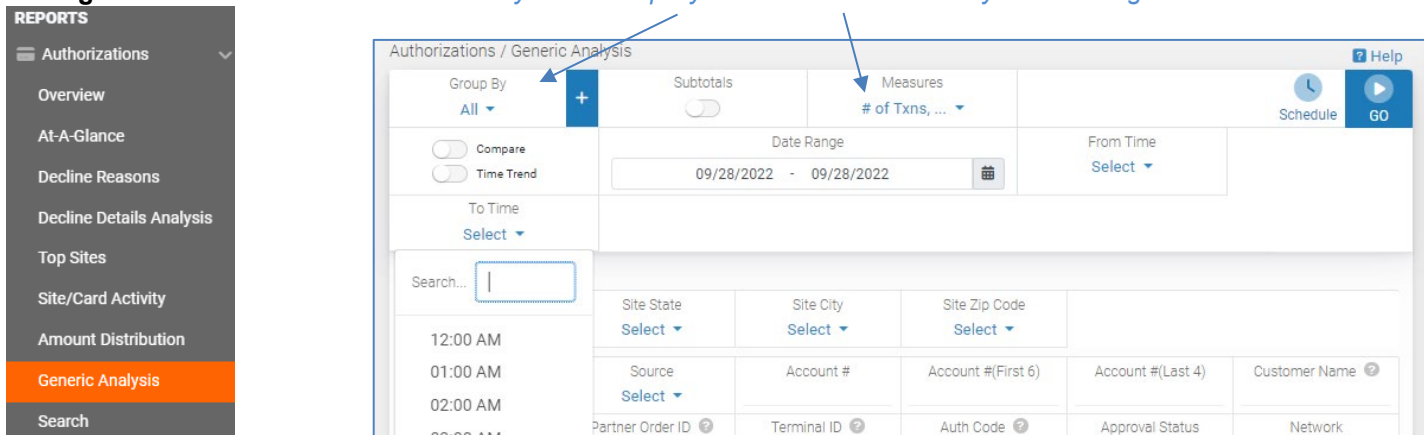
Defaulted to **All**. You can add more Group By to the list by clicking on the Plus Sign icon. For the list of available Group By options, see the glossary above.

Filter:

Type defaulted to **Purchase & Pre Auth-Complete**, Currency defaulted to your **main** processing currency. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare and **Time Trend** analysis is available. Please click on the pencil or edit icon.

Navigation: *Authorization > Generic Analysis > Group By > Measures > Hierarchy > Date range > GO*



i Authorizations/Search

Authorizations refers to the transactions as soon as they are received by the receiving end point. An authorization can either be Approved or Declined. There are many fields available within an Authorization, and this report allows you to select and order them as per your needs. There are multiple filter options available to help you generate your desired transaction list.

- There are many details associated with the transaction that will determine where the authorization is ultimately routed to. The transaction details are captured in this report.
- Approved authorizations are generally sent for settlement purposes over to the network. Those transactions are part of the *Settlement* details report.

NOTE: The search results will display 1,000 records on screen but can be ran *One Time* or *Scheduled Daily* to get the full search results.

The **Search** report includes the following. Select Fields:

Filter:

There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Authorizations / Search

Select Fields: Approval Status, ...

Date Range: 10/26/2022 - 10/26/2022

From Time: Select

To Time: Select

Filters:

- Site Hierarchy: Select
- Site State: Select
- Site City: Select
- Site Zip Code: Select
- Auth Currency: Select
- Time Zone: America/New_York
- Source: Select
- Account #: [Input]
- Account #(First 6): [Input]
- Account #(Last 4): [Input]
- Customer Name: [Input]
- Gift Card #: [Input]
- Partner Order ID: [Input]
- Terminal ID: [Input]
- Auth Code: [Input]
- Approval Status: Select
- Network: Select
- Payment Method: Select
- Type: Select
- SubType: Select
- Card Group: Select
- Decline Reason: Select
- Recurring Type: Select
- Send Mode: Select
- Processor: Select
- EC Indicator: Select
- Mobile Wallet: Select
- Token Response: Select
- Merchant Category: Select
- CAVV Response: Select
- AVS Response: Select
- CVV Result: Select
- Merchandise Code: Select
- Native Merchandise Code: [Input]
- Experience Provider: Select
- External Merchant ID: [Input]
- Network Transaction ID: [Input]
- External Reference ID: [Input]
- Initial Assoc. Resp: Select
- Old Account #: [Input]
- Native Reject Code: [Input]
- Native Debit Reject Code: [Input]
- Native Auth Op Action: [Input]
- Link Response: [Input]
- Token Number: [Input]
- Paypal Account #: [Input]

Navigation: *Authorization* > *Search* > *Select Fields* > *Hierarchy* > *GO* (results are dependent on selected data)

Approval Status	Type	Type Code	Txn Date & Time	Account #	Card Expiry Date	Amount	Auth Currency	Network	Payment Method	Decline Reason	Decline Reason Code	Auth Code	Site ID (FE)
+	Approved	Purchase	2	09/29/2022 12:10:31 AM	476995XXXXXX6975	12/23	2.48	USD	Visa	Contactless Chip		011000	694035
+	Approved	Purchase	2	09/29/2022 02:11:45 AM	483313XXXXXX9814	07/26	3.73	USD	Visa	EMV		051102	323972
+	Declined	Purchase	2	09/29/2022 02:07:04 AM	440393XXXXXX8839	06/26	7.45	USD	Visa	Mobile & ECommerce	Invalid Account	9	323972
+	Approved	Purchase	2	09/29/2022 02:09:08 AM	483313XXXXXX9814	07/26	13.02	USD	Visa	EMV		080902	323972
+	Approved	Purchase	2	09/29/2022 05:34:05 AM	556736XXXXXX7983	04/26	8.11	USD	Mastercard	Magnetic Stripe		195410	323972
+	Approved	Purchase	2	09/29/2022 05:34:13 AM	415982XXXXXX0063	12/26	5.42	USD	Visa	EMV		053413	320375
+	Approved	Pre Auth Request	3	09/29/2022 05:33:59 AM	515462XXXXXX3541	07/25	0.00	USD	Mastercard	Mobile & ECommerce		934110	311200311885
+	Declined	Purchase	2	09/29/2022 06:25:39 AM	546616XXXXXX3078	08/25	16.32	USD	Mastercard	Credential on File	Card has expired/Acct was upgraded	86	311200311885
+	Declined	Purchase	2	09/29/2022 06:25:40 AM	542418XXXXXX4427	01/25	24.99	USD	Mastercard	Credential on File	Do Not Retry	140	311200311885
+	Declined	Purchase	2	09/29/2022 06:25:53 AM	511905XXXXXX5772	03/23	26.99	USD	Mastercard	Credential on File	Card has expired/Acct was upgraded	86	311200311885
+	Declined	Purchase	2	09/29/2022 06:26:03 AM	531483XXXXXX5704	04/24	24.99	USD	Mastercard	Credential on File	Do Not Retry	140	311200311885
+	Declined	Purchase	2	09/29/2022 06:26:09 AM	601100XXXXXX1605	10/22	14.99	USD	Discover	Credential on File	Deferred Authorization Declined	70	311200311885
+	Approved	Pre Auth Request	3	09/29/2022 06:26:20 AM	543896XXXXXX4430	10/24	0.00	USD	Mastercard	Mobile & ECommerce		000000	311200311885
+	Declined	Purchase	2	09/29/2022 06:26:24 AM	517805XXXXXX8804	06/25	14.99	USD	Mastercard	Credential on File	Insufficient Funds	8	311200311885
+	Declined	Purchase	2	09/29/2022 06:26:54 AM	517805XXXXXX3803	03/25	16.17	USD	Mastercard	Credential on File	Insufficient Funds	8	311200311885
+	Approved	Pre Auth Request	3	09/29/2022 06:26:54 AM	379363XXXXXX9309	02/25	0.00	USD	American Express	Manual		496029	311200311885

i Authorizations / Audit Search

Navigation: *Authorization* > *Date* > *From Time* > *To Time* > *Hierarchy* > *Filters* > *GO*

Authorizations / Audit Search

Date Range: 09/29/2022 - 09/29/2022

From Time: Select

To Time: Select

Filters:

- Time Zone: America/New_York
- Action: Select
- Status: Select
- Comments: [Input]
- Type: Select

Actions: Authorize, Captures, Open Refund, Purchase, Refund, Unknown, Verification, Void

Status: Failure, Success, Unknown

Type: Activate, Balance Inquiry, Cancellation, Freeze Acct, Mail Auth, Pre-Auth Complete, Pre-Auth Request, Purchase, Return, Return Retrieval, Reversal, Totals.

Available fields for AUDIT SEARCH REPORT

Label	ID	Description
Action Code	au_transactionActionKey	Action taken on transaction by corporate user (i.e., void/refund'). (Code)
Response Code	au_responseCode	API response code (i.e., FAILED/PASSED) of request by corporate user while trying to modify a transaction.
Status Code	au_actionStatusKey	Status (i.e., success/failure) of request by corporate user while trying to modify a transaction. (Code)
Action	au_transactionAction	Action taken on transaction by corporate user (i.e., void/refund').
Merchant Reference Number	au_merchantReferenceNumber	Merchant reference number.
Status	au_actionStatus	Status (i.e., success/failure) of request by corporate user while trying to modify a transaction.
Response Text	au_responseText	API response detailed message of request by corporate user while trying to modify a transaction.
User Id	au_userID	Identifies the corporate user id who modified a transaction.
Comments	au_comments	User defined comments, placeholder to add some notes for the action performed.
External Transaction Id	au_externalTransactionId	External transaction ID.
Commerce Hub MID	au_commerceHubMid	Commerce Hub MID.
Date of Action	au_createTimeEpoch	Describes the timestamp when action was taken on transaction by corporate user.
Request Amount	au_requestAmount	Requested amount by corporate user while trying to modify a transaction.
Virtual Termina Adapter	au_vtAdapter	Virtual Terminal Adapter (i.e., uCom/Buypass/CommerceHub/Payeezy).
Refund Method	au_refundMethod	Transaction Method (i.e., Card/Token/Telecheck).
Approved Amount	au_approvalAmount	Approved amount for corporate user's request while trying to modify a transaction.
Refund Method Code	au_refundMethodKey	Transaction Method (i.e., Card/Token/Telecheck). (Code)
Virtual Terminal Adapter Code	au_vtAdapterKey	Virtual Terminal Adapter (i.e., uCom/Buypass/CommerceHub/Payeezy). (Code)

Network Routing Reports

*Not utilized

Network Token Reports

i Auth Retry Analysis

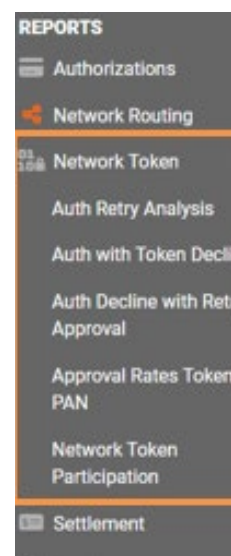
This report provides an [Auth Retry Analysis](#) for Network Token transactions

Available measures:

- # of Txns
- Amount
- # of Txns %
- Amount %
- # of Txns Relative %
- Amount Relative %
- Avg. Ticket Size

Group By:

Defaulted to [Network Input Indicator](#), [Network Auth Indicator](#), [Network Token Retry Attempt](#)



Filter:
 Type defaulted to [Purchase, Pre-Auth Complete, Mail Auth](#). You can add additional filters by clicking the dropdown for each available Filter.

Compare analysis is available. Please click on the pencil or edit icon.

Navigation: [Network Token](#) > [Auth Retry Analysis](#) > [Group By](#) > [Measures](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

Network Input Indicator	Network Auth Indicator	Auth Attempt	# of Txns	Amount	# of Txns %	Amount %	# of Txns Relative %
Primary Account Number	Primary Account Number	1st Try	73,664	2,428,164.84	50.96%	63.92%	100.00%
Primary Account Number	Network Token	1st Try	62,876	1,072,081.90	43.50%	28.22%	100.00%
Value Not Provided	Value Not Provided	Unknown	7,916	296,791.07	5.48%	7.81%	100.00%
Network Token	Network Token	1st Try	89	1,447.14	0.06%	0.04%	100.00%
Totals			144,545	3,798,484.95	100.00%	100.00%	100.00%

i Auth with Token Decline

This report provides a [Decline Analysis](#) for Network Token transactions.

Available measures:

- # of Txns
- Amount
- # of Txns %
- Amount %
- # of Txns Relative %
- Amount Relative %
- Avg. Ticket Size

Group By:

Defaulted to [Card Brand, Network Auth Indicator, Approval Status](#)

Filter:

Approval Status defaulted to [Declined](#)

Type defaulted to [Purchase, Pre-Auth Complete, Mail Auth](#)

Network Auth Indicator defaulted to [Network Token](#)

Card Brand defaulted to [Visa, Mastercard, Discover, American Express](#).

You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Network Token](#) > [Auth with Token Decline](#) > [Date Range](#) > [Group By](#) > [Measures](#) > [GO](#)

Network Token / Auth with Token Decline ? Help

Group By: Card Brand ↺ 🗑️ Then By: Network Auth Indicator ↺ 🗑️ Then By: Approval Status + 🗑️ Subtotals: Measures: # of Txns, ... ▶️ GO

Compare: Date Range: 09/28/2022 - 09/28/2022 📅

Auth Currency: USD Approval Status: Declined Type: Purchase, Pre Auth Co... Network Auth Indicator: Network Token Online Transaction Indicator: Online Server Txn Card Brand: American Express, Vis... ✎ 🖨️ 💾 🕒 📄

Card Brand	Network Auth Indicator	Approval Status	# of Txns	Amount	# of Txns %	Amount %	# of Txns Relative %	Amount
Mastercard	Network Token	Declined	12,668	322,245.17	68.07%	73.28%	100.00%	
Visa	Network Token	Declined	5,816	113,346.36	31.25%	25.77%	100.00%	
American Express	Network Token	Declined	126	4,169.52	0.68%	0.95%	100.00%	
Totals			18,610	439,761.05	100.00%	100.00%	100.00%	

i Auth Decline with Retry Approval

This report provides [Auth Decline with Retry Approval](#) details for Network Token transactions.

Available measures:

- # of Txns
- Amount
- # of Txns %
- Amount %
- # of Txns Relative %
- Amount Relative %
- Avg. Ticket Size

Group By:

Defaulted to [Card Brand](#), [Network Auth Indicator](#), [Approval Status](#), [Auth Attempt](#)

Filter:

Approval Status defaulted to [Declined](#)

Type defaulted to [Purchase, Pre-Auth Complete, Mail Auth](#)

Network Auth Indicator defaulted to [Network Token](#)

Card Brand defaulted to [Visa](#), [Mastercard](#), [Discover](#), [American Express](#).

You can add additional filters by clicking the dropdown for each available Filter.

Compare analysis is available. Please click on the pencil or edit icon.

Navigation: [Network Token](#) > [Auth Decline with Retry Approval](#) > [Date Range](#) > [Group By](#) > [Measures](#) > [GO](#)

Network Token / Auth Decline with Retry Approval ? Help

Group By: Card Brand ↺ 🗑️ Then By: Approval Status ↺ 🗑️ Then By: Network Auth Indicator ↺ 🗑️ Then By: Auth Attempt + 🗑️ Subtotals: Measures: # of Txns, ... ▶️ GO

Compare: Date Range: 09/28/2022 - 09/28/2022 📅

Auth Currency: USD Approval Status: Approved Type: Purchase, Pre Auth Co... Network Auth Indicator: Network Token, Primar... Network Input Indicator: Network Token Online Transaction Indicator: Online Server Txn ✎ 🖨️ 💾 🕒 📄

Card Brand	Approval Status	Network Auth Indicator	Auth Attempt	# of Txns	Amount	# of Txns %	Amount %	# of Txns Relativ
Visa	Approved	Network Token	1st Try	978	21,937.78	76.65%	77.78%	
Mastercard	Approved	Network Token	1st Try	265	5,635.76	20.77%	19.98%	
Discover	Approved	Network Token	1st Try	33	630.06	2.59%	2.23%	
Totals				1,276	28,203.60	100.00%	100.00%	

i Approval Rates Token vs PAN

This report provides details for Approval [Rates Token vs PAN](#) for Network Token transactions.

Available measures:

- # of Txns

- Amount
- # of Txns %
- Amount %
- # of Txns Relative %
- Amount Relative %
- Avg. Ticket Size

Group By:

Defaulted to [Card Brand](#), [Network Auth Indicator](#), [Approval Status](#), [Auth Attempt](#)

Filter:

Approval Status defaulted to [Approved](#)

Card Brand defaulted to [Visa](#), [Mastercard](#), [Discover](#), [American Express](#).

You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Network Token](#) > [Approval Rates Token vs PAN](#) > [Date Range](#) > [Group By](#) > [Measures](#) > [GO](#)

Network Token / Approval Rates Token Vs PAN									
Group By	Then By	Then By	Then By	Subtotals	Measures				
Card Brand	Approval Status	Network Auth Indicator	Auth Attempt	<input type="checkbox"/>	# of Txns, ...				
<input type="checkbox"/> Compare	Date Range								
	09/28/2022 - 09/28/2022								
Auth Currency	Approval Status	Type	Network Auth Indicator	Online Transaction Indicator					
USD	Approved	Purchase, Pre Auth Co...	Network Token, Primar...	Online Server Txn					
Card Brand	Approval Status	Network Auth Indicator	Auth Attempt	# of Txns	Amount	# of Txns %	Amount %	# of Txns Relative %	Amount Relative %
Visa	Approved	Primary Account Number	1st Try	14,245	580,204.25	63.35%	60.91%	100.00%	100.00%
Visa	Approved	Network Token	1st Try	978	21,937.78	4.35%	2.30%	100.00%	100.00%
Mastercard	Approved	Primary Account Number	1st Try	5,397	243,318.52	24.00%	25.54%	100.00%	100.00%
Mastercard	Approved	Network Token	1st Try	265	5,635.76	1.18%	0.59%	100.00%	100.00%
American Express	Approved	Primary Account Number	1st Try	1,030	72,652.82	4.58%	7.63%	100.00%	100.00%
Discover	Approved	Primary Account Number	1st Try	539	28,203.94	2.40%	2.96%	100.00%	100.00%
Discover	Approved	Network Token	1st Try	33	630.06	0.15%	0.07%	100.00%	100.00%
Totals				22,487	952,583.13	100.00%	100.00%	100.00%	100.00%

i Network Token/Network Token Participation

This report provides a Summary Report for Network Token transactions. Available measures:

- # of Txns
- Amount
- # of Txns %
- Amount %
- # of Txns Relative %
- Amount Relative %
- Avg. Ticket Size

Group By:

Defaulted to [Network Token Offering Type](#)

Filter:

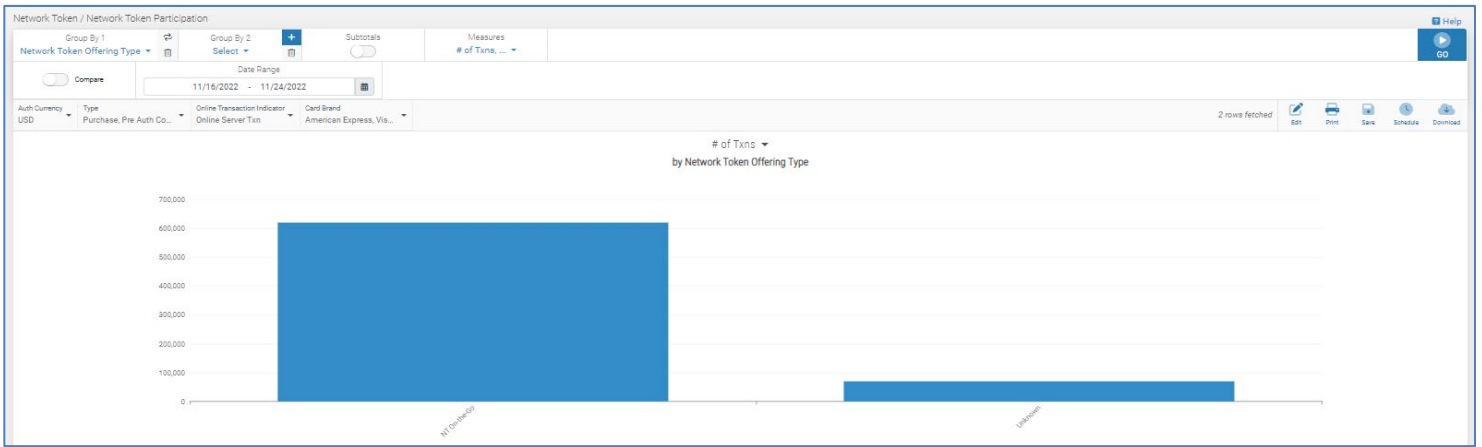
Approval Status defaulted to [Approved](#)

Card Brand defaulted to [Visa](#), [Mastercard](#), [Discover](#), [American Express](#).

You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Network Token](#) > [Network Token Participation](#) > [Date Range](#) > [Group By](#) > [Measures](#) > [GO](#)



Network Token Offering Type	# of Txns	# of Approved Txns	Amount	Approved Amount	# of Txns %	Amount %	# of Txns Relative %	Amount Relative %	Approval Rate	Avg. Ticket Size
NT On-the-Go	619,417	437,912	13,540,374.84	8,781,549.45	89.88%	81.99%	89.88%	81.99%	70.6974%	21.86
Unknown	69,744	69,183	2,973,602.25	2,948,590.94	10.12%	18.01%	10.12%	18.01%	99.1956%	42.64
Totals	689,161	507,095	16,513,977.09	11,730,140.39	100.00%	100.00%	100.00%	100.00%	73.5815%	23.96

Gift Card Reports

i Gift Card/Transaction/Net Summary

The Net Summary report provides summarized counts & amounts for all successful financial transaction types (Activation, Redemption, Reload, Adjustments, Fees etc.) Voids, reversals, and re-instatement transactions are combined and calculated into the transaction type amounts to produce the Net totals. Data is available back to the inception of your gift card program and you can select various date ranges, Fiscal periods (if Fiscal calendar is present) or Life to Date options to summarize your gift card data.

Group By is defaulted to Consortium. You can add more Group By to the list by clicking on the plus sign. For the list of available Group By options, click the Help button.

Measures can be Selected or refined

Filter: There are filters available for you to narrow down your results. You can add additional filters by clicking on each Filter Dropdown

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Gift Card](#) > [Transaction](#) > [Net Summary](#) > [Date Range](#) > [Group By](#) > [Measures](#) > [Hierarchy](#) > [GO](#)

Gift Card / Transactions / Net Summary

Group By: Site ID (FE) | Subtotals | Measures: # of Transactions

Date Range: 08/01/2022 - 11/24/2022

Base Currency	Site ID (FE)	# of Transactions	Base Activation Amount	Base Redemption Amount	Base Reload Amount	Base (+) Adjustment Amount	Base (-) Adjustment Amount	Base (+) Replacement Amount	Base (-) Replacement Amount	Base Service Fee Amount	Base Outstanding Balance
USD	901	176	30,949.55	-22,560.07	0.00	0.00	0.00	0.00	0.00	0.00	8,389.43
USD	990	154	1,781.70	-2,540.18	0.00	0.00	0.00	0.00	0.00	0.00	-758.48
USD	993	76	2,035.00	-2,513.24	300.00	0.00	0.00	0.00	0.00	0.00	-178.24
USD	991	54	1,130.00	-1,751.26	0.00	0.00	0.00	0.00	0.00	0.00	-621.26
USD	996	35	8,976.00	-14,138.86	0.00	0.00	0.00	0.00	0.00	0.00	-5,162.86
USD	993	90	860.00	-1,371.80	100.00	0.00	0.00	0.00	0.00	0.00	-211.80
USD	995	26	4,525.00	-12,529.11	0.00	0.00	0.00	0.00	0.00	0.00	-8,004.11
USD	999	20	2,819.81	-1,970.00	4,175.00	0.00	0.00	0.00	0.00	0.00	5,024.81

Gift Card/Transaction/Gross Summary

This is the same report as the Gift Card/Transaction/Net Summary. See above for example.

Gift Card/Transaction/Aging

The Transaction Aging report provides merchant level summarized counts & amounts for all successful financial transaction types (Activation, Redemption, Reload, Adjustments, Fees etc.) with current details on a specific date. It displays activation year and transaction year information. Voids, reversals, and re-instatement transactions are combined and calculated into the transaction type amounts to produce the Net totals. Data is available back to the inception of your gift card program.

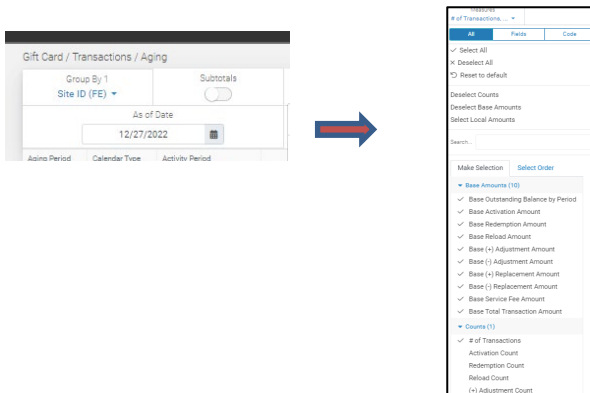
Group By is defaulted to Consortium. You can add more Group By to the list by clicking on the plus sign. For the list of available Group By options, click the Help button.

Measures can be Selected or refined

Filter: There are filters available for you to narrow down your results. You can add additional filters by clicking on each Filter Dropdown.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Gift Card](#) > [Transaction](#) > [Aging](#) > [Date](#) > [Group By](#) > [Measures](#) > [Hierarchy](#) > [GO](#)



Gift Card / Transactions / Aging

Group By: Site ID (FE) | Subtotals | Measures: # of Transactions

As of Date: 12/27/2022

Base Currency	Site ID (FE)	1%	Activation Year	2%	Transaction Year	4%	# of Transactions	Base Outstanding Balance by Period	Base Activation Amount	Base Redemption Amount	Base Reload Amount	Base (+) Adjustment Amount	Base (-) Adjustment Amount	Base (+) Replacement Amount	Base (-) Replacement Amount	Base Service Fee Amount	Base Total Transaction Amount
USD	000000114991	2004	2004				2	-9.00	0.00	-9.00	0.00	0.00	0.00	0.00	0.00	0.00	-9.00
USD	003226809999	2008	2008				83	2,262.79	8,821.60	-9,288.81	0.00	0.00	0.00	0.00	0.00	0.00	2,268.79
USD	003226809999	2008	2006				2	2,141.04	0.00	-121.75	0.00	0.00	0.00	0.00	0.00	0.00	-121.75
USD	003226809999	2006	2006				7	3,371.04	1,230.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,230.00
USD	123486799999	2008	2008				1	3,376.04	8.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	8.00
USD	129160001993	2008	2008				46	3,488.04	993.00	-884.80	1.80	0.00	0.00	0.00	0.00	0.00	109.00

Gift Card/Transaction/Search

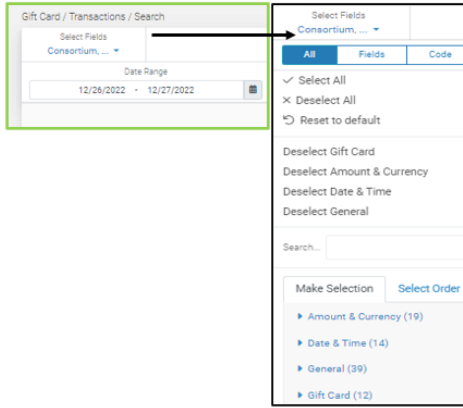
Gift Card Transaction refers to the GC transactions as soon as they are received by the receiving end point. A GC Transaction can either be an Activation, Redemption or Balance inquiry. There are many fields available within a GC transaction and this

report allows you to select and order them as per your needs. There are multiple filter options available to help you generate your desired GC transaction list.

- There are many details associated with the transaction. The **Search** report includes the following. Select Fields:

Filter: There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Navigation: [Gift Card](#) > [Transaction](#) > [Search](#) > [Date](#) > [Fields](#) > [Hierarchy](#) > [GO](#)



Once the Fields have been selected, click **GO** to produce the report

Report Example:

Consortium	Consortium Name	Promotion	Promotion Name	Activation MID	Activation MID Name	Activation Location	Activation Location Name	Transaction MID	Transaction MID Name	Transaction Location	Transaction Location Name	Base Currency	Local Currency	Report	
74	S...	118940	SAL	96...	NAL_INC	901	S...	96...	S...	901	S...	USD	USD	USD	
74	S...	118940	SAL	96...	NAL_INC	901	S...	96...	S...	901	S...	USD	USD	USD	
74	S...	118940	SAL	96...	NAL_INC	901	S...	96...	S...	901	S...	USD	USD	USD	
S...	KIT	18684	KIT	96...	KIT	165	S...	96...	S...	165	S...	USD	USD	USD	
Exchange Rate	Balance	Base Amount	Local Amount	Bonus Amount	Card Cost Amount	Base Cashback Amount	Local Cashback Amount	Base Lock Amount	Local Lock Amount	Package Amount	Reporting Amount	Reporting Cashback Amount	Reward Amount	Sales Uplift Amount	Transaction Discount
1.00	0.00	-500.00	-500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	500.00	0.00	0.00	147.81	0.00
1.00	0.00	-250.00	-250.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	250.00	0.00	0.00	345.00	0.00
1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1.00	0.00	-20.00	-20.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	20.00	0.00	0.00	2.98	0.00

Activation Date	Activation Time	Expiration Date	GMT Date	GMT Time	Terminal Local Date	Terminal Local Time	Post Date	Processed Date	Processed Time	Reversed Date	Reversed Time	Transaction Local Date	Transaction Local Time	Account #	Account Origin	Account Status
12/23/2022	19:15:23	01/01/3500	12/27/2022	18:54:25	12/27/2022	13:54:25	12/28/2022	12/27/2022	13:54:25	12/27/2022	13:54:25	12/27/2022	13:54:25	6074639174683834	Unknown	Active(2)
03/08/2020	19:48:46	01/01/3500	12/27/2022	19:03:14	12/27/2022	14:03:14	12/28/2022	12/27/2022	14:03:14	12/27/2022	14:03:14	12/27/2022	14:03:14	6074369757653689	Embossed card # entered	Active(2)
09/12/2022	19:33:24	01/01/3500	12/28/2022	00:28:07	12/28/2022	00:28:07	12/28/2022	12/27/2022	19:28:07	12/27/2022	19:28:07	12/27/2022	19:28:07	6074369708241646	Embossed card # entered	Active(2)
12/09/2022	12:55:20	01/01/3500	12/27/2022	16:22:57	12/27/2022	10:22:52	12/28/2022	12/27/2022	11:22:57	12/27/2022	11:22:57	12/27/2022	11:22:57	6149306620819896	Magnetic stripe entered	Active(2)

Settlement Reports

i Settlement / Overview

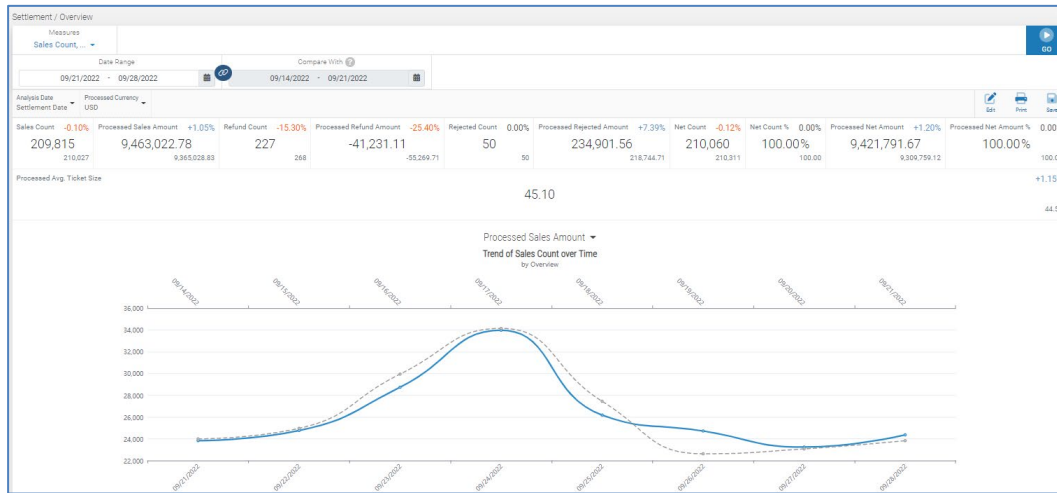
Navigation: [Settlement](#) > [Overview](#) > [Measures](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

Settlement

Overview

At-A-Glance

Top Sites



i Settlement / At-A-Glance

This report provides an overview across multiple dimensions in one unified view. This is a quick way to get a view across many dimensions. You can utilize the **generic analysis** reports to drill into specific dimensions and further analyze the data.

Settlement is broken by:

- **Network:**

The authorizer where the payment transaction was executed. For example: Visa, Mastercard, STAR, Accel, etc.

- **Card Issue Type:**

The type of card that was used for payment. The different card types are Credit, Debit or Prepaid.

- **Card Issuer:**

The issuing bank of the card used. We only show top 25 based on the # of Txns.
Available measures:

Counts

- Sales Count (preselected)
- Sales Count %
- Refund Count (preselected)
- Refund Count %
- Net Count (preselected)
- Net Count % (preselected)

Processed

- Processed Sales Amount (preselected)
- Processed Sales Amount %
- Processed Refund Amount (preselected)
- Processed Refund Amount %
- Processed Rejected Amount % (preselected)
- Processed Rejected Amount %
- Processed Net Amount (preselected)
- Processed Net Amount % (preselected)
- Processed Avg. Ticket Size (preselected)
- Processed Surcharge Amount
- Processed Surcharge Count
- Processed IC Amount
- Processed Switch Amount
- Processed Admin Amount
- Processed Acquirer Amount
- Processed Cross Border Amount
- Processed Infrastructure amount
- Processed ISA Amount
- Processed Network Security Amount

Submitted

- Submitted Sales Amount
- Submitted Sales Amount %
- Submitted Refund Amount
- Submitted Refund Amount %
- Submitted Rejected Amount
- Submitted Rejected Amount %
- Submitted Net Amount
- Submitted Net Amount %
- Submitted Avg. Ticket Size
- Submitted Surcharge Amount

Navigation: [Settlement](#) > [At-A-Glance](#) > [Measures](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

	Sales Count	Processed Sales Amount	Refund Count	Processed Refund Amount	Rejected Count	Processed Rejected Amount	Net Count	Net Count %	Processed Net Amount	Processed Net Amount %	Processed Avg. Ticket Size
All	218,597	9,669,115.61	227	-32,137.71	48	261,324.37	218,840	100.00%	9,636,977.90	100.00%	44.23
Network											
Unknown	5	28,076.94	0	0.00	5	28,076.94	5	0.00%	28,076.94	0.29%	5,615.39
NYCE	1,972	64,065.68	0	0.00	0	0.00	1,972	0.90%	64,065.68	0.66%	32.49
Mastercard	46,991	2,139,610.75	50	-5,978.87	8	41,047.54	47,045	21.50%	2,133,631.88	22.14%	45.53
EBT	1,055	14,480.94	0	0.00	0	0.00	1,055	0.48%	14,480.94	0.15%	13.73
Accel	3,120	111,326.02	0	0.00	0	0.00	3,120	1.43%	111,326.02	1.16%	35.68
Star	6,026	212,452.93	0	0.00	0	0.00	6,026	2.75%	212,452.93	2.20%	35.26
Discover	5,724	262,224.10	7	-2,157.01	1	-175.00	5,731	2.62%	260,067.09	2.70%	45.81
Interlink	1,638	42,110.41	2	-3.04	0	0.00	1,640	0.75%	42,107.37	0.44%	25.71
American Express	10,044	782,409.18	20	-2,438.56	8	101,839.71	10,064	4.60%	779,970.62	8.09%	77.90
Maestro	12,637	486,873.73	0	0.00	0	0.00	12,637	5.77%	486,873.73	5.05%	38.53
Wight Express (WEX)	155	7,988.80	0	0.00	0	0.00	155	0.07%	7,988.80	0.08%	51.54
Pulse	4,256	149,214.60	0	0.00	0	0.00	4,256	1.94%	149,214.60	1.55%	35.06
Visa	124,921	5,360,049.91	148	-21,560.23	26	90,535.18	125,081	57.16%	5,338,489.68	55.40%	42.91
Voyager	53	8,231.62	0	0.00	0	0.00	53	0.02%	8,231.62	0.09%	155.11

Card Issue Type	Sales Count	Processed Sales Amount	Refund Count	Processed Refund Amount	Rejected Count	Processed Rejected Amount	Net Count	Net Count %	Processed Net Amount	Processed Net Amount %	Processed Avg. Ticket Size
Credit	82,668	4,988,594.78	149	-25,516.83	36	191,312.50	82,825	37.85%	4,963,077.95	51.50%	51.50%
Prepaid	8,926	279,228.45	2	-60.16	3	38,720.24	8,932	4.08%	279,168.29	2.90%	2,90%
Unknown	5	28,076.94	0	0.00	5	28,076.94	5	0.00%	28,076.94	0.29%	0.29%
Debit	126,998	4,373,215.44	76	-6,560.72	4	3,214.69	127,078	58.07%	4,366,654.72	45.31%	45.31%
Card Issuer											
ERSTE BANK DER OSTERREICHISCHEN SPARKASSEN AG	0	0.00	0	0.00	0	0.00	0	0.00%	0.00	0.00%	0.00%
Langley Federal Credit Union	101	3,904.79	0	0.00	0	0.00	101	0.05%	3,904.79	0.04%	0.04%
Citizens Bank of Kansas	0	0.00	0	0.00	0	0.00	0	0.00%	0.00	0.00%	0.00%
Families and Schools Together Federal Credit Union	0	0.00	0	0.00	0	0.00	0	0.00%	0.00	0.00%	0.00%
TransferWise Europe SA/NV	3	103.40	0	0.00	0	0.00	3	0.00%	103.40	0.00%	0.00%
MUFJ UNION BANK, N.A.	258	8,742.04	0	0.00	0	0.00	258	0.12%	8,742.04	0.09%	0.09%

i Settlement/Top Sites

This report provides the Site level metrics for a particular time range, showing the top locations based on their volume.

As with any report, one can now click on a particular Site and drill down to other available analysis option, getting more insights like, what is the preferred payment method or which cards more most accepted, etc.

Group By:

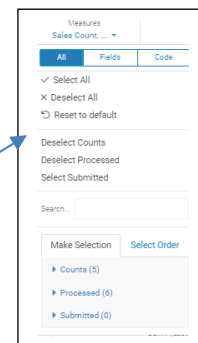
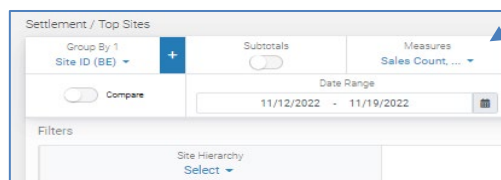
Defaulted to **Site ID (BE)**. You can add more Group By to the list by clicking on the plus icon.

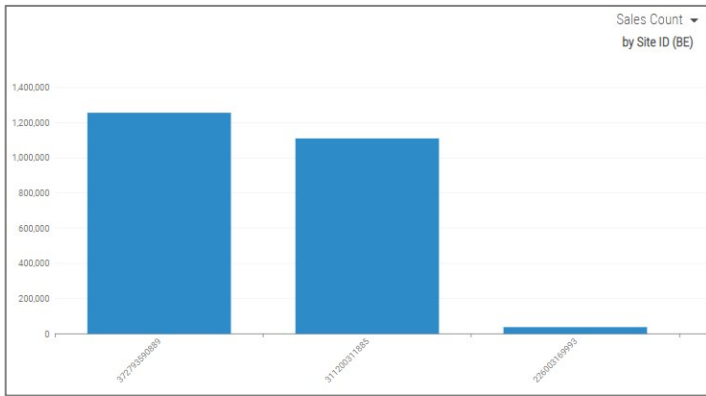
Filter:

There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Settlement](#) > [Top Sites](#) > [Measures](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)





Site ID (BE)	Sales Count	Processed Sales Amount	Refund Count	Processed Refund Amount	Rejected Count	Processed Rejected Amount
LAIKA ONLINE Address: 1900 Abbey Rd CHARLOTTESVILLE VA 22911 Site ID: 372793590889 Alt ID: 0004455677	1,254,707	19,256,068.00	0	0.00	0	0.00
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	1,109,000	21,895,909.96	0	0.00	14	6,347.00
LAIKA STORE #1 Address: 4000 Executive Pkwy SAN RAMON CA 94583 Site ID: 226003169993 Alt ID: 0004455699	37,668	1,585,677.86	0	0.00	0	0.00

Report continued below

Net Count	Net Count %	Processed Net Amount	Processed Net Amount %	Processed Avg. Ticket Size
1,254,707	51.59%	19,256,068.00	43.87%	15.35
1,109,000	45.60%	21,895,909.96	49.89%	19.74
37,668	1.55%	1,585,677.86	3.61%	42.10

Settlement / Amount Distribution

Amount Distribution report provides a view into the pricing strategy of your business. You can quickly see, for which price range, the most number of transactions are coming in. When you flip the view to Amount, you will see what price range is bringing in the most revenue.

You can control the Step Size of the price range. By default, it is set to 1, but depending on your business you can change it to get a better view of the analysis.

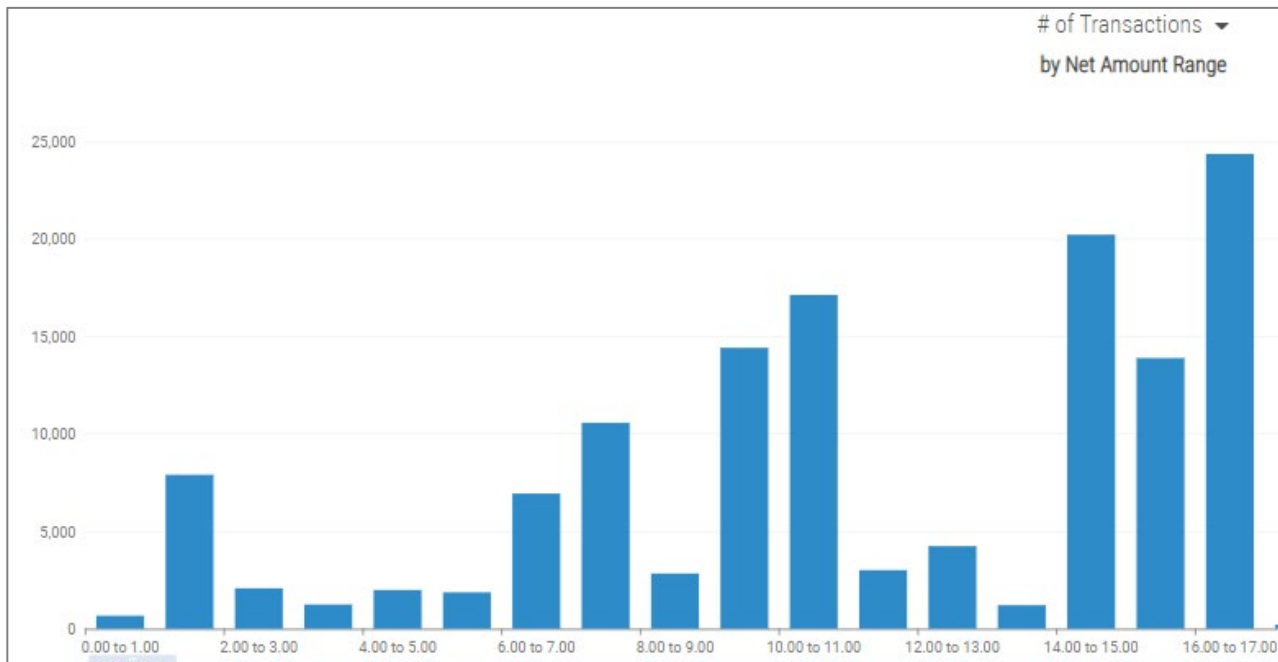
Group By:

No Group By options are provided as this report has predetermined fixed group by criteria.

Filter:

Step Size defaulted to 1. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Navigation: [Settlement](#) > [Amount Distribution](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)



Net Amount Range	# of Transactions	Amount
0.00 to 1.00	667	629.50
1.00 to 2.00	7,902	13,613.49
2.00 to 3.00	2,075	4,741.54
3.00 to 4.00	1,243	4,436.01
4.00 to 5.00	1,988	9,309.54

Settlement / Network Fraud Alert / Generic Analysis

The report provides the information fraudulent Transaction provided by the Associations. Some of the information detailed in the report are *Fraud Type, Sub Type, Auth Date, Reference Number*, etc.

Group By:

Defaulted to All. You can add more Group By to list by clicking on the plus sign icon. For the list of available Group By options, see the glossary above.

Filter:

Analysis Date defaulted to [Report Date](#). There are filters available for you to narrow down your results You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Settlement](#) > [Network Fraud Alert](#) > [Group By](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

Settlement / Network Fraud Alert / Generic Analysis

Group By

Site ID (BE) +

Subtotals

Compare

Date Range

08/01/2022 - 10/02/2022

← Back

Analysis Date

Reported Date

Select

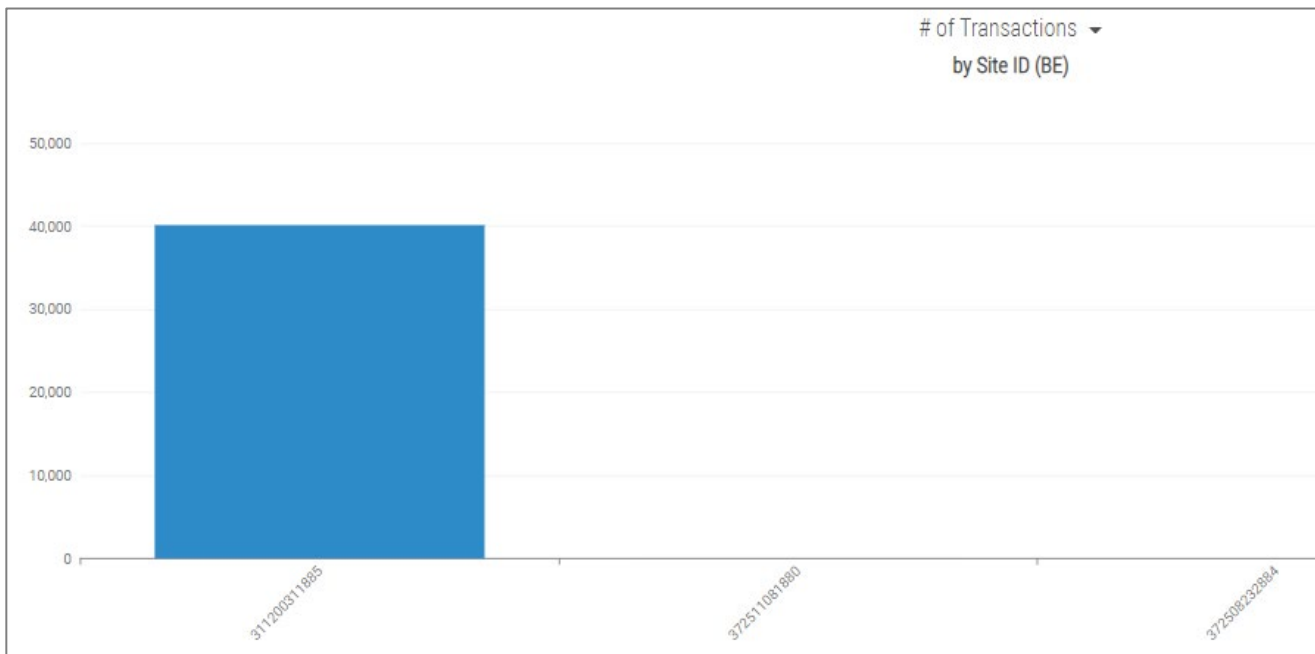
Edit

Print

Save

Schedule

Download



All

All

- Site Alternate ID
- Site City
- Site ID (BE)
- Site State
- Site Zip Code

Select Site ID for greater details

Site ID (BE)	# of Transactions	Amount
LAIKA SUBSCRIPTIONS Address: 255 Fiserv Dr BROOKFIELD WI 53045 Site ID: 311200311885 Alt ID: 0004455799	40,122	1,144,002.64
LAIKA STORE #5 Address: 6000 Perimeter Dr DUBLIN OH 43017 Site ID: 372511081880 Alt ID: 0004455678	6	44.80
LAIKA STORE #6 Address: 2601 Network Blvd #600 FRISCO TX 75034 Site ID: 372508232884 Alt ID: 0004455678	1	6.70

Settlement / Network Fraud Alert / Search

The report provides the information fraudulent Transaction level details provided by the Associations. Some of the information detailed in the report are *Fraud Type, truncated Card Number, Auth Date, Reference Number, etc.*

Group By:

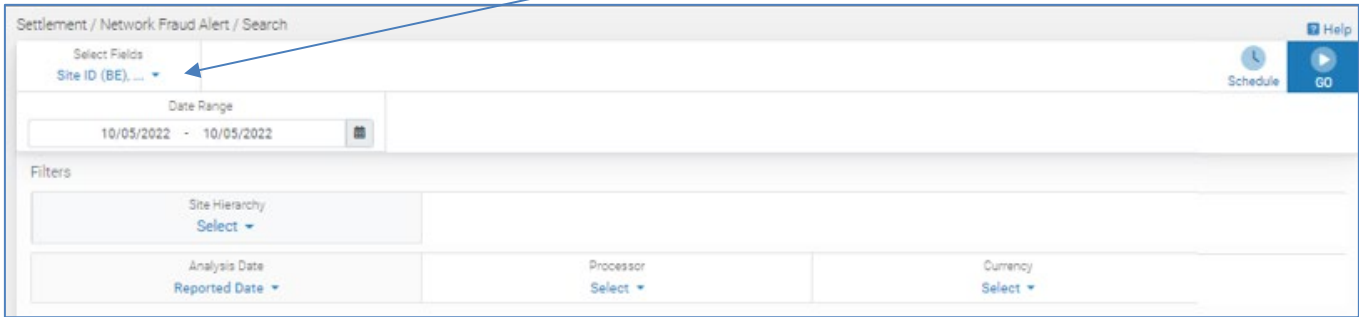
Defaulted to **All**. You can add more Group By to the list by clicking on the plus sign icon. For the list of available Group By options, see the glossary above.

Filter:

Analysis Date defaulted to **Reported Date**. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Settlement](#) > [Network Fraud Alert](#) > [Search](#) > [Select Fields](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)



Site ID (BE)	Account #	Account #(First 6)	Account #(Last 4)	Auth Code	Auth Date	Bin ID	Currency	EC Indicator	Fraud Sub Type	Fraud Type	Processor	Reference Number	Reported Date
+ 311200311885	521997XXXXXX3149	521997	3149		08/28/2022	286018	USD	24	N	06	North	55131582240091507031690	09/05/2022
+ 311200311885	517805XXXXXX0554	517805	0554		08/02/2022	366039	USD	24	N	00	North	55131582214091503011904	09/05/2022
+ 311200311885	542418XXXXXX8065	542418	8065		04/17/2022	396539	USD	91	N	06	North	55131582107091503073367	09/05/2022
+ 311200311885	542418XXXXXX5416	542418	5416		07/05/2022	396539	USD	91	N	06	North	55131582186091505097830	09/05/2022

Click the plus sign to see additional Transaction details

Site ID (BE)	Account #	Account #(First 6)	Account #(Last 4)	Auth Code	Auth Date	Bin ID	Currency	EC Indicator	Fraud Sub Type	Fraud Type	Processor	Reference Number
- 311200311885	521997XXXXXX3149	521997	3149		08/28/2022	286018	USD	24	N	06	North	5513158224
Site ID (BE):	311200311885	Account #:	521997XXXXXX3149	Account #(First 6):	521997	Account #(Last 4):	3149	Auth Code:				
Auth Date:	08/28/2022	Bin ID:	286018	Currency:	USD	EC Indicator:	24	Fraud Sub Type:	N			
Fraud Type:	06	Processor:	North	Reference Number:	55131582240091507031690	Reported Date:	09/05/2022					

i Settlement / Debit Suspense / Generic Analysis

Provides the transaction details which are not settled. Those transactions we get as **Debit Suspense** and it will stay for 4 days cycle. Normally, transactions will be settled in 4 days but till that time we treat them as **Suspense**.

Group By:

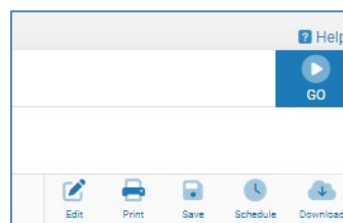
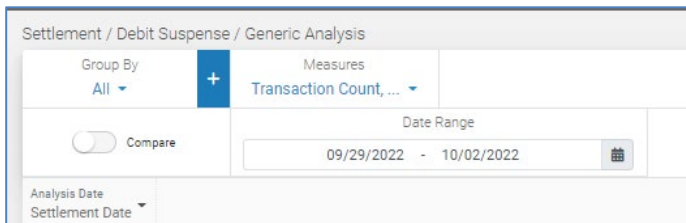
Defaulted to **All**. You can add more Group By to the list by clicking on the plus sign icon. For the list of available Group By options, see the glossary above.

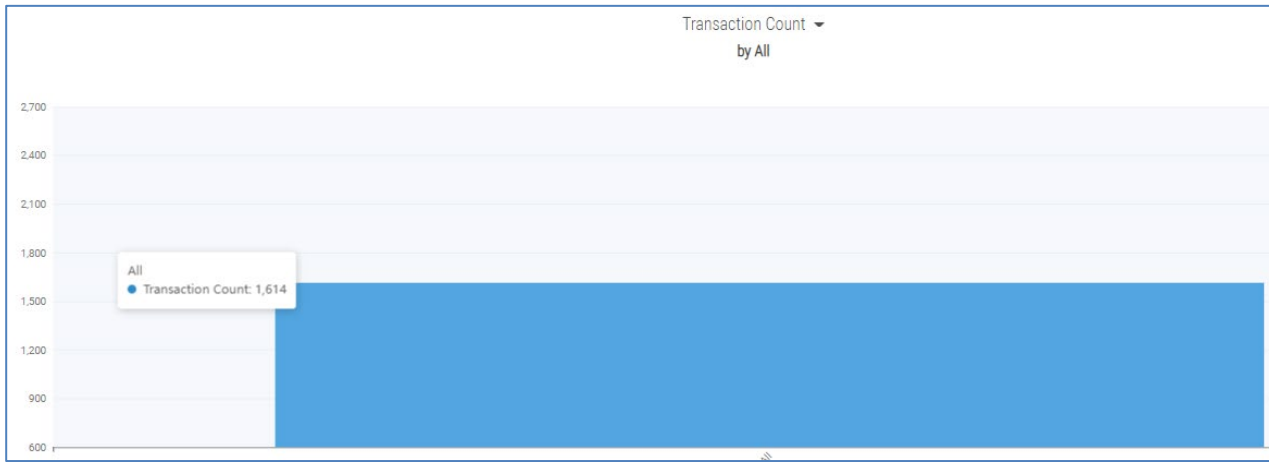
Filter:

Analysis Date defaulted to **Reported Date**. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Settlement](#) > [Debit Suspense](#) > [Generic Analysis](#) > [Group By](#) > [Measures](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)





All	Transaction Count	Transaction Amount
All	1,614	28,908.59
Totals	1,614	28,908.59

Click the All button to select additional parameters to refine the data. Example Processor. For the list of available Group By options, click of the Help button

Processor	Transaction Count	Transaction Amount
North	1,614	28,908.59
Totals	1,614	28,908.59

i Settlement / Debit Suspense / Search

Navigation: [Settlement](#) > [Debit Suspense](#) > [Search](#) > [Select Fields](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

Provides the transaction details which are not settled. Those transactions we get as [Debit Suspense](#) and it will stay for 4 days cycle. Normally, transactions will be settled in 4 days but till that time we treat them as [Suspense](#). The search results will display 1,000 records on screen but can be ran One Time or scheduled Daily to get the full search results.

The [Search](#) report includes the following.

Select Fields: functionality that one can use to customize the output of the Search result

Filter: There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Settlement / Debit Suspense / Search

Select Fields: Site ID (BE), ...

Date Range: 08/01/2022 - 10/06/2022

Site ID (BE)	External ID	Transaction Date	Batch Date	Record	Product Code	Network	Card Number	Transaction Amount	Transaction Status
+ 311200311885	0004455799	08/19/2022	08/19/2022	08/19/2022	PRIVATE LBL GEN	Unknown	440830XXXXXX7589	2.89	Processed
+ 311200311885	0004455799	08/19/2022	08/19/2022	08/19/2022	PRIVATE LBL GEN	Unknown	480922XXXXXX1234	16.23	Processed
+ 311200311885	0004455799	08/19/2022	08/19/2022	08/19/2022	PRIVATE LBL GEN	Unknown	474472XXXXXX5659	16.23	Processed



1000+ rows fetched

Edit Save Schedule Download (1,000 rows)

Submitted Currency	Transaction Type	Payment Method	Auth Code	Merchant Category	Processor	Batch Number	Invoice Number	Tran Id	Terminal ID
USD	Purchase	Unknown	461387	Other Services (0)	North	221150198676	Z51QECWWCFCK		221150
USD	Purchase	Unknown	562980	Other Services (0)	North	221150198678	Z51XEDC4ZE3Q		221150
USD	Purchase	Unknown	282492	Other Services (0)	North	221150198678	Z51UEA0TFX82		221150

Click on the Plus sign for more transaction details.

+ 311200311885

Site ID (BE)	External ID	Transaction Date	Batch Date	Record Date	Store Terminal ID	Product Code	Network	Card Number	Transaction Amount	Transaction Status	Submitted Currency	Transaction Ty
311	0004455799	08/19/2022	08/19/2022	08/19/2022		PRIVATE LBL GEN	Unknown	440830XXXXX7589	2.89	Processed	USD	Purchase

Site ID (BE):	311200311885	External ID:	0004455799	Transaction Date:	08/19/2022	Batch Date:	08/19/2022
Record Date:	08/19/2022	Store Terminal ID:		Product Code:	PRIVATE LBL GEN	Network:	Unknown
Card Number:	440830XXXXX7589	Transaction Amount:	2.89	Transaction Status:	Processed	Submitted Currency:	USD
Transaction Type:	Purchase	Payment Method:	Unknown	Auth Code:	461387	Merchant Category:	Other Services (0)
Processor:	North	Batch Number:	221150198676	Invoice Number:	Z51QECWWCFCK	Tran Id:	
Terminal ID:	221150						

Settlement / Sales to Refunds/Search (Unmatched Refunds)

Navigation: *Settlement* > *Sales to Refunds* > *Unmatched Refund* > *Select Fields* > *Hierarchy* > *Date Range* > *GO*

Site ID (BE)	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Terminal ID	Batch No.	Batch Sequence ID	Invoice Number	Product Code	Card Number	Processed Currency	Processed Sales Amount
+ 658		09/24/2022	09/25/2022	09/26/2022	09/25/2022	65680	66568	0001645192		VISA	451369XXXXXX68	USD	-52.60
+ 658		09/25/2022	09/25/2022	09/26/2022	09/25/2022	28201	72820	0001529522		VISA	440066XXXXXX90	USD	-72.00
+ 658		09/24/2022	09/25/2022	09/26/2022	09/25/2022	60917	46091	0001857421		VISA	407166XXXXXX79	USD	-109.00

Second half of report:

Submitted Currency	Payment Method	POS Entry Mode	Auth Code	Plan Code	Plan Code Description	Acquirer Reference Number
USD	Manual	01		VN90	VN90 : VI-CRVCHR DEBIT CARD (DB)	74430
USD	Contactless Chip	07		V092	V092 : VI-CONS NON-PASS TRANS CREDIT	74430
USD	EMV	05		V092	V092 : VI-CONS NON-PASS TRANS CREDIT	74430

Click the plus sign to view transaction details

Site ID (BE)	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Terminal ID	Batch No.	Batch Sequence ID	Invoice Number	Product Code	Card Number
6581	KITCHEN	09/24/2022	09/25/2022	09/26/2022	09/25/2022		6030		6Q	VISA	4504

Site ID (BE):	6581	Site Name:	KITCHEN	MI:	IN	Txn Date:	09/24/2022	Batch Date:	09/25/2022
Record Date:	09/26/2022	Funded Date:	09/25/2022	Terminal ID:		Batch No.:	6030	Batch Sequence ID:	0001645192
Batch Sequence ID:	0001645192	Invoice Number:	W6Q	Product Code:	VISA	Card Number:	4504	Submitted Currency:	USD
Processed Currency:	USD	Processed Sales Amount:	-52.60	Submitted Currency:	USD	Payment Method:	Manual	POS Entry Mode:	01
POS Entry Mode:	01	Auth Code:		Plan Code:	VN90	Plan Code Description:	VN90 : VI-CRVCHR DEBIT...	Acquirer Reference Number:	7443008...

i Settlement / Sales to Refunds/Refunds Exceeding Sales

Navigation: [Settlement](#) > [Sales to Refunds](#) > [Refunds Exceeding Sales](#) > [Select Fields](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

The image shows a navigation menu on the left with 'Refunds Exceeding Sales' highlighted. A blue arrow points from this menu item to a 'Select Fields' dialog box. The dialog box has a 'Date Range' field set to '11/01/2022 - 12/27/2022'. Below the dialog box, a list of fields is shown with 'Settlement (56)' selected.

Site ID (BE)	External ID	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Batch No.	Batch Sequence ID	Invoice Number	Order Number	Tracker Number	Product Code	Network	Account #	Account # (First 6)	Account # (Last 6)	Processed Currency	Processed Sales Amount	Submitted Currency	Submitted Sales
+			12/04/2022	12/09/2022	12/09/2022	12/10/2022	450336090400	0007939915	872860487			AMEX	American Express		372990	9019	USD	-205.10	USD	-205.10
+			12/08/2022	12/09/2022	12/09/2022	12/10/2022	450336090400	0007939915	872861055			VISA	Visa		414709	3182	USD	-332.34	USD	-332.34
+			12/08/2022	12/09/2022	12/09/2022	12/10/2022	450336090400	0007939915	872861323			AMEX	American Express		371719	4004	USD	-4367.04	USD	-4367.04
+			12/08/2022	12/09/2022	12/09/2022	12/10/2022	450336090400	0007939915	872861476			VISA	Visa		410039	8759	USD	-793.57	USD	-793.57

i Settlement / Today's Bank Deposits

Navigation: [Settlement](#) > [Today's Bank Deposits](#) > [Hierarchy](#) > [GO](#)

The image shows the 'Settlement / Today's Bank Deposits' interface. It features a 'Filters' section with a 'Site Hierarchy' dropdown set to 'Select'. Below this is a search bar with the text '224'. A 'Location' dropdown is set to 'Show All (1)' with the value 'NOR NE 224 LOUISVILLE KY 40202'. At the bottom right, there is a 'GO' button and icons for 'Edit', 'Print', 'Save', and 'Download'.

Enter a merchant number and click **Go**

Settlement / Today's Bank Deposits

Hierarchy Level: [] Location: N [] TH []

Card Type Summary

Submitted Currency	Product Code	Transaction Count	Transaction Amount	Average Ticket Size
USD	Mastercard	1	80.00	80.00
Totals		1	80.00	80.00

Bank Deposits

Bank Account Number	ABA Number	Funding Agency	Amount	Transfer
Totals			0.00	0

i Settlement / Generic Analysis

Generic Analysis report options are:

Group By:

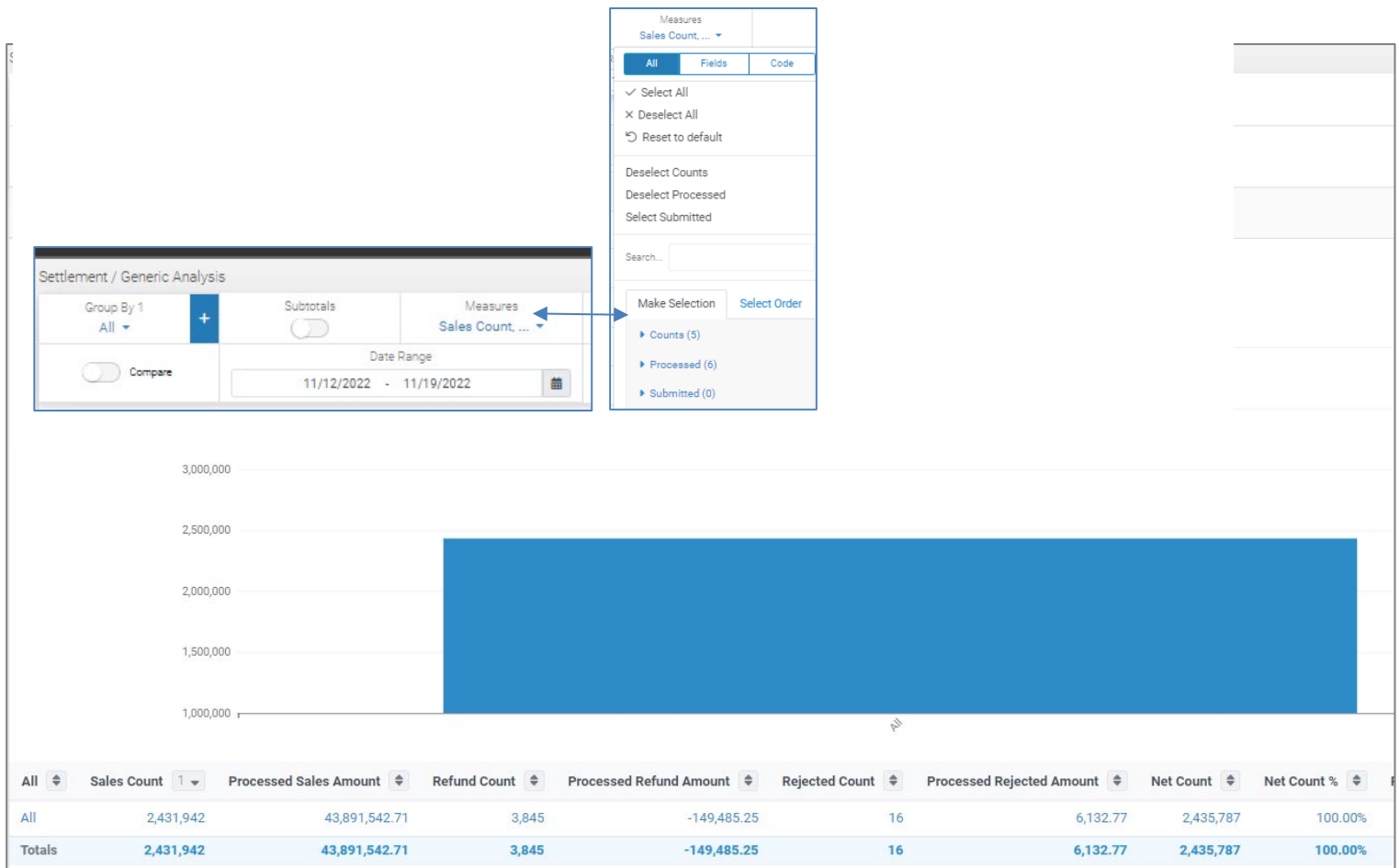
Defaulted to [All](#). You can add more Group By to the list by clicking on the plus sign icon.

Filter:

Analysis Date defaulted to Settlement date; Processed Currency defaulted to your main processing currency. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Settlement](#) > [Generic Analysis](#) > [Group By](#) > [Measures](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)



Processed Net Amount	Processed Net Amount %	Processed Avg. Ticket Size
43,742,057.46	100.00%	18.05
43,742,057.46	100.00%	18.05

Click on a hyperlink such as Sales Count to reveal the Settlement Search screen and view additional details. See below for report example

Site ID (BE)	External ID	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Terminal ID	Batch No.	Batch Sequence ID	Invoice Number	Order Number	Tracker Number	Product Code	Network	Account #	Ac
+ 226003032993	0004455699	LAIKA STORE #2	10/21/2022	10/22/2022	10/22/2022	10/22/2022	69403	694035220303	0016142607	694035			DEBIT CARD	Interlink	483316XXXXXX1216	48
+ 226003032993	0004455699	LAIKA STORE #2	10/21/2022	10/22/2022	10/22/2022	10/22/2022	69403	694035220303	0016142607	694035			DEBIT CARD	Interlink	481583XXXXXX3698	48
+ 226003032993	0004455699	LAIKA STORE #2	10/21/2022	10/22/2022	10/22/2022	10/22/2022	69403	694035220303	0016142607	694035			ELECTRONIC BENEFITS TRANSFER	EBT	507719XXXXXX9903	50
+ 226003032993	0004455699	LAIKA STORE #2	10/21/2022	10/22/2022	10/22/2022	10/22/2022	69403	694035220303	0016142607	694035			DEBIT CARD	Maestro	514377XXXXXX1216	51
+ 226003032993	0004455699	LAIKA STORE #2	10/21/2022	10/22/2022	10/22/2022	10/22/2022	69403	694035220303	0016142607	694035			DEBIT CARD	Interlink	483316XXXXXX0874	48

Account #(First 6)	Account #(Last 4)	Processed Currency	Processed Sales Amount	Submitted Currency	Submitted Sales Amount	Cash Back Amount	Discount Amount	Flat Rate	New Auth Fee	PC Tax Amount	Tip Amount	Transaction Type	Transaction Status
483316	1216	USD	15.14	USD	15.14	0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed
481583	3698	USD	5.48	USD	5.48	0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed
507719	9903	USD	39.02	USD	39.02	0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed
514377	1216	USD	47.44	USD	47.44	0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed
483316	0874	USD	37.15	USD	37.15	0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed

Click on a plus sign to view additional information related to the transaction

Site ID (BE)	External ID	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Terminal ID	Batch No.	Batch Sequence ID	Invoice Number	Order Number	Tracker Number	Product Code		
- 226003032993	0004455699	LAIKA STORE #2	10/21/2022	10/22/2022	10/22/2022	10/22/2022	69403	694035220303	0016142607	694035			DEBIT CARD		
Site ID (BE):	226003032993	External ID:	0004455699	Site Name:	LAIKA STORE #2	Txn Date:	10/21/2022	Batch Date:	10/22/2022	Record Date:	10/22/2022	Funded Date:	10/22/2022	Terminal ID:	69403
Batch No.:	694035220303	Batch Sequence ID:	0016142607	Invoice Number:	694035	Order Number:		Tracker Number:		Product Code:	DEBIT CARD	Network:	Interlink	Account #:	483316XXXXXX1216
Account #(First 6):	483316	Account #(Last 4):	1216	Processed Currency:	USD	Processed Sales Amount:	15.14	Submitted Currency:	USD	Submitted Sales Amount:	15.14	Cash Back Amount:	0.00	Discount Amount:	0.00
Flat Rate:	0.00	New Auth Fee:	0.00	PC Tax Amount:	0.00	Tip Amount:	0.00	Transaction Type:	Purchase	Transaction Status:	Processed	Reject Reason:	00	Downgrade Reject Code:	
Downgrade Reject Description:	Unknown	Payment Method:	EMV	Payment Method Code:	Unknown	Auth Code:	468081	Original Plan Code:		Original Plan Code Description:		Plan Code:	303	Plan Code Description:	303 : INTERLINK REG
Integrity Class:		Mobile Indicator:		Mobile Wallet:	Non Mobile Wallet	Sub Merchant ID:		Sub Merchant Name:		Convenience Fee:	0.00	Token Type:		Acquirer Reference Number:	00000000
Surcharge Amount:	0.00	Surcharge Indicator:		Visa Product ID:		Mastercard Product ID:		Transaction ID:		Merchant Category: Grocery Stores & Supermark...		EC Indicator:	No ECI Provided	Processor:	North
Settle Spend Qualified Indicator:		Transaction Mode:	Electronic	Transaction Source:		Cardholder Number:	2								

i Settlement Search

Settlement Search report allows one to search for a group of settlements based on the filters applied on the various attributes of the Settlement record. Along with the Settlement related data, we are also merging the Funding information within the Settlement record itself. The Funding details are applied to the Settlement record when they are available. The search allows you to retrieve the records based on either *Settlement Date* or *Funded Date* or when the *Authorization* happened, so on and so forth. Late Cut Settlement records can also be retrieved using the File Type filter.

The search results will display 1,000 records on screen but can be ran One Time or scheduled Daily to get the full search results. The **Search** report includes the following.

Select Fields: functionality that one can use to customize the output of the Search result

Filter: Network Status is defaulted to **All Transactions**, Analysis Date is defaulted to **Settlement Date** and File Type is defaulted to **REGULAR**. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Navigation: [Settlement](#) > [Search](#) > [Select Fields](#) > [Hierarchy](#) > [Date Range](#) > [GO](#)

Settlement / Search											
Select Fields Site ID (BE), ...											
Date Range 09/23/2022 - 09/30/2022											
Network Status All Transactions	Analysis Date Settlement Date	Processed Currency USD	File Type REGULAR								
Site ID (BE)	External ID	Site Name	Txn Date	Batch Date	Record Date	Funded Date	Terminal ID	Batch No.	Batch Sequence ID	Invoice Number	
+ 311200311885	0004455799	LAIKA SUBSCRIPTIONS	09/25/2022	09/25/2022	09/25/2022	09/25/2022	21150	221150250221	0001961667	Z51XGMZB4E5X	
+ 311200311885	0004455799	LAIKA SUBSCRIPTIONS	09/25/2022	09/25/2022	09/25/2022	09/25/2022	21150	221150250219	0001989985	Z51MGMSOGZCF	
+ 311200311885	0004455799	LAIKA SUBSCRIPTIONS	09/25/2022	09/25/2022	09/25/2022	09/25/2022	22115	221150250236	0001481973	Z51OGNFQZHIR	

Order Number	Tracker Number	Product Code	Network	Account #	Account #(First 6)	Account #(Last 4)	Processed Currency	Processed Sales Amount	Submitted Currency	Submitted Sales Amount
		VISA	Visa	492125XXXXXX7870	492125	7870	USD	16.22	USD	16.22
		MASTERCARD	Mastercard	526185XXXXXX4398	526185	4398	USD	11.87	USD	11.87
		DEBIT CARD	Pulse	545510XXXXXX9601	545510	9601	USD	10.00	USD	10.00

Cash Back Amount	Discount Amount	Flat Rate	New Auth Fee	PC Tax Amount	Tip Amount	Transaction Type	Transaction Status	Reject Reason	Downgrade Reject Code	Downgrade Reject Description
0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed	00		Unknown
0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed	00		Unknown
0.00	0.00	0.00	0.00	0.00	0.00	Purchase	Processed	00		Unknown

Payment Method	Payment Method Code	Auth Code	Original Plan Code	Original Plan Code Description	Plan Code	Plan Code Description	Integrity Class
Mobile & ECommerce	Unknown	00018D	VJD7	VJD7 : VI-P1 SIG PREF INF SQ TKN	VJD7	VJD7 : VI-P1 SIG PREF INF SQ TKN	
Mobile & ECommerce	Unknown	06742B	M311	M311 : MC-ENHANCED MERIT I	M311	M311 : MC-ENHANCED MERIT I	A2
Mobile & ECommerce	Unknown	331702			265	265 : PULSE PAY CHOICE PINLESS REG	

Chargebacks Reports

i Chargebacks / Generic Analysis

Chargeback processing in your back office can be tedious, time consuming and overwhelming. This general analysis lets you analyze chargebacks over multiple dimensions

Below are some useful reports that can be configured to analyze different dispute scenarios

- To analyze the *Top Dispute Reasons*, choose [Dispute Reason](#) as the analysis type and choose the time range
- To analyze the *Lifecycle Status* of the chargeback, choose [Chargeback Status](#) as the analysis type and choose the time range
- To analyze the chargebacks *Won/Lost* broken down by the *Dispute Reason*, choose [Chargeback Win/Loss](#) as the first analyze by option and [Dispute Reason](#) as the second option and choose the time range.

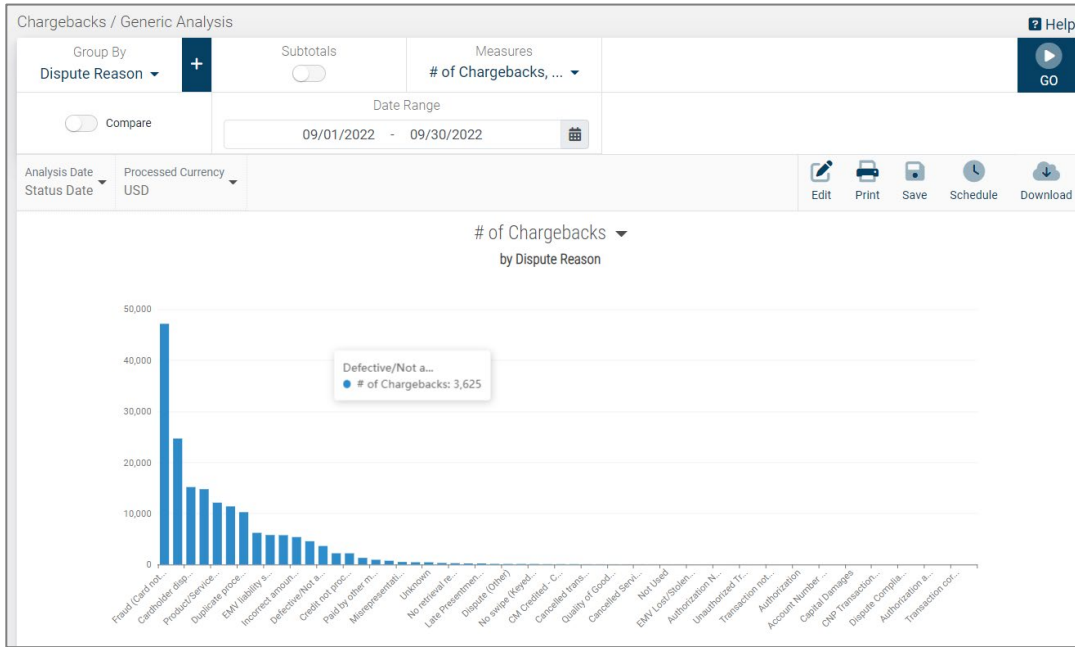
This is derivation of Generic Analysis report.

Group By: Defaulted to Dispute Reason. You can add more Group By to the list by clicking on plus sign.

Filter: Analysis Date defaulted to Status Date. Processed Currency defaulted to your main processing currency. You can add additional filters by clicking on dropdown

Compare: Allows for a Day over Day, Week or Week, Month over Month, etc. kind of comparison reports. click on the pencil or edit icon.

Navigation: [Chargebacks](#) > [Generic Analysis](#)



Chargebacks / Generic Analysis continued

Dispute Reason	# of Chargebacks	Chargeback Amount	Adjustment Amount
No Valid Authorization/Excessive Amount	5	112.46	-112.46
Unauthorized Transaction	5	3,285.95	-3,285.95
Disputed Services Auth	5	5,712.00	-203.88
Transaction not reconciled	5	1,285.03	0.00
Invalid Account Number	4	600.43	0.00
Authorization	4	797.25	-192.68
Terminal Error	4	246.04	0.00
Account Number Not On File	3	-2,722.31	0.00
Cardholder Dissatisfied With Merchandise	3	12,609.29	-10,736.45
Capital Damages	2	465.50	-465.50
Expired card	2	-65.64	65.64
CNP Transaction - No AVS or CID provided	2	146.00	0.00
Merchant Accepted Chargeback	2	745.99	-745.99
Dispute Compliance	2	1,646.00	-1,646.00
Card recovery bulletin	2	569.24	0.00
Authorization approval code expired	1	7.48	-7.48
Credit/Debit Posted Incorrectly	1	71.28	0.00
Transaction correction	1	29.99	-29.99
Invalid data	1	407.80	407.80
Totals	177,280	38,664,857.84	-17,484,050.74

i Chargebacks/Summary

There are often questions when it comes to Chargebacks regarding, how many of them are *Financially* impacting the business, how many are *Received From or Reversed To* the Issuer or how many are *Resubmitted or Reversed* by the *Merchant*.

To answer all these questions, this [Chargebacks / Summary](#) report allows you to break down the dispute data by multiple dimensions and show the above details in a single unified row.

This is derivation of [Generic Analysis](#) report.

Group By: Defaulted to [Card Brand](#) and [Dispute Reason](#). You can add more Group By to the list by clicking Plus sign or icon. For the list of available Groups, see the help button or glossary.

Filter: Analysis Date defaulted to [Status Date](#). Processed Currency defaulted to your [main](#) processing currency. You can add additional filters by clicking on the dropdown

Compare: Allows for a Day over Day, Week or Week, Month over Month, etc. kind of comparison reports. analysis is available. Please click on the pencil or edit icon.

Navigation: [Chargebacks](#) > [Summary](#) > [GO](#)

Card Brand	Dispute Reason	Received From Issuer Count	Received From Issuer Amount	Received From Issuer Count %	Non Financial Count	Non Financial Amount	Non Financial Count %	Reversed to Issuer by Merchant Count	Reversed to Issuer by Merchant Amount
Visa	Fraud (Card not present)	43,417	8,087,396.97	24.49	20,985	3,922,156.90	24.84	2,589	534,545.39
Visa	Cancelled/recurring payment	12,999	807,158.53	7.33	7,075	366,362.28	8.37	2,442	222,852.73
Visa	Cancelled/Returned	11,332	3,118,650.63	6.39	5,064	1,140,171.43	5.99	3,051	1,023,488.10
Visa	Product/Service or Cash not received	9,779	3,115,199.86	5.52	4,413	1,087,239.96	5.22	2,559	1,064,575.79
Visa	Duplicate processing	9,399	1,376,470.46	5.30	4,683	619,108.39	5.54	1,969	348,066.81
Visa	Fraud (Card present)	5,504	1,722,335.43	3.10	3,885	1,021,848.91	4.60	163	48,888.21
Visa	EMV liability shift (counterfeit)	5,452	690,031.46	3.08	823	202,174.67	0.97	58	23,963.89
Visa	Incorrect amount	5,076	841,937.33	2.86	2,919	429,775.64	3.46	1,312	261,405.89
Visa	Defective/Not as described	3,150	1,889,220.60	1.78	1,219	570,547.18	1.44	1,017	782,944.50
Visa	No authorization	2,363	490,280.62	1.33	1,402	298,855.14	1.66	99	24,502.25
Visa	Incorrect account	1,052	147,783.33	0.59	4	5,773.43	0.00	33	6,320.92
Visa	Paid by other means	710	190,767.08	0.40	298	72,281.82	0.35	191	58,324.47
Visa	Misrepresentation	496	46,427.23	0.28	244	16,379.96	0.29	125	18,623.48
Visa	Unknown	330	88,457.43	0.19	154	37,349.68	0.18	134	42,404.76
Visa	Chip liability shift	204	67,273.58	0.12	116	27,599.67	0.14	79	17,961.72
Visa	Cardholder dispute	204	38,826.71	0.12	78	18,719.84	0.09	61	10,047.19
Visa	Late Presentation	162	48,590.53	0.09	81	14,904.51	0.10	52	29,012.84
Visa	Processing error	156	33,528.18	0.09	72	11,481.68	0.09	46	16,023.47

i Chargebacks / Sales to Chargeback / Generic Analysis

The purpose of the [Sales to Chargeback](#) report is to give a clear picture on a monthly basis how many sales are occurring and how many are being disputed. There are 2 other variations of the same report that allows users to manage their chargebacks and ensure they are not placed on an excessive risk program by Visa/MasterCard.

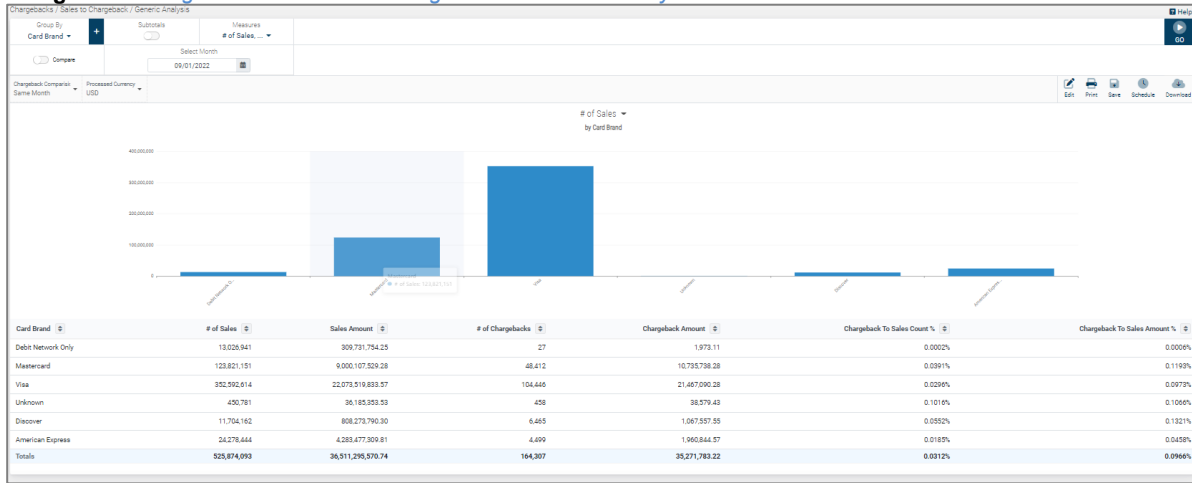
There is a report filter option [Chargeback Comparison Month](#) that lets you choose between the 2 comparison strategies. The ratios can be analyzed using multiple dimensions.

Group By: Defaulted to [Card Brand](#) and [Dispute Reason](#). You can add more Group By to the list by clicking Plus sign or icon. For the list of available Groups, see the help button or glossary.

Filter: [Chargeback Comparison Month](#) defaulted to [Same Month](#). Processed Currency defaulted to your [main](#) processing currency. You can add additional filters by clicking on the drop down.

Compare analysis is available. Click on the Pencil or edit icon.

Navigation: [Chargebacks](#) > [Sales to Chargeback](#) > [Generic Analysis](#) > [GO](#)



Navigation: [Sales to Chargebacks](#) > [Search](#) > [GO](#)

Site ID (BE)	Processor	Auth Network	Received Date	Status Date	Txn Date	Adjustment Date	Chargeback Status	Chargeback Category	Chargeback Work Type	Chargeback Win/Loss	Dispute Reason	Dispute Reason Code	Adjustment Amount Sign	Processed Currency	Chargeback Amount	Due Date	Transaction Type	Disposition D
+ 526169961889	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	151.49	10/13/2022	Sale	09/28/2022
+ 526181521885	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	32.83	10/13/2022	Sale	09/28/2022
+ 497239050889	North	Visa	09/26/2022	10/14/2022	09/03/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Defective/Not as described	1330	-	USD	132.09	10/13/2022	Sale	09/28/2022
+ 496443450887	North	Visa	09/26/2022	10/14/2022	09/06/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	218.00	10/13/2022	Sale	09/28/2022
+ 526181087887	North	Visa	09/27/2022	10/14/2022	09/16/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	149.79	10/13/2022	Sale	09/28/2022
+ 526045737883	North	Visa	09/26/2022	10/14/2022	09/02/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	92.48	10/13/2022	Sale	09/28/2022
+ 526045739889	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	139.03	10/13/2022	Sale	09/28/2022
+ 526216730889	North	Visa	09/27/2022	10/14/2022	08/27/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Defective/Not as described	1330	-	USD	30.93	10/13/2022	Sale	09/28/2022
+ 526172971883	North	Visa	09/27/2022	10/14/2022	09/16/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	50.00	10/13/2022	Sale	09/28/2022
+ 23526482993	North	Visa	09/26/2022	10/14/2022	09/07/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Duplicate processing	1261	-	USD	341.20	10/13/2022	Sale	09/28/2022
+ 526045717885	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	65.09	10/13/2022	Sale	09/28/2022
+ 887200455889	North	Visa	09/27/2022	10/14/2022	09/05/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Cancelled/Returned	1370	-	USD	82.12	10/13/2022	Sale	09/28/2022
+ 496459802888	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	22.95	10/13/2022	Sale	09/28/2022
+ 266292204887	North	Visa	09/27/2022	10/14/2022	09/15/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	475.00	10/13/2022	Sale	09/28/2022
+ 526200367880	North	Visa	09/27/2022	10/14/2022	07/24/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Incorrect amount	1230	-	USD	210.00	10/13/2022	Sale	09/28/2022
+ 005200651999	North	Visa	09/26/2022	10/14/2022	09/06/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Cancelled recurring payment	1320	-	USD	31.54	10/13/2022	Sale	09/28/2022
+ 496280117888	North	Visa	09/27/2022	10/14/2022	08/24/2022		Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	+	USD	41.68	10/13/2022	Sale	09/28/2022
+ 496280117888	North	Visa	09/27/2022	10/14/2022	08/24/2022		Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	+	USD	41.68	10/13/2022	Sale	09/28/2022
+ 496462108887	North	American Express	09/27/2022	10/14/2022	09/21/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Credit not processed	005	-	USD	32.08	10/13/2022	Sale	09/29/2022
+ 498327146883	North	Visa	09/27/2022	10/14/2022	09/22/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Duplicate processing	1261	-	USD	20.00	10/13/2022	Sale	09/28/2022
+ 267060927881	North	Mastercard	09/27/2022	10/14/2022	09/14/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Fraud (No authorization)	37	-	USD	35.94	10/13/2022	Sale	09/28/2022

i Chargebacks / Sales to Chargeback / Visa

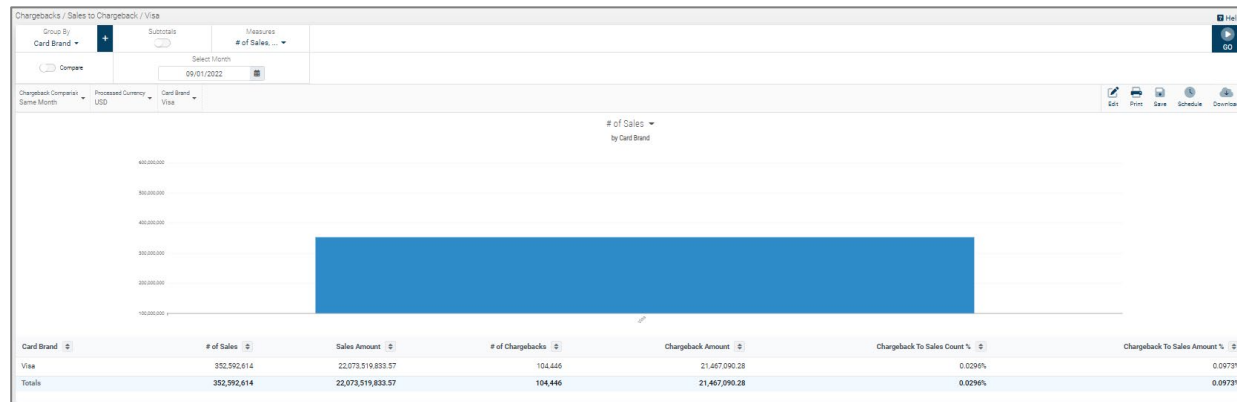
This is the **Visa** variation of the **Sales to Chargebacks** report. Here the Card Brand is limited to **Visa** and the Comparison Month is set to **Same Month**

Group By: Defaulted to **Card Brand**. You can add more Group By to the list by clicking Plus sign or icon. For the list of available Groups, see the help button or glossary.

Filter: Chargeback Comparison Month defaulted to **Same Month**. Processed Currency defaulted to your **main** processing currency. Card Brand defaulted to **Visa**. You can add additional filters by clicking on the dropdown.

Compare analysis is available. Click on the Pencil or edit icon.

Navigation: [Sales to Chargebacks](#) > [Visa](#) > [Chargebacks](#) > [Sales to Chargeback](#) > [GO](#)



i Chargebacks / Sales to Chargeback / Mastercard

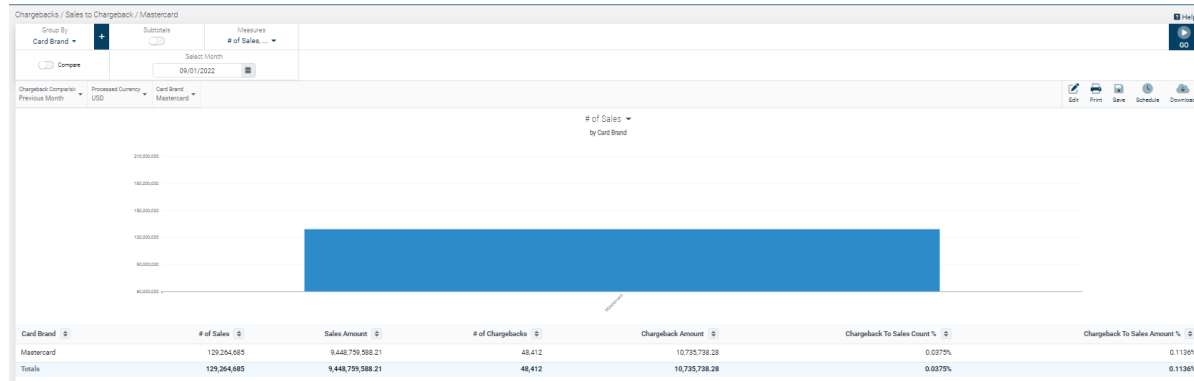
This is the **Mastercard** variation of the **Sales to Chargebacks** report. Here the Card Brand is limited to **Mastercard**, and the Comparison Month is set to **Previous Month**

Group By: Defaulted to **Card Brand**. You can add more Group By to the list by clicking Plus sign or icon. For the list of available Groups, see the help button or glossary.

Filter: Chargeback Comparison Month defaulted to **Same Month**. Processed Currency defaulted to your **main** processing currency. Card Brand defaulted to **Visa**. You can add additional filters by clicking on the dropdown.

Compare analysis is available. Click on the Pencil or edit icon.

Navigation: [Sales to Chargebacks](#) > [Mastercard](#) > [Chargebacks](#) > [Sales to Chargeback](#) > [GO](#)



i Chargebacks / Search

A chargeback can be considered a refund since it returns specified funds taken from an account through a prior purchase. In this sense, it differs from a voided charge, which is never fully authorized for settlement. Focused on charges that have been fully processed and settled, chargebacks can often take several days for full settlement as they must be reversed through an electronic process involving multiple entities.

The chargeback process can be initiated by either the merchant or the cardholder’s issuing bank. If initiated with a merchant the process is similar to a standard transaction; however, the funds are taken from a merchant’s account and deposited with the cardholder’s issuing bank. For example, a chargeback initiated by a merchant would begin with a request sent to the merchant’s acquiring bank from the merchant. The acquiring bank would then contact the card’s processing network to send payment from the merchant’s account at the merchant bank to the cardholder’s account at the issuing bank.

Select Fields: Allows report customization

Filter: Analysis Date is defaulted to **Status Date**. There are filters available for you to narrow down your results. You can add additional filters

Navigation: [Sales to Chargebacks](#) > [Search](#) > [Select Fields](#) > [GO](#)

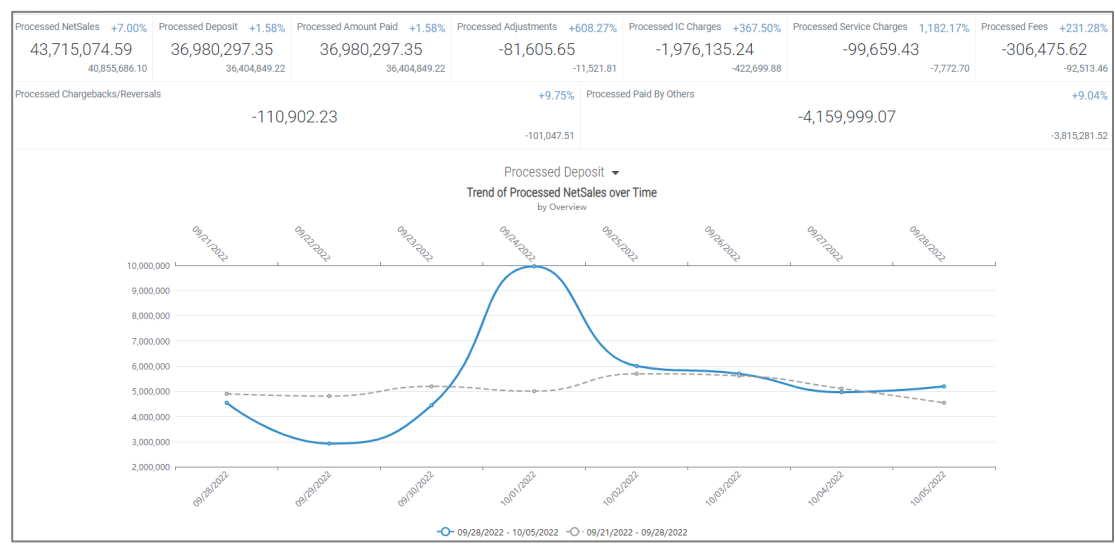
Site ID (BE)	Processor	Auth Network	Received Date	Status Date	Txn Date	Adjustment Date	Chargeback Status	Chargeback Category	Chargeback Work Type	Chargeback Win/Loss	Dispute Reason	Dispute Reason Code	Adjustment Amount Sign	Processed Currency	Chargeback Amount	Due Date	Transaction Type	Disposition D
+ 526169961889	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	151.49	10/13/2022	Sale	09/28/2022
+ 526181521885	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	32.83	10/13/2022	Sale	09/28/2022
+ 497236905889	North	Visa	09/26/2022	10/14/2022	09/03/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Defective/Not as described	1330	-	USD	132.09	10/13/2022	Sale	09/28/2022
+ 496443450887	North	Visa	09/26/2022	10/14/2022	09/06/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	218.00	10/13/2022	Sale	09/28/2022
+ 526181087887	North	Visa	09/27/2022	10/14/2022	09/16/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	149.79	10/13/2022	Sale	09/28/2022
+ 526045737883	North	Visa	09/26/2022	10/14/2022	09/02/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	92.48	10/13/2022	Sale	09/28/2022
+ 526045739889	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	139.03	10/13/2022	Sale	09/28/2022
+ 526216750689	North	Visa	09/27/2022	10/14/2022	08/27/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Defective/Not as described	1330	-	USD	30.93	10/13/2022	Sale	09/28/2022
+ 526172971883	North	Visa	09/27/2022	10/14/2022	09/16/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	50.00	10/13/2022	Sale	09/28/2022
+ 23526482993	North	Visa	09/26/2022	10/14/2022	09/07/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Duplicate processing	1261	-	USD	341.20	10/13/2022	Sale	09/28/2022
+ 526045717885	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	65.09	10/13/2022	Sale	09/28/2022
+ 887200455889	North	Visa	09/27/2022	10/14/2022	09/05/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Cancelled/Returned	1370	-	USD	82.12	10/13/2022	Sale	09/28/2022
+ 496459802888	North	Visa	09/27/2022	10/14/2022	09/17/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	22.95	10/13/2022	Sale	09/28/2022
+ 266292204887	North	Visa	09/27/2022	10/14/2022	09/15/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	-	USD	475.00	10/13/2022	Sale	09/28/2022
+ 526300367880	North	Visa	09/27/2022	10/14/2022	07/24/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Incorrect amount	1230	-	USD	210.00	10/13/2022	Sale	09/28/2022
+ 005200651999	North	Visa	09/26/2022	10/14/2022	09/06/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Cancelled recurring payment	1320	-	USD	31.54	10/13/2022	Sale	09/28/2022
+ 496280117888	North	Visa	09/27/2022	10/14/2022	08/24/2022		Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	+	USD	41.68	10/13/2022	Sale	09/28/2022
+ 496280117888	North	Visa	09/27/2022	10/14/2022	08/24/2022		Closed	Debited	First Chargeback	Loss	Fraud (Card not present)	1040	+	USD	41.68	10/13/2022	Sale	09/28/2022
+ 496462108887	North	American Express	09/27/2022	10/14/2022	09/21/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Credit not processed	005	-	USD	32.08	10/13/2022	Sale	09/29/2022
+ 498327144883	North	Visa	09/27/2022	10/14/2022	09/22/2022	09/28/2022	Closed	Debited	First Chargeback	Loss	Duplicate processing	1261	-	USD	20.00	10/13/2022	Sale	09/28/2022
+ 267060927881	North	Mastercard	09/27/2022	10/14/2022	09/14/2022	09/29/2022	Closed	Debited	First Chargeback	Loss	Fraud (No authorization)	37	-	USD	35.94	10/13/2022	Sale	09/28/2022

Funding Reports

i Funding / Overview

This report provides an overview across multiple deposit types in one unified view. This is a quick way to get a view across many deposit types. You can utilize the generic analysis reports to drill into specific deposit type and further analyze the data. Deposit Types are broken by Net Sales, Adjustments, IC Charges, Service Charges, Fees, Chargebacks Reversals & Paid By Others

Navigation: [Funding](#) > [Overview](#) > [select options](#) > [Date Range](#) > [GO](#)



i Funding / At-A-Glance

This report provides an overview across multiple deposit types in one unified view. This is a quick way to get a view across many deposit types. You can utilize the generic analysis reports to drill into specific deposit type and further analyze the data. Deposit Types are broken by Net Sales, Adjustments, IC Charges, Service Charges, Fees, Chargebacks Reversals & Paid By Others

Available measures:

- Product Code
- Site ID (BE)
- Funded Date
- Site Alternate ID
- Site Name
- Deposit Type
- Processed Currency
- Transaction Count
- Processed Transaction Amount

Navigation: [Funding](#) > [At-A-Glance](#) > [Select options](#) > [Date Range](#) > [GO](#)

Funding / At-A-Glance									
Date Range									
10/05/2022 - 10/05/2022									
Processed Currency: USD									
Product Code	Site ID (BE)	Funded Date	Site Alternate ID	Site Name	Deposit Type	Processed Currency	Transaction Count	Processed Transaction Amount	
Net Sales									
DISCOVER	226003032993	10/05/2022	0004455699	LAIKA STORE #2	Net Sales	USD	1	1,399.66	
DISCOVER	372511081880	10/05/2022	0004455678	LAIKA STORE #5	Net Sales	USD	1	154.63	
VISA	372793590889	10/05/2022	0004455677	LAIKA ONLINE	Net Sales	USD	1	1,556,127.02	
AMEX	372793590889	10/05/2022	0004455677	LAIKA ONLINE	Net Sales	USD	1	90,164.00	
MASTERCARD	372793590889	10/05/2022	0004455677	LAIKA ONLINE	Net Sales	USD	1	639,727.00	

Adjustments									
MISCELLANEOUS	372793590889	10/05/2022	0004455677	LAIKA ONLINE	Adjustments	USD	1	-10.00	
MISCELLANEOUS	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Adjustments	USD	14	-719.09	
IC Charges									
VISA	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	I/C Charges	USD	53	-20,202.87	
DEBIT CARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	I/C Charges	USD	61	-4,216.90	
MASTERCARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	I/C Charges	USD	45	-29,857.32	
MISCELLANEOUS	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	I/C Charges	USD	1	-3.82	
Service Charges									
VISA	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Service Charges	USD	2	-263.69	
DEBIT CARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Service Charges	USD	2	-81.44	
MISCELLANEOUS	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Service Charges	USD	4	-184.03	
MASTERCARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Service Charges	USD	4	-465.14	
Fees									
MASTERCARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Fees	USD	6	-5,105.26	
MISCELLANEOUS	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Fees	USD	15	-2,147.61	
AMEX	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Fees	USD	1	-56.70	
DISCOVER	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Fees	USD	1	-161.10	
DEBIT CARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Fees	USD	1	-78.80	
VISA	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Fees	USD	9	-2,616.62	
Chargebacks Reversals									
MASTERCARD	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Chargebacks Reversals	USD	538	-15,307.32	
VISA	372793590889	10/05/2022	0004455677	LAIKA ONLINE	Chargebacks Reversals	USD	5	-70.00	
VISA	311200311885	10/05/2022	0004455799	LAIKA SUBSCRIPTIONS	Chargebacks Reversals	USD	170	-5,125.77	
MASTERCARD	372793590889	10/05/2022	0004455677	LAIKA ONLINE	Chargebacks Reversals	USD	8	-152.00	
Paid By Others									
AMEX	226003169993	10/05/2022	0004455699	LAIKA STORE #1	Paid by Others	USD	1	-16,772.20	

i Funding / Adjustments / Generic Analysis

Adjustments reports shows the detailed information of the various charges applied to the merchant. These includes Adjustments, IC Charges, Service Charges, Fees, Chargebacks Reversals

Generic Analysis report options are:

Group By: Defaulted to All. You can add more Group By to the list by clicking on the plus sign icon.

Filter: Processed Currency defaulted to your main processing currency. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter

Compare: Allows for a Day over Day, Week or Week, Month over Month, etc. kind of comparison reports. analysis is available. Please click on the pencil or edit icon.

Navigation: [Funding](#) > [Adjustments](#) > [Generic Analysis](#) > [select options](#) > [Date Range](#) > [GO](#)

Major Category	Minor Category	Adjustment Count	Adjustment Amount
Chargebacks	Chargebacks	5,800	-231,755.06
Chargeback Reversals	Chgbck reversals	2,734	133,099.80
Interchange Charges	Interchange	922	-684,338.65
Interchange Charges	Debit	497	-40,983.64
Interchange Charges	Assessment	35	-30,066.66
Interchange Charges	Interchange charges	10	-25.82
Financial Adjustments	Financial adjustments	380	-14,420.04
Fee	Authorizations	147	-70,534.90
Fee	Fees	62	-10,926.28
Fee	Account management fees	47	-5,795.33
Fee	Debit	16	-2,460.20
Fee	Address verification	8	-511.00
Fee	Foreign handling	4	-129.65
Service Charges	Service charges	99	-7,922.06
Service Charges	Debit service charge	16	-765.36
Deposits Adjustments	Deposit adjustments	6	-6,132.77
Totals		10,783	-773,667.62

Funding/Adjustments/Search

Adjustments reports shows the detailed information of the various charges applied to the merchant. These includes Adjustments, IC Charges, Service Charges, Fees, Chargebacks Reversals.

The search results will display 1,000 records on screen but can be ran One Time or scheduled Daily to get the full search results. The Search report includes the following.

Select Fields: functionality that one can use to customize the output of the Search result

Navigation: [Funding](#) > [Adjustments](#) > [Search](#)

- › Full report displays 35 columns of funding related data (as shown below)
- › Report options can be narrowed by selecting specific criteria using the filter option.

Site ID (BE)	Processed Currency	DDA #	Processor	Invoice Number	Invoice Date	Adjustment Date	Major Category	Minor Category	Fee Type	Fee Sequence	Fee Description	Adjustment Description Text	Adjustment Unit Count
+ 2	4 CAD		South		10/13/2022	10/13/2022	Discounts Service Charges	Bankcard discount					0
+ 2	3 CAD		South		10/13/2022	10/13/2022	Discounts Service Charges	Bankcard discount					0
+ 2	3 CAD		South		10/13/2022	10/13/2022	Discounts Service Charges	Bankcard discount					0
+ 2	3 CAD		South		10/13/2022	10/13/2022	Discounts Service Charges	Bankcard discount					0

Per Tran Rate	Adjustment Rate	Tracking Number	Chargeback Code	Bank Reference	SDF Reference Number	AirLine Ticket Number	Product Code	Adjust Amount	Bank Deposit Number	DDA # (Length)	Case Number	DDA # (Last4)
0.00							MASTERCARD	-0.37		0	(6
0.00							MASTERCARD	0.00		0	(1
0.00							VISA	-4.87		0	(1
0.00							VISA DEBIT	0.00		0	(1
0.00							MISCELLANEOUS	-2.24		0	(1
0.00							MASTERCARD	-25.07		0	(2

Record Date	Adjustment Type	Batch Number	Card Number	IDS Case Number	New Adjustment Description	Processed Date	Special Reference #1
10/12/2022	C				BKCD DIS for MASTERCARD	10/13/2022	
10/12/2022	C				BKCD DIS for MASTERCARD	10/13/2022	
10/12/2022	C				BKCD DIS for VISA	10/13/2022	
10/12/2022	C				BKCD DIS for VISA DEBIT CANADA	10/13/2022	

Funding/Withheld/Generic Analysis

This report will have the information about the merchant funds held. There are many reasons your service provider could withhold your funds. This report gives the summary of various amounts like submitted, withheld, release amounts. *Note: FSP clients only- Funds are held by the Clearing bank and not Fiserv.*

Group By is defaulted to All. You can add more Group By to the list by clicking the plus sign icon. For the list of available Group By options, see the Glossary at the beginning of the document.

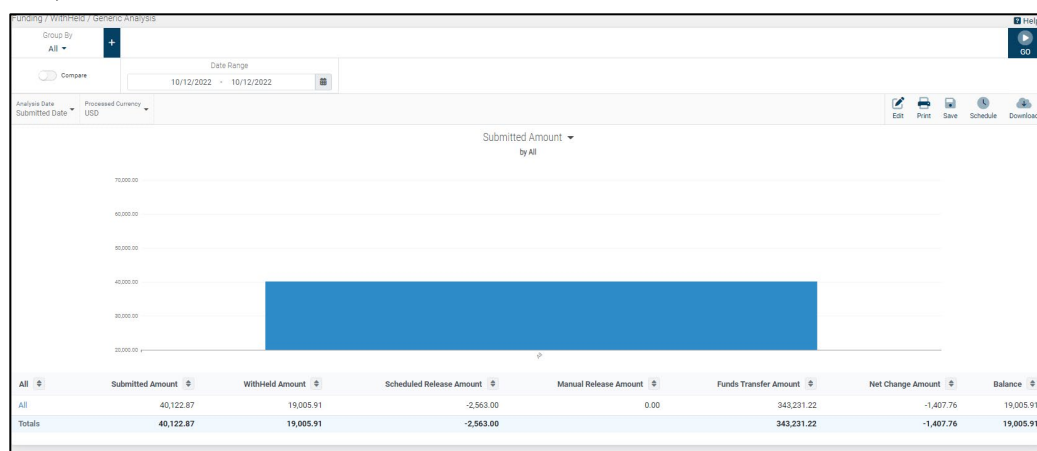
Filter: Processed Currency defaulted to your **main** processing currency. There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Funding](#) > [Withheld](#) > [Generic Analysis](#)

Provides data for:

Submitted Amount, Withheld Amount, Scheduled Release Amount, Manual Release Amount, Funds Transfer Amounts, Balance.



Funding/Withheld/Search

Navigation: [Funding](#) > [Withheld](#) > [Search](#)

Report results (all fields selected)

Bank Level Summary example:

Site ID (BE)	Submitted Date	Funded Date	Processed Currency	Submitted Amount	WithHeld Amount	Scheduled Release Amount	Manual Release Amount
886	10/26/2022	10/26/2022	USD	0.00	0.00	0.00	0.00
185	10/26/2022	10/26/2022	USD	0.00	0.00	0.00	0.00
185	10/25/2022	10/25/2022	USD	0.00	0.00	0.00	0.00
887	10/24/2022	10/24/2022	USD	135.51	75.85	0.00	0.00
185	10/24/2022	10/24/2022	USD	0.00	0.00	0.00	0.00

Funds Transfer Amount	Net Change Amount	Deposit Amount	Minimum Reserv Amount	Minimum Reserv Percent	Minimum Amount	Previous Day Ba
0.00	-171.52	0.00	129.00	100.00	0.00	171.52
0.00	-160.02	0.00	0.12	100.00	0.00	160.02
160.02	0.00	0.00	160.14	100.00	0.00	160.02
0.00	0.00	75.85	75.85	100.00	0.00	0.00
160.02	0.00	0.00	160.14	100.00	0.00	160.02

Merchant Level Summary example:

Site ID (BE)	Submitted Date	Funded Date	Processed Currency	Submitted Amount	WithHeld Amount	Scheduled Release Amount	Manual Release Amount
886	10/26/2022	10/26/2022	USD	0.00	0.00	0.00	0.00
886	10/24/2022	10/24/2022	USD	0.00	0.00	0.00	0.00
886	10/21/2022	10/21/2022	USD	0.00	0.00	0.00	0.00
886	10/25/2022	10/25/2022	USD	0.00	0.00	0.00	0.00
886	10/22/2022	10/22/2022	USD	0.00	0.00	0.00	0.00

Net Change Amount	Deposit Amount	Minimum Reserv Amount	Minimum Reserv Percent	Minimum Amount	Previous Day Balance
-171.52	0.00	129.00	100.00	0.00	171.52
0.00	0.00	300.52	100.00	0.00	171.52
0.00	0.00	300.52	100.00	0.00	171.52
0.00	0.00	300.52	100.00	0.00	171.52
0.00	0.00	300.52	100.00	0.00	171.52

i Funding / Interchange Rejects / Generic Analysis

This report contains all the [Interchange Rejects](#) resolved as *Merchant Adjustments*. Search report mainly will have information of adjusted amount, description, reason code, reason code description, resolution date etc.

[Generic Analysis](#) report options are

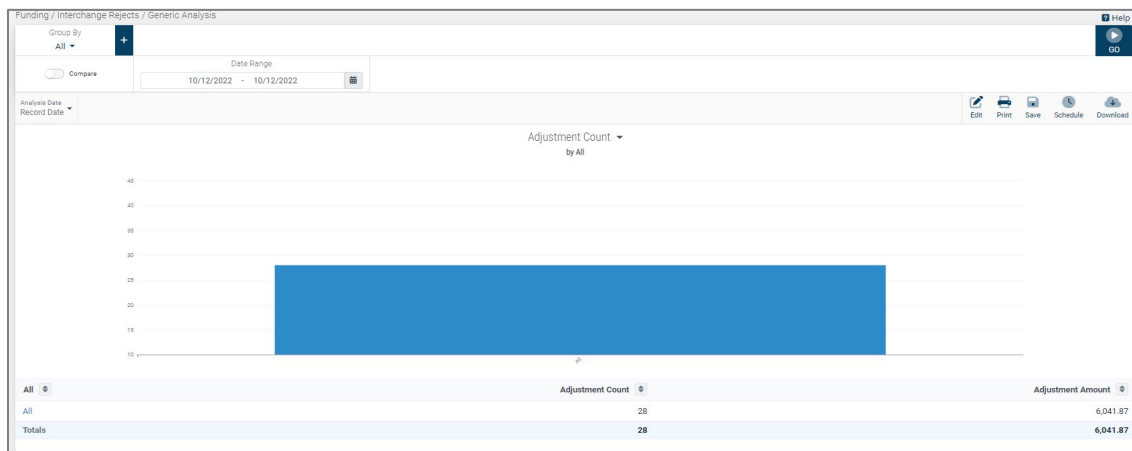
Group By is defaulted to All. You can add more Group By to the list by clicking the plus sign icon. For the list of available Group By options, see the Glossary at the beginning of the document.

Filter: Analysis Date defaulted to your [Record Date](#). There are filters available for you to narrow down your results. You can add additional filters by clicking the dropdown for each available Filter.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Funding](#) > [Interchange Rejects](#) > [Generic Analysis](#)

Provides data for: Adjustment Count, Adjustment Amount



Funding / Interchange Rejects / Search

This report contains all the [Interchange Rejects](#) resolved as *Merchant Adjustments*. Search report mainly will have information of adjusted amount, description, reason code, reason code description, resolution date etc.

Select Fields: functionality that one can use to customize the output of the Search result

Filter: [Network Status](#) is defaulted to [All Transactions](#), [Analysis Date](#) is defaulted to [Settlement Date](#) and File Type is defaulted to [REGULAR](#). You can add additional filters by clicking on the dropdown

Navigation: [Funding](#) > [Interchange Rejects](#) > (leave as All or select fields optional) > [Search](#) > [GO](#) Click the plus sign in front of each line for additional details

Bank level example report: All Fields were selected. There are 2 screenshots for the entire report.

Site ID	Processor	Record Date	Work of Date	Card Number	Case ID	Acquirer Reference Number	Adjustment Amount	Adjustment Code Desc	Reason Code	Reject Type ID	Reject Reason Description																								
3	889	North	10/14/2022	10/12/2022	517545XXXXXX08528	2022286016000	52704872285838009663479	10.00	Intchng Rej ResTo Merchant	0021	3	Recurring Payment Cancellation Service																							
<table border="1"> <thead> <tr> <th>Auth Code</th> <th>Order Id</th> <th>Resolution Date</th> <th>Action ID</th> </tr> </thead> <tbody> <tr> <td>011848</td> <td>K4580Q9659WG</td> <td>10/14/2022</td> <td>Merchant Adjustment</td> </tr> </tbody> </table>												Auth Code	Order Id	Resolution Date	Action ID	011848	K4580Q9659WG	10/14/2022	Merchant Adjustment																
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011848	K4580Q9659WG	10/14/2022	Merchant Adjustment																																
3	889	North	10/21/2022	10/19/2022	552433XXXXXX03694	2022293022568	5270487229283800796688	25.00	Intchng Rej ResTo Merchant	0021	3	Recurring Payment Cancellation Service																							
3	889	North	10/11/2022	10/09/2022	517545XXXXXX08528	2022283013127	52704872282838005583483	10.00	Intchng Rej ResTo Merchant	0021	3	Recurring Payment Cancellation Service																							
3	889	North	10/31/2022	10/28/2022	517545XXXXXX08528	2022302021661	52704872301838003120715	10.00	Intchng Rej ResTo Merchant	0021	3	Recurring Payment Cancellation Service																							
3	889	North	10/24/2022	10/20/2022	517545XXXXXX08528	2022294022319	52704872293838004257474	10.00	Intchng Rej ResTo Merchant	0021	3	Recurring Payment Cancellation Service																							
3	889	North	10/03/2022	09/30/2022	552433XXXXXX03694	2022274011771	52704872273838004572421	25.00	Intchng Rej ResTo Merchant	0021	3	Recurring Payment Cancellation Service																							
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019616	K4CJGG4BMPK	10/24/2022	Merchant Adjustment																																
02570Z	K97H01T4GRVX	10/03/2022	Merchant Adjustment																																

Funding/Generic Analysis

Generic Analysis report is a scratch pad for doing all sorts of analysis. All the other reports, besides a few exceptions, are derivations of Generic Analysis. With the below available analysis options, one can pivot by 5 dimensions and narrow down the results using one of the many filters that are available.

Generic Analysis report options are:

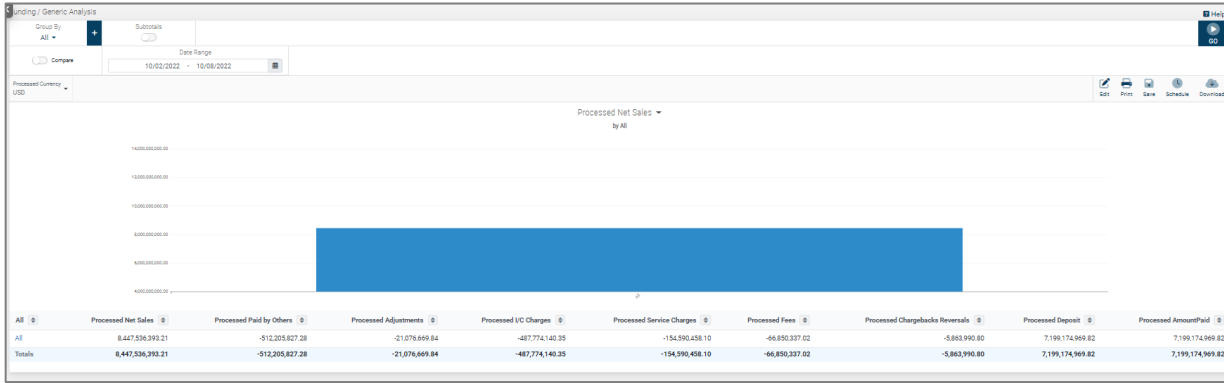
Group By is defaulted to All. You can add more Group By to the list by clicking the plus sign icon. For the list of available Group By options, see the Glossary at the beginning of the document.

Filter: Analysis Date defaulted to [Settlement Date](#), Processed Currency defaulted to your [main](#) processing currency. Add additional filters by clicking on the dropdown.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Funding](#) > [Generic Analysis](#)

Provides data for: *Processed Net Sales, Processed Paid by Others, Processed Adjustments, Processed I/C Charges, Processed Service Charges, Processed Fees, Process Chargebacks Reversals, Processed Deposit, Processed Amount Paid.*



Funding/Search

Funding Search report allows one to search for a group of funding based on the filters applied on the various attributes of the Funding record. The search results will display 1,000 records on screen but can be ran One Time or scheduled Daily to get the full search results.

The **Search** report includes the following.

Select Fields: functionality that one can use to customize the output of the Search result

Filter: Network Status is defaulted to **All Transactions**, Analysis Date is defaulted to **Settlement Date** and File Type is defaulted to **REGULAR**

You can add additional filters by chicking on dropdown

Navigation: [Funding](#) > [Search](#)

2 Screenshots to display the report

Site ID (BE)	Batch Date	Funded Date	Batch No.	Major Category	Minor Category	Product Code	Credit Amount	Debit Amount	Processed Currency	DDA #	Processor	Account Net Amount	Interchange CD	Account Currency	Reference Number	Acquirer Reference number	AirLine Ticket Number	DC
1600000000	12/23/2022	12/24/2022	313684230333	Deposits	Deposits	VISA	450.92	0.00	USD	XXXXX0832	North	0.00	000	USD	247801			08
1600000000	12/23/2022	12/24/2022	313684230333	Deposits	Deposits	MASTERCARD	417.96	0.00	USD	XXXXX0832	North	0.00	000	USD	247801			08
1600000000	12/23/2022	12/24/2022	000000000000	Service Charges	Service charges	MASTERCARD	0.00	-3.22	USD	XXXXX07104	North	0.00	000	USD	000000			71
1600000000	12/23/2022	12/24/2022	000000000000	Service Charges	Service charges	MASTERCARD	0.00	-0.49	USD	XXXXX07104	North	0.00	000	USD	000000			71
1600000000	12/23/2022	12/24/2022	012072230801	Deposits	Deposits	DEBIT CARD	35.00	0.00	USD	XXXXX07104	North	0.00	000	USD	237801			71
1600000000	12/24/2022	12/24/2022	012072240802	Deposits	Deposits	VISA	130.00	0.00	USD	XXXXX07104	North	0.00	000	USD	247801			71
1600000000	12/23/2022	12/24/2022	497060232766	Deposits	Deposits	VISA	2375.07	0.00	USD	XXX6434	North	0.00	000	USD	237801			64
1600000000	12/23/2022	12/24/2022	497060232766	Deposits	Deposits	MASTERCARD	775.46	0.00	USD	XXX6434	North	0.00	000	USD	237801			64
1600000000	12/24/2022	12/24/2022	401843240037	Deposits	Deposits	VISA	5475.98	0.00	USD	XXX6434	North	0.00	000	USD	247801			64
1600000000	12/24/2022	12/24/2022	401843240037	Deposits	Deposits	MASTERCARD	531.59	0.00	USD	XXX6434	North	0.00	000	USD	247801			64
1600000000	12/24/2022	12/24/2022	401843240037	Deposits	Deposits	DISCOVER	217.13	0.00	USD	XXX6434	North	0.00	000	USD	247801			64

umber	DDA # (Last4)	DDA # (Length)	Record Date	Processed Adjustments	Processed Amount Paid	Processed Chargebacks Reversals	Processed Deposit	Processed Fees	Processed I/C Charges	Processed Net Sales	Processed Service Charges	Processed Paid by Others	Tran Amount	Item Count	Deposit Type	Bank Reference Num
2856	10	10	12/24/2022	0.00	-0.27	0.00	-0.27	0.00	-0.27	0.00	0.00	0.00	0.00	1	I/C Charges	
2856	10	10	12/24/2022	0.00	-0.08	0.00	-0.08	0.00	0.00	-0.08	0.00	0.00	0.00	1	Service Charges	
2856	10	10	12/24/2022	0.00	-0.25	0.00	-0.25	0.00	0.00	-0.25	0.00	0.00	0.00	1	Service Charges	
2856	10	10	12/24/2022	0.00	-0.27	0.00	-0.27	0.00	0.00	-0.27	0.00	0.00	0.00	1	Service Charges	
2856	10	10	12/24/2022	0.00	-0.03	0.00	-0.03	0.00	0.00	-0.03	0.00	0.00	0.00	1	Service Charges	
2856	10	10	12/24/2022	0.00	-0.09	0.00	-0.09	0.00	-0.09	0.00	0.00	0.00	0.00	1	I/C Charges	
2856	10	10	12/24/2022	0.00	-0.32	0.00	-0.32	0.00	-0.32	0.00	0.00	0.00	0.00	1	I/C Charges	
2856	10	10	12/24/2022	0.00	-1.33	0.00	-1.33	0.00	-1.33	0.00	0.00	0.00	0.00	1	I/C Charges	
2856	10	10	12/24/2022	0.00	226.48	0.00	226.48	0.00	0.00	226.48	0.00	0.00	0.00	1	Net Sales	
2856	10	10	12/24/2022	0.00	274.28	0.00	274.28	0.00	0.00	274.28	0.00	0.00	0.00	1	Net Sales	

Retrievals Reports

i Retrievals / Generic Analysis

While there are many reasons an issuing bank may send a retrieval request, the notification process can be quite simple. The Retrievals selection will help you facilitate the process of retrieving and fulfilling sales draft requests. In some instances, unanswered retrieval requests can result in a chargeback being initiated by the issuing bank.

Often called *soft chargebacks*, retrieval requests simply indicate that a consumer wants more information about a transaction

Group By:

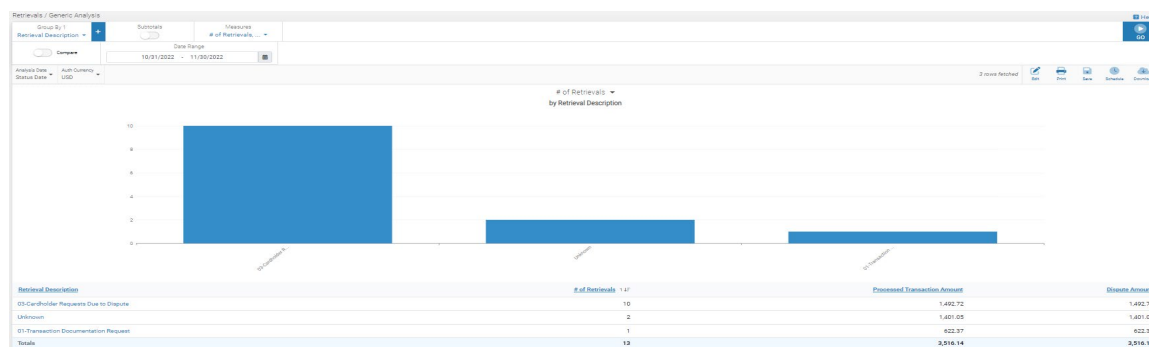
Analysis Date defaulted to **Status Date**. Processed Currency defaulted to your **main** processing currency. There are filters available for you to narrow down your results. You can add additional filters.

The **Search** report includes the following:

Select Fields: functionality that one can use to customize the output of the Search result

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: [Retrievals](#) > [Generic Analysis](#)



i Retrievals / Search

While there are many reasons an issuing bank may send a retrieval request, the notification process can be quite simple. The Retrievals selection will help you facilitate the process of retrieving and fulfilling sales draft requests. In some instances, unanswered retrieval requests can result in a chargeback being initiated by the issuing bank.

Often called *soft chargebacks*, retrieval requests simply indicate that a consumer wants more information about a transaction or purchase

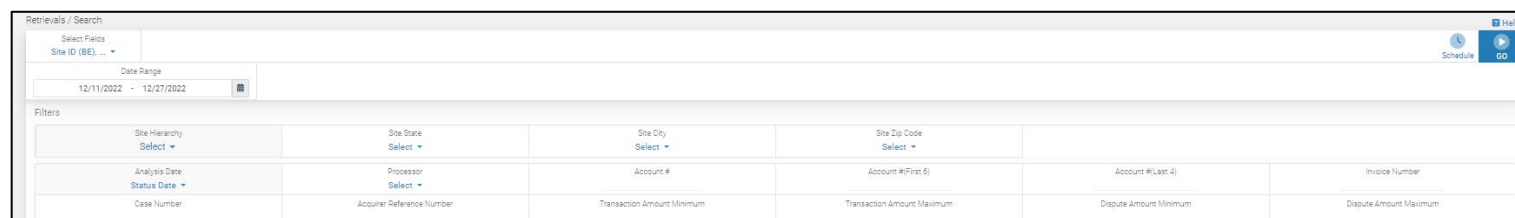
The **Search** report includes the following:

Select Fields: functionality that one can use to customize the output of the Search result

Filter:

Analysis Date is defaulted to **Status Date**. There are filters available for you to narrow down your results. You can add additional filters.

Navigation: [Retrievals](#) > [Search](#)



Site ID (BE)	Auth Network	Received Date	Status Date	Txn Date	Retrieval Status	Retrieval Description	Auth Currency	Due Date	EC Indicator	Processed Transaction Amount	Dispute Amount	Account #	Account #(First 6)	Account #(Last 4)	Invoice Number	Terminal ID	Case Number	Authorization Code	Tracking Number	Se
90	1	Discover	12/26/2022	12/26/2022	12/13/2022	Open	03-Cardholder Requests Due to Dispute	USD	01/15/2023	No ECI Provided	41.38	41.38	601	67	601100	4957	7179906		556381036	
90	1	Discover	12/26/2022	12/26/2022	12/16/2022	Open	03-Cardholder Requests Due to Dispute	USD	01/15/2023	No ECI Provided	41.38	41.38	601	67	601100	4957	7216948		556381044	
90	7	Discover	12/21/2022	12/21/2022	12/13/2022	Open	01-Transaction Documentation Request	USD	01/10/2023	No ECI Provided	90.00	90.00	601	66	601100	0546	C28389C9-881		556365849	
90	9	Discover	12/21/2022	12/21/2022	11/24/2022	Open	03-Cardholder Requests Due to Dispute	USD	01/10/2023	No ECI Provided	22.83	22.83	601	65	601100	9935	8763324		556366177	
20	1	Discover	12/10/2022	12/14/2022	09/06/2022	Fulfilled	04-Fraud Analysis	USD	12/30/2022	No ECI Provided	1990.00	1990.00	601	44	601100	4444	000000002		556331304	20
29	5	Discover	12/07/2022	12/27/2022	12/09/2022	Expired	03-Cardholder Requests Due to Dispute	USD	12/27/2022	No ECI Provided	20.00	20.00	601	62	601100	6132	8031109987		556318947	
90	7	Discover	11/29/2022	12/19/2022	10/27/2022	Expired	03-Cardholder Requests Due to Dispute	USD	12/19/2022	No ECI Provided	31.17	31.17	601	65	601100	3635	3224043		556293892	

Fees Reports

i Fees/Settlement Fee Search

Generic Analysis report options are

Group By: Defaulted to All. You can add more Group By to the list by clicking on the plus sign icon

Select Fields: functionality that one can use to customize the output of the Search result

Filter: Analysis Date is defaulted to Status Date. There are filters available for you to narrow down your results. You can add additional filters.

Navigation: Fees > Settlement Fee Search

Site ID (BE)	Batch Date	Batch No.	Invoice No.	Plan Code	Product Code	Network	Processed Currency	Processed Transaction Amount	Account #	Txn Date	Transaction Type	Transaction Mode	Acquirer Reference Number	Order Number	Visa Transaction ID	Auth Code	Recon	
22	3	11/01/2022	805544011493	110624	057	DEBIT CARD	Pulse	USD	16.23	447	40	10/31/2022	Purchase	Electronic	00039761		000891	F01
22	3	11/01/2022	805544011493	110624	057	DEBIT CARD	Pulse	USD	16.23	447	40	10/31/2022	Purchase	Electronic	00039761		000891	F03
22	3	11/01/2022	805544011493	110624	057	DEBIT CARD	Pulse	USD	16.23	447	40	10/31/2022	Purchase	Electronic	00039761		000891	F02
22	3	11/01/2022	805543010918	5924	070	DEBIT CARD	Maestro	USD	22.19	434	93	10/31/2022	Purchase	Electronic	00076507		001466	F01
22	3	11/01/2022	805543010918	5924	070	DEBIT CARD	Maestro	USD	22.19	434	93	10/31/2022	Purchase	Electronic	00076507		001466	F02

i Fees/Visa Fee/Generic Analysis.

Visa's Misuse of Authorization Fee. The Misuse of Authorization Fee is an assessment charge that Visa imposes on transactions that don't follow proper authorization procedures. Sometimes called ghost authorizations, misused authorizations are transactions that are neither settled nor reversed properly

Generic Analysis report options are

Group By: Defaulted to All. You can add more Group By to the list by clicking on the plus sign icon

Select Fields: functionality that one can use to customize the output of the Search result

Filter: Analysis Date is defaulted to Status Date. There are filters available for you to narrow down your results. You can add additional filters.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: Fees > Visa Fee > Generic Analysis

Site ID (BE)	Processor	Transaction date	Reported Date	Terminal ID	POS Entry Mode	Amount	Auth Currency	Merchant Verification Value	Acquirer BIN	Processor ID	Processor Name	Vi
+ 35	North	11/04/2022	11/01/2022	03483504	Manual	700.00	USD		413829	8126	FIRST DATA MERCHANT SERVI	
+ 42	North	11/04/2022	11/01/2022	04005728	Manual	83.21	USD		413829	8126	FIRST DATA MERCHANT SERVI	
+ 42	North	11/04/2022	11/01/2022	04005728	Manual	81.78	USD		413829	8126	FIRST DATA MERCHANT SERVI	
+ 42	North	11/04/2022	11/01/2022	04005728	Manual	189.16	USD		413829	8126	FIRST DATA MERCHANT SERVI	
+ 42	North	11/04/2022	11/01/2022	04005728	Manual	189.16	USD		413829	8126	FIRST DATA MERCHANT SERVI	
+ 53	99 North	11/04/2022	11/01/2022	07238231	Manual	249.34	USD		413829	8126	FIRST DATA MERCHANT SERVI	
+ 90	86 North	11/04/2022	11/01/2022	00645752	Credential on File	1033.53	USD		410838	8126	FIRST DATA MERCHANT SERVI	

i Fees / Mastercard Processing Integrity Fee / Generic Analysis

The Mastercard Processing Integrity Fee is an *assessment fee* Mastercard charges to encourage businesses to adhere to correct authorization standards for transactions.

Generic Analysis report options are:

Group By: Defaulted to All. You can add more Group By to the list by clicking on the plus sign icon

Select Fields: functionality that one can use to customize the output of the Search result

Filter: Analysis Date is defaulted to Status Date. There are filters available for you to narrow down your results. You can add additional filters.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: Fees > Mastercard Processing Integrity Fee > Search

Fees / Mastercard Processing Integrity Fee / Search

Select Fields
Site ID (BE), ...

Date Range
10/31/2022 - 12/23/2022

Auth Currency: USD, Analysis Date: Record Date

Site ID (BE)	Processor	Transaction date	Reversal Date	Merchant Category	Amount	Auth Currency	Financial Network Code	BankNet Ref.	Auth Code	Acquirer ICA	Response Code	Final Authorization reversal indicator	Clearing Match	Currency Mismatch Indicator	Amount Mismatch Indicator	Authorization Field Error	Authorizatio
+ 902	North	11/04/2022		Lab/Med/Dental/Ophthalmic Hosp Eq And Supply (5047)	121.36	USD	MDJ	P33NFT		7931	43					000	000
+ 902	North	11/04/2022		Jewelry Stores (5944)	121.19	USD	MWE	X7KYLL	84631Z	7931	00	N	N			000	000
+ 902	North	11/04/2022		Jewelry Stores (5944)	66.08	USD	MPL	XQZMBG	03549B	7931	00	N	N			000	000
+ 902	North	11/04/2022		Jewelry Stores (5944)	129.58	USD	MWE	R288MB	66709P	7931	00	N	N			000	000
+ 902	North	11/04/2022	11/09/2022	Jewelry Stores (5944)	184.16	USD	MWE	BIVWLD	07222Z	7931	00	N	Y	N	Y	000	000
+ 902	North	11/04/2022		Men Women Clothing Stores (5691)	1.00	USD	MWE	ANLQPH	35647P	3273	00	N	N			000	000
+ 902	North	11/04/2022		Men Women Clothing Stores (5691)	974.44	USD	MWE	W73SLL	77702P	3273	00	N	N			000	000
+ 902	North	11/04/2022		Lab/Med/Dental/Ophthalmic Hosp Eq And Supply (5047)	21.79	USD	MDJ	YS06C2		7931	41					000	000
+ 903	North	11/04/2022		Colleges & Universities (8220)	1.00	USD	MWE	NRL24L	09103Z	3273	00					000	000
+ 903	North	11/04/2022		Colleges & Universities (8220)	1.00	USD	MDH	PNKYPO	RNWNQJ	3273	00					000	000
+ 903	North	11/04/2022		Colleges & Universities (8220)	1.00	USD	MDJ	USLEOZ	048516	3273	00					000	000
+ 903	North	11/04/2022		Colleges & Universities (8220)	1.00	USD	MWE	X95FMH	02836P	3273	00					000	000

i Fees / Mastercard Continuity Fee / Generic Analysis

The Mastercard Continuity Fee is an assessment fee Mastercard charges as part of Credential Continuity

Generic Analysis report options are:

Group By: Defaulted to All. You can add more Group By to the list by clicking on the plus sign icon

Select Fields: functionality that one can use to customize the output of the Search result

Filter: Analysis Date is defaulted to Status Date. There are filters available for you to narrow down your results. You can add additional filters.

Compare: analysis is available. Please click on the pencil or edit icon.

Navigation: Fees > Mastercard Continuity Fee > Search

Report screen 1

Fees / Mastercard Continuity Fee / Search

Select Fields
Site ID (BE), ...

Date Range
10/31/2022 - 11/30/2022

Analysis Date: Billing Date

Site ID (BE)	Processor	Billing date	Created Date	Automated Billing Update	Record Date	Merchant Name	Scrubbed Merchant Name	Acquirer ICA	Amount	Transaction Date	Transaction Time	System Trace Audit Number	Response Code
+ 20	North	11/01/2022	12/25/2022	11/01/2022	12/24/2022	CITY OF TURLOCK STOCKTON CA	CITY OF TURLOCK	3845	17021.00	1114	140924	552017	62
+ 20	North	11/01/2022	12/25/2022	10/11/2022	12/24/2022	CITY OF TURLOCK STOCKTON CA	CITY OF TURLOCK	3845	13122.00	1101	130336	391674	41
+ 20	North	11/01/2022	12/25/2022	10/28/2022	12/24/2022	CITY OF TURLOCK STOCKTON CA	CITY OF TURLOCK	3845	12790.00	1129	140027	551991	62
+ 20	North	11/01/2022	12/25/2022	05/27/2022	12/24/2022	SAC SURBURBAN WATER DS SACRAMENTO CA	SACRAMENTO SUBURBAN WATER DISTRICT	3845	5706.00	1122	204945	550852	00
+ 20	North	11/01/2022	12/25/2022	07/20/2022	12/24/2022	OLYMPIC HEALTH CLUB VALLEJO CA	OLYMPIC HEALTH CLUB	3845	5000.00	1102	070435	749905	00
+ 29	North	11/01/2022	12/25/2022	08/04/2022	12/24/2022	AMERICAN BIBLE SOCIETY PHILADELPHIA PA	AMERICAN BIBLE SOCIETY	7931	500.00	1103	123414	391899	62
+ 20	North	11/01/2022	12/25/2022	09/14/2022	12/24/2022	CITY OF TURLOCK STOCKTON CA	CITY OF TURLOCK	3845	14839.00	1102	130134	390724	00

Report continued

Bank Financial Network Code	BankNet Ref.	Days After ABU Update	Threshold Compliance Exceeded	Marker ID	Report ID	Created Time	Cardholder Number	Cardholder Number Last 4	Cardholder Number First 6
MWE	HK5JOH	13	N	717	ABU-CCP-MON-DTL-CSV	0108	000517XXXXXX7294	7294	000517
MCS	EUVVFN	21	N	717	ABU-CCP-MON-DTL-CSV	0108	000517XXXXXX9621	9621	000517
MCW	1XIL25	32	N	717	ABU-CCP-MON-DTL-CSV	0108	000517XXXXXX3902	3902	000517
MDJ	Z414QW	179	N	717	ABU-CCP-MON-DTL-CSV	0108	000514XXXXXX7369	7369	000514
MWE	G5C1MX	105	N	717	ABU-CCP-MON-DTL-CSV	0108	000512XXXXXX7484	7484	000512
MPL	HXMC1M	91	N	717	ABU-CCP-MON-DTL-CSV	0108	000529XXXXXX0426	0426	000529
MPL	QDIZSA	49	N	717	ABU-CCP-MON-DTL-CSV	0108	000552XXXXXX9332	9332	000552

Benchmarking Reports

i Benchmarking / Approval Rate

Compare your approval rates against your category and industry grouping. The approval rates are calculated against the grouping of merchants within the MCC (Merchant Category) and rolled up.

Select different time ranges, to see the aggregate approval rate comparison within that time range. To see the trend of approval rates over time for a specific category, click on the category name within the report results.

Comparisons can also be made against other industry groups. Use the vs. Industry / MCC filter option to change the default comparison. There are many dimensions that you can use for the approval rate comparison.

i Benchmarking / Relative Utilization

Relative Utilization refers to the percentage use of a category. Compare this percentage breakdown rates against your category and industry grouping. The percentages are calculated against the grouping of merchants within the MCC (Merchant Category) and rolled up.

Select different time ranges, to see the aggregate relative usage comparison within that time range. To see the trend of relative usage over time for a specific category, click on the category name within the report results.

Comparisons can also be made against other industry groups. Use the vs. Industry / MCC filter option to change the default comparison.

This comparison will help answer questions like

- How is my EMV adoption in comparison to my industry group?
- How is my Mobile Wallet adoption in comparison to my industry group?

There are many dimensions that you can use for the Relative Usage comparison.

i Benchmarking / Average Ticket Size

Compare average tickets sizes against the industry group. Currency selection is mandated in order to see the average ticket size. Comparisons can also be made against other industry groups. Use the vs. Industry / MCC filter option to change the default comparison. There are many dimensions that you can use for comparing Average Ticket Sizes.

Reference Reports

i Sites Search

Use this report to view merchant demographic details.

Navigation: [Reference](#) > [Site Search](#)

	Processor	Site ID	Merchant ID	Site Name	Site Address	Site City	Site State	Site Zip Code	Site Phone No.	MCC Code	Web Site	Card Present In	Contact Name for Merchant
+	North	761	7612	MAYNOR HOUSE			TX			5631			
+	North	185	1851	FREDDIE FROGHAMMERS			MO			5812			
+	North	572	5722	CREGO AND ASSOCIATES			IL			5712			
+	South	156	1588	TOYS AUTO PARTS INC			IN						
+	North	556	5582	WESTERN BOOTH AUS			NC			5611			
+	South	234	2340	APPLIED GRAPHICS TECH INC			MI			2741			

i Bank Details

Use this report to view merchant bank details

Navigation: [Reference](#) > [Bank Details](#)

Hierarchy ID	Merchant Account Number	Processor	Routing Number
+		5	214
+		5	210
+		5	212
+		5	212
+		5	021

i Merchant Entitlement

Use this report to view merchant entitlement details

Navigation: [Reference](#) > [Merchant Entitlement](#)

Reference / Merchant Entitlement

Select Fields
Hierarchy ID, ...

Hierarchy Level
Location: INSTITUTE OF WO...

Hierarchy ID	Product Name	Service ID	Processor	Service Establishment Number
+	VISA	A	South	
+	VISA	A	South	
+	MASTERCARD	A	South	
+	VISA	A	South	

i Merchant Terminal

Use this report to view merchant terminal details

Navigation: [Reference](#) > [Merchant terminal](#)

Account Last Post Date	Active Date	Billing Amount	Billing Method	Client Fee ID	Configuration of Terminal	Contact Name	EMV indicator	End of Life	Equipment Code	Equipment Name	Equipment Network	Fee Effective Date
+	12/26/2022	09/11/2009	0.00	Lease	Retail				6030	Clover Software RC	FDCN	
+	12/25/2022	04/13/2002	0.00	Customer Owned	Retail				7250	Cavenders Micro-Retail	S/88	
+	12/26/2022	06/24/2015	0.00	Customer Owned	Retail				26800	PAYTRACE GTW RC EC	S/88	
+	12/25/2022	05/12/2016	0.00	Client Resale					6385	Clover Cash Drawer	FDCN	
+	09/16/2020	06/06/1997	400.00	Client Resale	Retail				56	Tranz 380 Terminal	S/88	

Install Date / Equipment Installed Date	Installation Status	Last Fee Date	Last Updated	Hierarchy ID	Programming IP Comen Enabled	Serial #	Setup Fee	SOC_CODE	Start Billing Date	Stop Billing Date	Status code	Status description	Terminal / Equipment Type	Terminal City	Terminal Country	Terminal Currency	Terminal ID
12/23/2020				229							A		V9GL		United States		
16/25/2016				902							A		101A				
				229									13AX		United States		
05/02/2022				204		DDUH13057337			05/14/2022	05/21/2022			VCDR		United States		
04/28/2003				900		203-417-916			05/14/2003	05/21/2003	P		T380				
				229	D	FD1000413801					A		T1ZA				
				903	D						A		11YS				
11/29/2013				204							A		T7PL		United States		
				204		NT0000029685					A		FD10		United States		

Statements

Use this system to download current and historical statements

Navigation: [Statements](#) > [Summary & Documents](#)

Enter Merchant Number and click Go
Current Details are displayed . Historical Statements are grouped by year

Category	Value
Total Amount Submitted	8,352.61
Third Party Transactions	0.00
Chargebacks/Reversals	0.00
Adjustments	0.00
Fees Charged	-172.30
Total Funded	8,180.31

	Credit		Debit/Other	Totals
	Visa	Mastercard		
Total Amount Submitted	5,458.80	2,893.81	0.00	8,352.61
Third Party Transactions	0.00	0.00	0.00	0.00
Chargebacks/Reversals	0.00	0.00	0.00	0.00
Adjustments	0.00	0.00	0.00	0.00
Fees	-92.40	-67.58	-12.32	-172.30

Appendix

i Downloading & Scheduling Options

Reports can be downloaded or scheduled on a periodic basis.

The Schedule Trigger Time will depend upon the specific report being requested

Download Formats

There are various formats available for each report type. The available options will change based on the report type being requested

File Name

File names must be

- Alpha [a-z] or [A-Z]
- Numeric [0-9]
- spaces []
- underscore [_]
- hyphen [-]

optional variables listed below

- \$f to represent the from date
- \$t to represent the to date
- \$g to represent the file generation time

Compression

The report can be compressed. Standard zip utility is used for compression.

Compression will be automatically enabled if the report size exceeds 10MB

Encryption

Optionally enable encryption of the output report. The report will be zip encrypted using AES-256-CBC Crypto. The secret key must be eight digits and kept in a safe place and not shared with anyone else.

The secret key cannot be recovered. Forgetting the secret key would require a new key to be setup.

Include Summary File

Optionally include Summary file of the generated report. Summary files include info like number Of Records, file Format & file Creation Time

Delivery Options

Get the reports delivered out to you through a pre-configured channel. To setup a channel, please go to *Profile > Settings > Report Delivery End Points*

Steps to Import CSV data into Excel

To import CSV data into Excel, use Excel's Text Import Wizard to ensure data in CSV is correctly imported into Excel and leading zeros are not dropped.

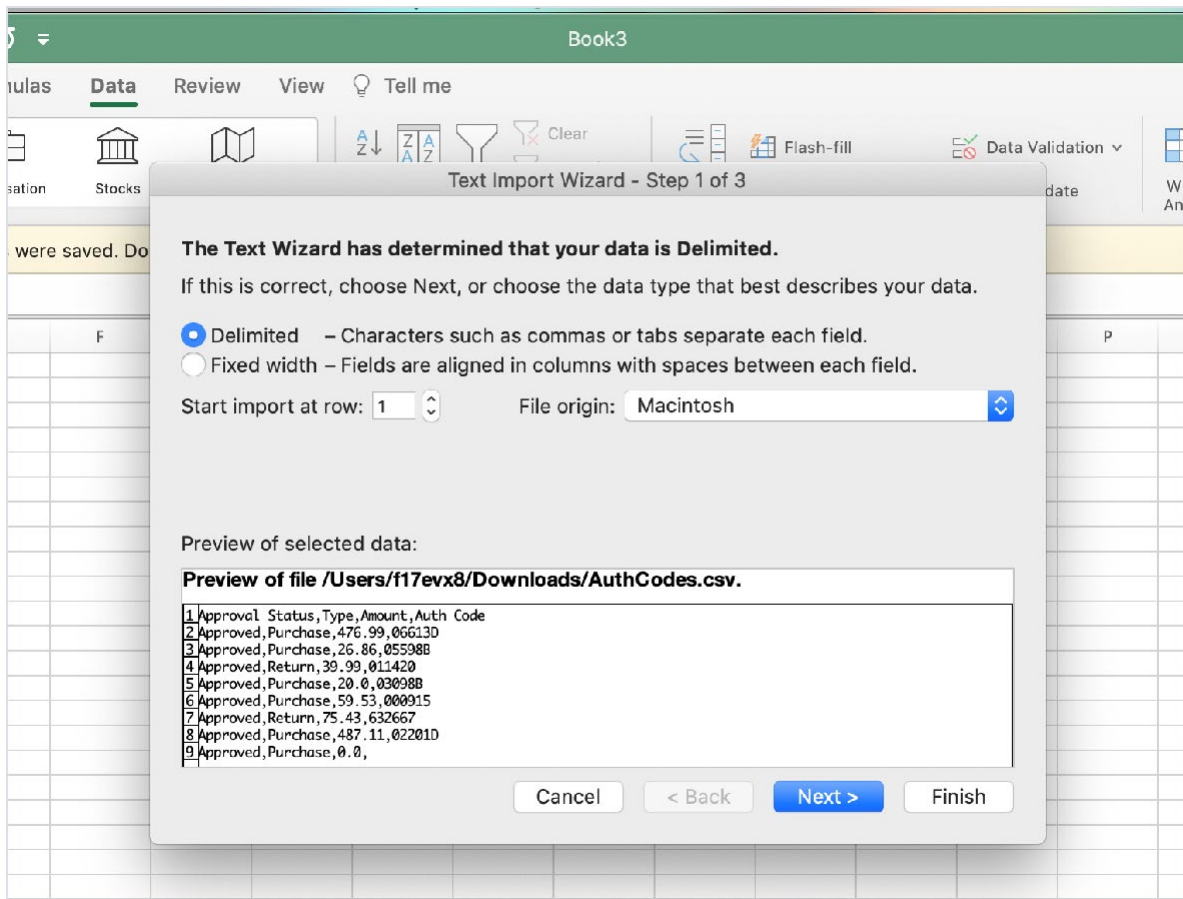
Step 1. Download and save your CSV file to your chosen location.

Step 2. Start Excel with a blank workbook open.

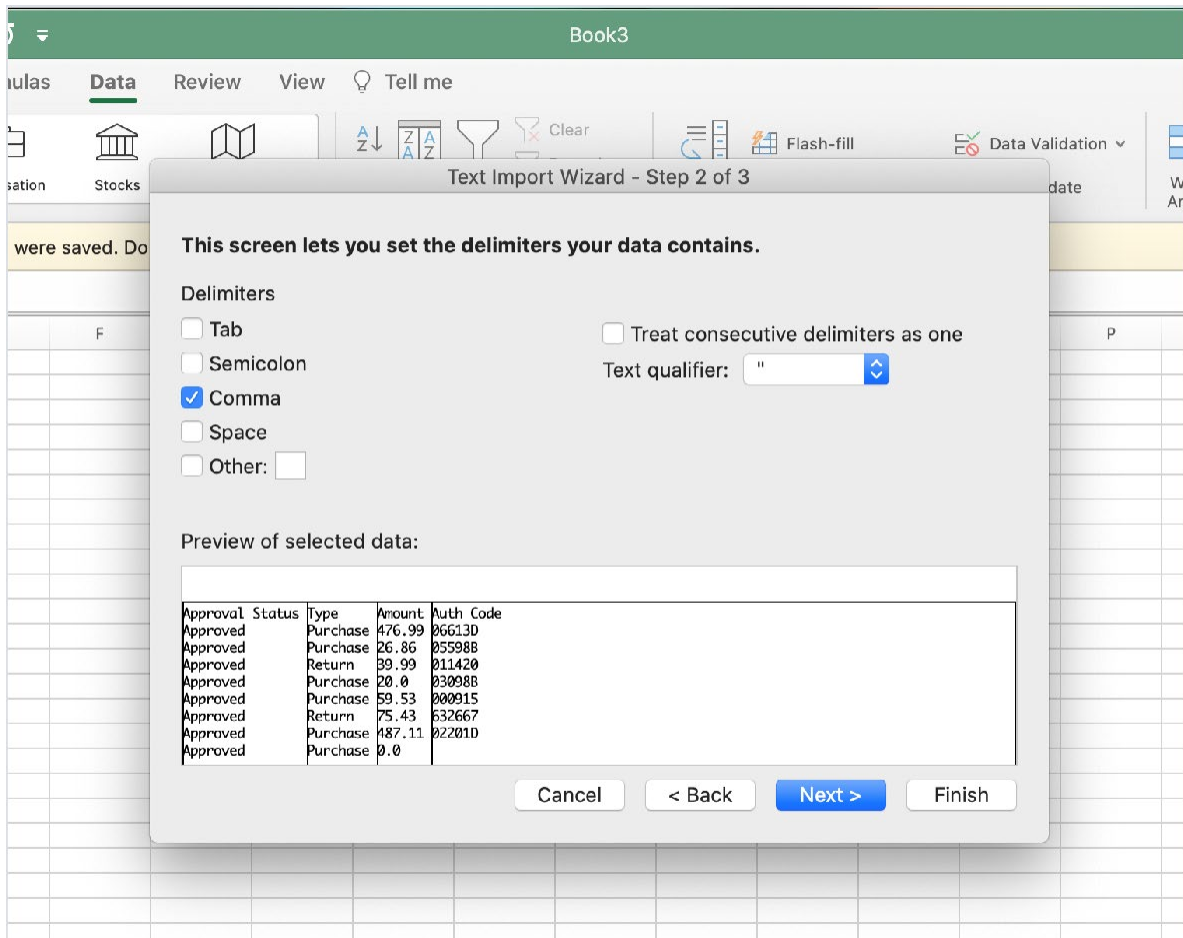
Step 3. Select 'Data' on the ribbon, and then 'From Text'. (If the menu options are greyed out this could be because you do not have a workbook open).

Step 4. Browse for the CSV file you want to open, click 'import'.

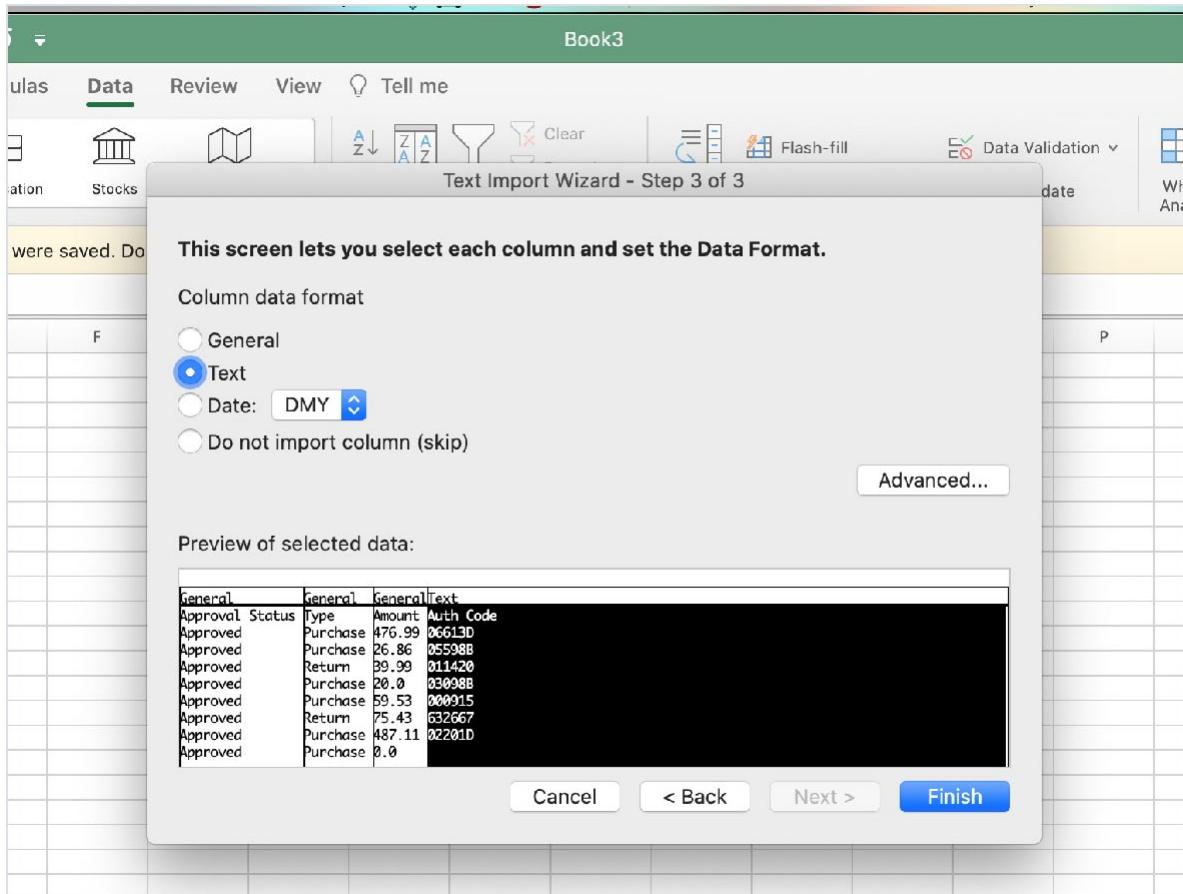
Step 5. The Text import wizard will pop up. Ensure the 'Delimited' option is selected. Click Next.



Step 6. In the delimiters section, tick 'Comma'. The text qualifier box should show the double-quote symbol. Click Next.



Step 7. Mark required columns as 'Text'. The first column will initially be highlighted. Select necessary columns (for e.g.: auth code, zip code etc.). Click the 'Text' data format. It will now say 'Text' in the header of selected column. Click Finish.



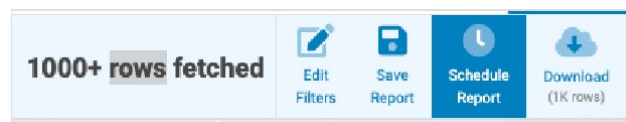
Step 8. It may ask you 'Where do you want to put the data?'. It will allow you to click into any cell on the blank worksheet to determine where the data should go. Click 'OK' to proceed.

Saving Reports

The Save option will add the report to the users Saved Folder under My Reports. The report will remain available until the user deletes it. This option enables the user to save the configurations of the pivot and filters, to easily get to the report at any time.

The date ranges are not saved. The date ranges have to be provided every time the saved report is run.

1. Click on Schedule Report to add the report to the Saved Folder



2. Enter a report name and click Save.

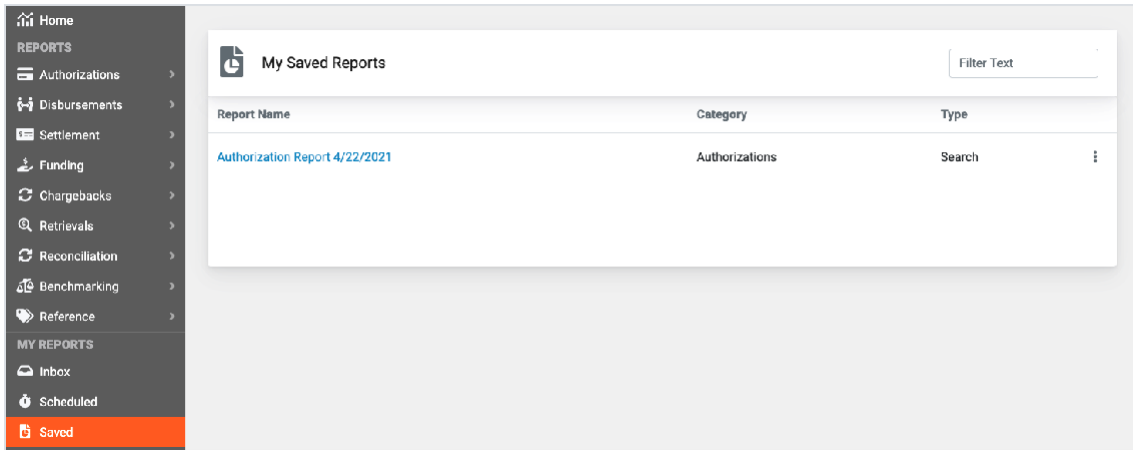
Save Report

Report Name

3. The report will be available to access in the Saved folder under My Reports on the side tool bar.

My Saved Reports

1. Click Saved under My Reports from the side tool bar.



2. To view a report, select and click Open

3. To delete a report, select and click Delete

You may need to pick up/view very large reports in this manner if they exceed the 1000 line on screen limitation

Additional Helpful Information regarding reports:***Report Scheduler:***

- › The Schedule Trigger Time will depend upon the specific report being requested.
- › Compression will be automatically enabled if the report size exceeds 10MB.
- › Authorizations related reports are processed for scheduling approximately after 4 AM EST.
- › Benchmark Reports are scheduled approximately about 5 AM EST.
- › Chargeback Reports are scheduled approximately about 8 AM EST.
- › Fee related reports are processed for scheduling approximately after 8 AM EST.
- › Funding related reports are processed for scheduling approximately after 8 AM EST.
- › Retrieval Reports are scheduled approximately about 8 AM EST.
- › Settlement related reports are processed for scheduling approximately after 8 AM EST.